

## MEDICA KEY CONTACTS

County & Community Engagement Team | [CountyEngagement@medica.com](mailto:CountyEngagement@medica.com) | [CommunityEngagement@medica.com](mailto:CommunityEngagement@medica.com)

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### Medicaid Leadership Team

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### Other Important Resources

Enrollment Team	<a href="mailto:SPPEnrollmentQ@medica.com">SPPEnrollmentQ@medica.com</a>	Fax: 952-992-2682
Government Programs Dental Care Coordinator (for CCs and County Staff only)	651-994-5198 or 1-800-459-8574 (toll-free)	
Provide-A-Dentist   Delta Dental® of Minnesota (for members)	651-406-5919 or 1-800-459-8574 (toll-free)	
Behavioral Health Case Consultations (for CCs only)	<a href="mailto:mbh_caseconsultation@optum.com">mbh_caseconsultation@optum.com</a> (use email template)	
Health Support Programs	866-905-7430	
Nursing Home Admissions	<a href="mailto:NFCcommunications@medica.com">NFCcommunications@medica.com</a>	
Medica NurseLine (available 24/7)	1-866-715-0915	
Medica Customer Service (for members)	MSC+/SNBC - 1-877-379-7540 MSHO/SNBC-I - 1-888-347-3630 PMAP/MinnesotaCare - 1-800-373-8335	
Medica Customer Service County Advocate Line	1-866-317-1170	
Medica Behavioral Health (MBH) customer service	800-848-8327	
Medica Behavioral Health (MBH) claims issues	866-214-6829	
Live and Work Well (Mental Health provider search and resources)	<a href="http://LiveAndWorkWell.com">LiveAndWorkWell.com</a> (Access Code: Medica)	
Medicaid Sales Team	<a href="mailto:MedicaCCPSales@medica.com">MedicaCCPSales@medica.com</a> 866-538-5608	
Provide-A-Ride Call Center (Ride and Interpreter Scheduling)	952-992-2580 or 888-347-3630	
Provider Services (claims/billing issues)	800-458-5512	
TransPerfect Connect – Interpreter Services Customer Service	855-886-2909	
Provider Oversight Team: Provide-A-Ride, Special Transportation, Interpreter	<a href="mailto:ProviderOversight@medica.com">ProviderOversight@medica.com</a>	