

Your Medica ID card



All about your ID card

When you become a Medica member, you'll get an ID card in the mail. The card is a must-have when you need care. Remember to carry it with you at all times. Many clinics, hospitals, and pharmacies will ask to see it when you get care, including emergency care. You'll also need it when you call Customer Service and when you log into your member website for the first time.

SAMPLE ID CARDS - FRONT OF CARD

1 Payer ID: 94265 ID: 999999901	2 Group: DFLT
3 Name: JOHN Q 00180/00690XXXXX	10 Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA
4 Dependents: JANE R DOE DAUGHTER R DOE SON T DOE BABY1 U DOE BABY2 V DOE	
4 Care Type: MEDICA CHOICE PASSPORT SVC Type: MEDICAL	
In Network: Ded IND/FAM 5 \$555/\$1,555 Out of Network: \$3,333/\$9,999	OOPM IND/FAM 6 \$3,333/\$6,666 NA/NA
8 Medica Choice With UnitedHealthcare Choice Plus	RX OOPM IND/FAM 7 \$1,111/\$2,222

1 Payer ID: 94265 ID: 999999901	2 Group: DFLT
3 Name: JOHN Q 01332/00796XXXXX	10 Rx BIN: 003858 Rx PCN: A4 Rx Group: 1MEDICA
4 Care Type: MEDICA ELECT SVC Type: MEDICAL	
11 PCC Name: PCP CLINIC ON THE LAKE DOWNTOWN	
In Network: Ded IND/FAM 5 \$555/\$1,555 Out of Network: \$3,333/\$9,999	OOPM IND/FAM 6 \$3,333/\$6,666 NA/NA
	RX OOPM IND/FAM 7 \$1,111/\$2,222

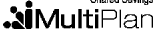
Note: Your ID card may look different than the cards shown above.

- Member ID number:** We assign you this nine-digit ID number. It's unique to you.
- Group/policy number:** This number helps identify your specific Medica plan.
- Covered members:** Each family member covered under the plan is listed under the subscriber's name. The subscriber is the person with primary responsibility for the coverage. If you have more than six members on your plan, you'll get an extra card listing those dependents.
- Care type:** The name of your Medica plan and network where you get the highest level of benefits. You can find a physician or facility by going to [Medica.com/FindADoctor](https://www.Medica.com/FindADoctor) and choosing your network.
- Deductible:** This is the amount you pay each year before your insurance starts to pay.
- Out-of-pocket maximum:** This is the most you pay in a year for health care services covered by your insurance.
- Pharmacy out-of-pocket maximum:** This is the most you pay in a year for pharmacy services covered by your insurance.
- Network type:** (Medica Choice® Passport members only) The name of your network. You can find a physician or facility by going to [Medica.com/FindADoctor](https://www.Medica.com/FindADoctor) and choosing your network.
- UnitedHealthcare logo:** This logo may appear on the front or back of your card. For Passport members, the logo tells providers you have access to a nationwide network. For all other members, it tells providers you have access to in-network coverage when you're traveling outside the Medica service area* and see a provider in the Travel Program Network.
- Pharmacy information:** Your pharmacy will use this information to submit your claims.
- PCC name:** (Medica Elect®/Medica EssentialSM members only) Your primary care clinic will be listed on your ID card, and each family member will get their own ID card.

*The Medica service area includes Minnesota, North Dakota, South Dakota, and western Wisconsin.

SAMPLE ID CARD – BACK OF CARD

12	Members – Medica.com/SignIn
	Claims: Medica PO Box 30990, Salt Lake City, UT 84130
13	Customer Service: 1 (952) 945-8000 or 1 (800) 952-3455
	Hearing Impaired: 711
14	Pharmacists: 1 (800) 922-1557
15	Medica Providers: 1 (800) 458-5512 or www.medica.com
	Notification Services: 1 (866) 745-9920
16	UnitedHealthcare Providers: 1 (877) 842-3210 or www.unitedhealthcareonline.com
	Medica Behavioral Health: 1 (800) 848-8327
	Medica CallLink Nurse Line: 1 (800) 962-9497
	EAP: 1 (800) 626-7944

Shared Savings

Minnesota Department of Commerce Appeals: 651-539-1600 or 800-657-3602

Note: Your ID card may look different than the one above.

12. **Members:** Use this website to access member-specific information.
13. **Customer Service phone number:** Call this number when you have questions about your plan.
14. **Phone number for pharmacists:** Your pharmacy can call this number for help with your prescriptions.
15. **Provider Service Center:** Your providers can call this number if they need help with your plan.
16. **Notification Services:** Your providers call this number to notify Medica about a procedure you need.

Keep in mind

- Have your ID card handy when you call Customer Service.
- Need extra ID cards? Sign in to **Medica.com/SignIn** to order additional cards or print a temporary ID card.
- If you renew your coverage with Medica and your plan changes, you'll get a new ID card.



Have questions? We're here to help.

Call Customer Service at the number on the back of your Medica ID card. (TTY: 711).