

MANAGED CARE SYSTEMS
P.O. Box 64882, St. Paul, MN 55164-0882
Telephone: 651-201-5100
Email: health.managedcare@state.mn.us

Request for Waiver

Plan Year: **2022**

Please ensure that information contained on this waiver request coincides with information provided on the geographical access maps and provider list submitted with this application.

1. Name and Title of Person Submitting this Document:

Carrier	Name Network	Network ID	Network Structure*
Medica Insurance Company	Medica Choice Passport	MNN003	<select one>
Name	Title	Date	Enrollees in Network*
Lori Nelson	SVP, Provider Strategy and Network Management	5/14/2021	37592

2. By submitting this form, the above-referenced confirms:

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission; and
- B. That access cannot be met for the following provider type(s). Include the county and reason(s) for not meeting the requirements.

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Aitkin	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	15	5		
General Hospital facilities	Beltrami	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	70	10		
General Hospital facilities	Cass	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	142	34		
General Hospital facilities	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	8	27		
General Hospital facilities	Fillmore	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	8	26		
General Hospital facilities	Itasca	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	1	1		
General Hospital facilities	Koochiching	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	3	8		

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
General Hospital facilities	Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	4	8		
General Hospital facilities	Lake Of The Woods	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	1	5		
General Hospital facilities	Marshall	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	29	12		
General Hospital facilities	Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	13	8		
General Hospital facilities	St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	7	1		
General Hospital facilities	Clearwater	3	Red Lake Indian Hospital. We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. Red Lake Indian Hospital was sent a letter offering a contract at the same or similar rates as other in-network providers annually since 2013. No response was received from the provider. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria. If a service or type of care is unavailable within the service area, members may receive a referral to a non-network provider and receive in-network benefits.	0	0		
Primary Care providers	Beltrami	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	26	4		
Primary Care providers	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	6	20		
Primary Care providers	Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0		
Primary Care providers	Lake Of The Woods	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	1	5		
Primary Care providers	Marshall	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	24	10		

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
Primary Care providers	St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	1	0		
Mental health providers	Beltrami	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0		
Mental health providers	Clearwater	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0		
Mental health providers	Cook	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0		
Mental health providers	Lake	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0	5	0
Mental health providers	Lake Of The Woods	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0	1	0
Mental health providers	Marshall	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0	1	0
Mental health providers	Roseau	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports telemental health services as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.	0	0	1	0
Mental health providers	St. Louis	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	0	0	1	5
Pediatric Services Providers	Aitkin	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	33	12	1	0
Pediatric Services Providers	Beltrami	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	71	10	50	0
Pediatric Services Providers	Big Stone	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	18	100	75	0

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Pediatric Services Providers	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	30	100	100	0
Pediatric Services Providers	Fillmore	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	8	26	25	0
Pediatric Services Providers	Houston	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.	1	5	1	0
Pediatric Services Providers	Itasca	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	6	3	1	0
Pediatric Services Providers	Kittson	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	107	100	100	0
Pediatric Services Providers	Koochiching	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	3	8	33	0
Pediatric Services Providers	Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	44	92	95	0
Pediatric Services Providers	Lake Of The Woods	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	21	100	100	0
Pediatric Services Providers	Marshall	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	68	29	33	0
Pediatric Services Providers	Martin	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	25	16	5	0
Pediatric Services Providers	Redwood	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	17	48	1	0
Pediatric Services Providers	Renville	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	12	15	5	0

