

Bridging

Updates 12/8/2020

Bridging

Bridging, a 501(c)(3) nonprofit organization primarily serving the Twin Cities, provides donated furniture and household goods to families and individuals transitioning out of homelessness and poverty. Bridging gives hope – and for many – a leap toward stability for the first time. With locations in Roseville and Bloomington, Bridging is driven by volunteers and donations of basic home essential items from the community.

<https://bridging.org/about-us/>

Angie Kluempke did a presentation in September 2020 on Bridging which is time stamped at 44:57 of the Annual Care Coordination Meeting.

The meeting and Bridging Benefit Guideline can be found at address below:

<https://www.medica.com/care-coordination/training-resources/training-materials>

The Benefit Guideline **does not reflect the Covid precautions**, these were addressed in an updated email sent on 10/14/2020; this included a Bridging Shopping form to address the issue of no longer shopping in person.

Will take some time...but worth it

UPDATE:

- Bridging appointments are limited and fill quickly; **the appointments are out into January of 2021** at this point.
- If your member needs items more timely you may want to check other resources.
- It makes the process much more efficient if you submit all the forms at once and assure they are completed in their entirety; **BEI's go through the regular process and (include all forms) fax per usual.**
- The Benefit Managers will complete the process once all the forms are received and we will keep you updated on the dates, etc.

Most recent update from Bridging

As of November 23 - UPDATE REGARDING BRIDGING APPOINTMENTS:

Due to the increased COVID-19 **impact on our resources**, primarily our staff and volunteer resources, we must consider alternate options for client shopping as we move through the winter months.

If our staffing resources are limited on a particular day, a VIRTUAL APPOINTMENT may be switched to a staff-shopping appointment where items are chosen for the client based on the preference form that has been submitted.

We recognize that this isn't ideal, but this flexibility allows us to continue serving the full appointment load for the day and keep our operations on track as an essential service.

Updates

These **three** forms need to be submitted:

1. Bridging Referral Form

- Include Medica Member ID
- **Bloomington Warehouse** – Delivers to Hennepin, Dakota, Scott, and Carver counties
- **Roseville Warehouse** – Delivers to Ramsey, Anoka, and Washington counties

2. Bridging Shopping Preference Sheet

- Must include shopping Preference: Google Duo, Facetime, or Bridging

3. Bridging Client Checklist

The forms can be found on the CC website under Training Materials, December Quarterly CC Meeting

PLEASE FILL OUT ALL THE FORMS IN THEIR ENTIRETY TO SPEED THE PROCESS!

Questions or concerns?

Wishing you all good health and many blessings in the year ahead!



The Benefit Managers!

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