

MEDICA®

Personalize. Empower. Improve.

# SIU Fraud Awareness Training

## Care Coordinators 2020

# SIU Mission

- The SIU's mission is to prevent the physical and financial victimization of Medica, its members, clients, and the government programs it administers (Medicare and Medicaid) when they are targeted by individuals and entities engaged in fraudulent, wasteful, or abusive activities.

# SIU Staff

- 3 Investigators
- 1 Investigator / Coding Analyst
- 1 SIU Analyst
- 1 Director

# Case Study - Medicaid Fraud

- Members receiving services from a Minnetonka physical therapy clinic
- Provider called Provider Services to verify coverage.
- Provider Services representative confirmed Medical Assistance coverage
- Provider called back questioning MA coverage given member's lifestyle.
- Provider Services rep. completed SIU Investigative Inquiry form.
- Members charged with Wrongfully Obtaining Public Assistance

# WCCOTV Chisholm



## We are now paupers, say Lake Minnetonka scam suspects

Article by: DAVID CHANEN , Star Tribune | Updated: April 17, 2014 - 11:26 PM

Lake Minnetonka couple claiming to be wealthy royalty tell court they can't afford bail.



show

# Case Study - Medicaid Fraud (Continued)

- Medica referred the matter to law enforcement.
- Andrea Chisholm charged in Minnesota District Court with:
  - 1 count of **Theft by Swindle** and 1 Count of **Wrongfully Obtaining Public Assistance**
  - Pled guilty to 1 count of Wrongfully Obtaining Public Assistance
  - Sentenced to 1 year and 1 day at MN Correctional Facility - Shakopee
- Colin Chisholm III charged in MN District Court with::
  - 1 count of **Theft by Swindle** and 1 Count of **Wrongfully Obtaining Public Assistance**
  - Pled guilty to 1 count of Wrongfully Obtaining Public Assistance
  - Sentenced to 21 months in prison.



WEST METRO

## Lake Minnetonka millionaire who collected welfare benefits now facing federal fraud charges

Minnetonka millionaire who collected welfare faces fraud indictment.

By David Chanen Star Tribune | DECEMBER 19, 2015 — 9:16AM



Colin Chisholm

Lake Minnetonka millionaire Colin Chisholm, already in prison on welfare fraud charges, was indicted in federal court Friday, accused of stealing more than \$2 million from investors in a phony television network start-up.

# Case Study - Provider Fraud

- A Medica Care Coordinator reported a member and his caregivers to SIU based on discrepancies between her historical knowledge of the member's condition, a review of the member's current medical records and the information provided by the two daughters-acting as interpreters-during the assessment. The SIU investigation found numerous inconsistencies and challenges resulting from the member being on a Choice Plan:
  - The Plan was overseen by the PCA or her sister, resulting in over 80% of the money available being allocated to mileage not to the 24/7 PCA care the family claimed he needed
  - The member did not live where the assessment was performed; mileage logs questionable
  - Second assessment with independent interpreter required by DHS; member changed health care systems; new CC-using an independent interpreter -found member independent in most ADL's; member left Medica
  - This case was referred to DHS SIRS for further investigation and possible criminal charges.

# Case Study - Provider Fraud

- MSHO Care Coordinator notified SIU that a DME provider was cold-calling Medica members to solicit business.
- An RN, working for a network provider, reported that an interpreter working for the same DME provider was soliciting business at an adult daycare center.
- SIU investigation found that the DME provider had without authority, added items to items to the physician Certificate of Medica Necessity (CMNF) without the knowledge of the issuing physician.
- Total documented loss was \$198,901. Medica was charged and paid \$25,728 for services not rendered.

# Case Study - Provider Fraud (Continued)

- Medica referred the matter to law enforcement.
- Tabatha Lynn Obert was subsequently charged in US District Court with 1 count of Health Care Fraud.
- Obert pleaded guilty and was sentenced to:
  - 6 Months in Federal prison
  - 3 years of supervised release
  - Pay restitution of \$198,901.39

# Reporting Fraud, Waste, and Abuse

- **RRP Reporting**
  - Email to RRP mailbox                      RestrictedRecipient@medica.com
  - Call RRP    952-992-7790 or ext. 2-7790
- **Reporting suspected cases of fraud, waste, abuse**
  - Fraud Hotline:                                      866-821-1331 or ext. 2-2237
  - SIU:    952-992-8478 or ext. 2-8478
  - Integrity Line (anonymous reporting) 866-595-8495
  - [Complete the SIU Referral Form](#) (Available on the KN)

# Who's on the Team?



Everyone at Medica is a member of the FWA team.

We all have a responsibility to protect Medica from FWA:

- Being aware
- Reporting suspicious or unusual behavior or claims
- If something doesn't seem quite right, report it!



# Questions?