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Pediatric Services Providers	Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	166	100	100	0
Pediatric Services Providers	St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	49	4	25	2
Pediatric Services Providers	Stevens	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	134	46	33	0
Pediatric Services Providers	Traverse	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.	74	95	50	0
Pediatric Specialty Providers	Cook,Kittson,Lake,Lake Of The Woods,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Allergy, Immunology and Rheumatology	Cook,Kittson,Lake,Lake Of The Woods,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Anesthesiology Physicians and Certified Registered Nurse Anesthetists	Cook,Koochiching,Lake Of The Woods,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Cardiac Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Cardiovascular Disease	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Colon and Rectal Surgery	Aitkin,Becker,Beltrami,Big Stone,Carlton,Cass,Chippewa,Clearwater,Cook,Cottonwood,Crow Wing,Douglas,Grant,Houston,Hubbard,Itasca,Jackson,Kandiyohi,Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Martin,Murray,Nobles,Otter Tail,Pennington,Pine,Polk,Pope,Red Lake,Redwood,Renville,Roseau,St. Louis,Stevens,Swift,Todd,Traverse,Wadena,Wilkin,Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Dermatology	Cook,Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				

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Endocrinology	Beltrami, Cook, Jackson, Kittson, Koochiching, Lake, Lake Of The Woods, Marshall, Nobles, Pennington, Roseau, St. Louis, Traverse	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Gastroenterology	Koochiching, Lake Of The Woods, Otter Tail, Roseau, St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Gastroenterology	Beltrami	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.				
Gastroenterology	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.				
General Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Genetics	Aitkin, Becker, Beltrami, Big Stone, Cass, Chippewa, Clearwater, Cook, Cottonwood, Crow Wing, Douglas, Grant, Hubbard, Itasca, Kittson, Koochiching, Lac Qui Parle, Lake, Lake Of The Woods, Lincoln, Lyon, Mahnomen, Marshall, Martin, Murray, Nobles, Otter Tail, Pennington, Polk, Pope, Red Lake, Redwood, Renville, Roseau, St. Louis, Stevens, Swift, Todd, Traverse, Wadena, Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Genetics	Jackson, Kandiyohi	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.				
Nephrology	Cook, Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Neurology and Neurological Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Obstetrics and Gynecology	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Oncology	Cook, Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				

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Ophthalmology	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Orthopedic Surgery	Cook	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Otolaryngology	Beltrami,Cook,Koochiching,Lake,Lake Of The Woods,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Physical Medicine and Rehabilitation and Occupational Medicine	Beltrami,Cook,Kittson,Koochiching,Lake Of The Woods,Roseau,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Pulmonary Disease	Beltrami,Cook,Lake Of The Woods,Marshall,Pennington,Roseau	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Radiology and Nuclear Medicine	Cook,Lake	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Reconstructive Surgery	Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Cook,Douglas,Grant,Hubbard,Itasca,Jackson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Murray,Marshall,Nobles,Otter Tail,Pennington,Polk,Pope,Red Lake,Roseau,St. Louis,Stevens,Swift,Traverse,Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Reconstructive Surgery	Wilkin	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports Telehealth and Telemedicine technologies as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.				
Thoracic Surgery	Becker,Beltrami,Big Stone,Cass,Chippewa,Clearwater,Cook,Cottonwood,Douglas,Grant,Hubbard,Itasca,Jackson,Kandiyohi,Kittson,Koochiching,Lac Qui Parle,Lake,Lake Of The Woods,Lincoln,Lyon,Mahnomen,Marshall,Martin,Murray,Nobles,Otter Tail,Pennington,Pine,Polk,Pope,Red Lake,Redwood,Renville,Roseau,St. Louis,Stevens,Swift,Traverse,Wilkin,Yellow Medicine	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Urology	Cook,Kittson	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
Vascular Surgery	Cook,Houston,Koochiching,St. Louis	1	Completed an internet search consulting sources such as www.medicare.gov and www.healthgrades.com and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine services and authorized care from non-network providers as appropriate. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				

