

## Nursing Facility Chart Coverage Guide for Medica AccessAbility Solution® (SNBC)

Member name:	Member ID:
Care Coordinator name:	Care Coordinator phone:

This member is enrolled in Medica AccessAbility Solution with Medica. Medicare benefits are administered through Medicare. **All Medicare criteria apply including the three (3) day hospital stay. Bed hold days follow the Medical Assistance (MA) guidelines.** Referrals are *not* needed for Medica contracted services or providers in the Medica network. Please refer to the following grid for more information. **Alert Medica to all admissions, skilled and non-skilled, by email to [NFCommunications@medica.com](mailto:NFCommunications@medica.com) or fax to 952-992-2299.**

Service	Referral Needed	Contact Information
Behavioral health	N	Referral not needed if in-network with Medica Behavioral Health: 800-848-8327
Chiropractic	N	Referral not needed if in-network with Optum Physical Health: 800-873-4575
Discharge planning/change of condition	N	<b>Notify Care Coordinator</b>
DME/medical supplies	N	Referral not needed if in-network. Prior authorization may be required for certain DME items. Refer to DHS Medical Supply Coverage guide. Call Care Coordinator for assistance.
Dental	N	Contact Delta Dental to access care: 800-459-8574
Emergency/acute	N	As directed by Primary Care Provider
Hearing	N	Referral not needed if in-network
Hospital admits	N	<b>Notify Care Coordinator</b>
Non-contracted providers	Y	If in-network care is not available, refer provider to <a href="http://www.medica.com/providers">www.medica.com/providers</a>
Pharmacy	N	Utilize Medica formulary. Call customer service for assistance 888-347-3630
Podiatry	N	Referral not needed if in-network
Primary care	N	Referral not needed if in-network
Nursing facility (SNF stays and NF liability/Medical Assistance)	Y	<b>Contact Medica</b> using DHS 4461 by email to <a href="mailto:NFCommunications@medica.com">NFCommunications@medica.com</a> or fax to 952-992-2299
Specialists	N	Referral not needed if in-network
Therapies	N	Notify using DHS 4461 by email to <a href="mailto:NFCommunications@medica.com">NFCommunications@medica.com</a> or fax to 952-992-2299
Transportation	N	Provide-A-Ride: 888-347-3630
Vision	N	Referral not needed if in-network