

 CARE COORDINATOR NEWSLETTER

### *All Products*

## Did you know?

2020 impacted many of our members and their access to care. As we all tried to limit exposure to COVID, MN legislature authorized a temporary waiver for MN Medicaid plans to allow refills of up to a 90-day supply to Medicaid members in an attempt to reduce member's need to travel to their pharmacy as often. Medica opted to allow these 90 day supplies to be filled for maintenance medications, instead of restricting to just a 1 month supply. Controlled medications (ex: narcotic pain medications or stimulants) and specialty medications are still limited to a 1 month supply.

The waiver is in effect for up to 60 days after the end of the peacetime emergency. As I was researching this update, I see that the MN peacetime emergency is set to expire on 6/14/2021, so the allowance for 90 day refills is set to expire as of 8/13/2021. After that date, Medica will need to go back to the prior 1 month limitation on refills for all medication.

## Caregiver Assessment

Just a reminder that the caregiver assessment is no longer on the CC website. This is a DHS document and can be found in [edocs DHS-6914-ENG Caregiver Questionnaire](#).

## Complex Case Management

There will be a lunch and learn training on **July 13th from noon until 1 pm**. Please join us to learn more of this valuable program which our members can greatly benefit from, that now includes the Medica Kidney Care Program.

Event address for attendees:

<https://medica.webex.com/medica/onstage/g.php?MTID=ead50b13c89dc2c2bb030c8eb00546c8e>

## Delta Dental Review

A lunch and learn will be held on **July 20th from noon to 1 pm** that will provide a general overview of benefits, when to use the Delta Dental Care Coordination line, what Delta Dental staff can assist with etc.

Event address for attendees: <https://medica.webex.com/medica/onstage/g.php?MTID=ecdc9341e809308fd6229665d3d8d1948>

## Medica's Participation at Events

As our communities start opening up to gatherings, fairs, community events, etc., let us know if there is an opportunity for our involvement. Whether it's being present at an event with a table, handing out literature and trinkets; or sending you trinkets to distribute at an event. We would like to help make your events successful!

Contact us at [SPPCommEng@medica.com](mailto:SPPCommEng@medica.com).

## Annual Provider Directory Distribution

We are beginning to plan for the *2022 (Annual) Provider and Pharmacy Directory distribution* in October. Renee Farrow, Community Engagement Manager, will be reaching out to the current contact at your county for receiving directories. Renee will be verifying we have the current contact and asking how many copies of each product (MSC+, MSHO, SNBC, I-SNBC) you would like to receive (if any). Responses are due by **Friday, July 30th, 2021**. As a reminder, you can always access directories for medical, dental, mental health providers as well as pharmacies on-line at the following location for each product:

### MSC+

<https://www.medica.com/find-a-doctor/medicaid/medica-choicecare-msc>

### MSHO

<https://www.medica.com/find-a-doctor/medicaid/medica-dual-solution>

### SNBC

<https://www.medica.com/find-a-doctor/medicaid/medica-accessability-solution>

### I-SNBC

<https://www.medica.com/find-a-doctor/medicaid/medica-accessability-solution-enhanced>

## June and July Webinars for Housing Stabilization Services

The Housing Stabilization Services Team is hosting two webinars on the following topics.

### Conflict of Interest Requirements and Forms

**When:** June 30th from 10:00am-11:30am via WebEx. [Register for this webinar here.](#)

**Description:** We will provide brief updates about Housing Stabilization Services, and then focus on the Conflict of Interest requirements for providers who may meet the geographic or cultural exception.

### Housing Stabilization Services 101

**When:** July 22nd 9:30am-11:00am via WebEx. [Register for this webinar here.](#)

**Description:** We will provide an introduction to Housing Stabilization Services for new or prospective providers and staff, as well as for anyone who needs a refresher on the basics of the program.

Each session will have CART or ASL available by request. Please email Laura Fox at [laura.fox@state.mn.us](mailto:laura.fox@state.mn.us)

to request CART or ASL at least three weeks prior to the session.

Email [dhshousingstabilization@state.mn.us](mailto:dhshousingstabilization@state.mn.us) if you have questions about this message.

## Preadmission screening policy moved to Senior LinkAge Line website

As of June 15, 2021, the Minnesota Board on Aging has moved the state policy for preadmission screenings for nursing facility admission to the [Senior LinkAge Line website](#). Reference this page regularly to ensure you have the most up-to-date information. State staff will make revisions to this information as policy changes.

This page replaces the following DHS bulletins:

- [Preadmission Screening – Activity Required for Admission to MA-Certified Nursing Facilities, DHS Bulletin #19-25-02 \(PDF\)](#)
- [Payment in Medicaid-Certified Nursing Facilities and 90-Day Redetermination of Level of Care, DHS Bulletin #19-25-03 \(PDF\)](#)

### OBRA Level II policy

The Senior LinkAge Line website does not include information about OBRA Level II policy. Continue to use the following resources:

- [CBSM – OBRA Level II evaluative report for people with developmental disabilities](#)
- [Adult Mental Health Level II OBRA Screening for Nursing Facility Admission, DHS Bulletin #21-25-02 \(PDF\)](#)

### MSHO/MSC+

## Allowable hours per month increase for individual Personal Care Assistance (PCA) workers is permanent

The allowance for individual PCAs to work 310 hours per month under COVID-19 authority was made permanent by the Minnesota Legislature in October 2020. This was an increase from the 275 hours per month limit for individual PCAs that was allowed before the COVID-19 peacetime emergency.

See [Minnesota Statute 256B.0659, subdivision 11\(a\)\(10\)](#) as a legal reference and for more information.



#### We're here to help

Sometimes talking over the phone is easier, or send us a secure email if you prefer.



#### Call us at

1-888- 906-0971 (TTY:711)



#### Email us at

[MedicaCCSupport@medica.com](mailto:MedicaCCSupport@medica.com)

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