Provider Type	County	Reason Code	Notes	Affected Enrollees*	Percent Total Enrollees Affected	Percent Not Covered*	Percent Available Providers Included
SUD (Chemical Dependency) - Inpatient	Big Stone, Houston, Lac Qui Parle, Lincoln, Lyon, Mahanomen, St. Louis, Yellow Medicine	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No providers were found in an area where there is a gap in coverage. Medica supports telemental health services as an additional option for members. Medica will review the network quarterly offering a contract to providers that meet the criteria.				
SUD (Chemical Dependency) - Inpatient	Beltrami, Clearwater, Cook, Hubbard, Kitson, Lake Of The Woods, Roseau	1	Completed an internet search consulting sources such as SAMHSA database/Google Search/MN DHS Site and provider websites as needed. No new providers became available where there is a gap in coverage. Medica supports and has provided Telehealth and Telemedicine for members. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.				
SUD (Chemical Dependency) - Inpatient	Becker	3	Compassion House & DayStar Recovery Center - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. We reached out in Q4 of 2020 and no response was received from the provider. No response was received from the provider. Medica will review the network quarterly offering a contract to providers that meet the criteria. Medica supports Telehealth and Telemedicine technologies as an additional option for members.				
SUD (Chemical Dependency) - Inpatient	Koochiching	3	Rainy River Recover - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. We reached out in Q4 of 2020 and no response was received from the provider. No response was received from the provider. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria. Medica supports Telehealth and Telemedicine technologies as an additional option for members.				

For all reason codes, carriers must demonstrate with specific data that geographic access standards cannot be met. Carriers must state what steps were and will be taken to address network inadequacies (MN Statutes § 62K.10, subdivision 5).

Allowable Waiver Reason Codes and Guidelines for Initial Approval

Applications to waive the requirements in Minnesota Statutes 62K.10 Subd. 2 or 3 must fit one of the following reason codes. Waivers automatically expire after one year. The commissioner shall only approve a subsequent waiver application that satisfies the requirements in Minnesota Statutes 62K.10 Subd. 5, demonstrates that the carrier took the steps it proposed to address network inadequacy, and explains why the carrier continues to be unable to satisfy the requirements.

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Provide a description of physical geography and/or other factors that affect the location of providers (as relevant)
2. Demonstrate consultation of at least two provider directories and/or data sources. Provide a description of the provider directories and/or data sources consulted, including a brief explanation of why the sources are believed to be accurate and complete. Examples of acceptable provider directories and data sources include, but are not limited to:
 - a. [NPPEs NPI Registry](#)
 - b. [Medicare Physician Compare](#)
 - c. [Minnesota Health Care Programs Provider Directory](#)
 - d. [Healthgrades](#)
 - e. [SAMHSA Behavioral Health Provider Directories](#)
 - f. [National Institute of Health \(NIH\) U.S. National Library of Medicine MedlinePlus Directories](#)
 - g. [Quest Analytics](#)
3. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types:
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State how access will be provided for this provider type for enrollees of the affected county.
 - For example, does the carrier provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If, in its waiver application, a health carrier demonstrates to the commissioner that there are no providers of a specific type or specialty in a county, the commissioner may approve a waiver in which the health carrier is allowed to address network inadequacy in that county by providing for patient access to providers of that type or specialty via telemedicine
 - ii. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
4. Describe how they will assess the availability of providers who begin practice in the service area where the standard cannot currently be met and agree to conduct this assessment quarterly
 - a. Assessment of availability must include consultation of at least two provider directories and/or data sources, as described in item 2, above

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Cite the reason(s) provider does not meet credentialing requirements
2. For Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#).
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Cite the reason(s) provider state(s) for refusing contract(s)
2. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
3. State how access will be provided for this provider type for enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Specify the network structure: Accountable Care Organization (ACO) or Narrow Network
 - a. If the network is an ACO, provide a brief description of the major health systems participating in the network
 - b. If the network is a narrow network, describe the features of the network that restrict access
 - c. For both ACOs and Narrow Networks, state what percentage of available Primary Care, Pediatric Services (Primary Care), General Hospital, and Mental Health providers are included in the county and of the provider type for which a waiver is requested
2. State what, if any, steps are taken to inform enrollees of restricted access
3. State the total number of estimated enrollees in the network as of the submission date of the waiver
4. State why the geographic access standards cannot be met. Explain why full geographic access is not possible with this network design
5. State how access will be provided for this provider type for the enrollees of the affected county. For example, does the carrier allow enrollees to receive out-of-network care at in-network rates, provide transportation services/vouchers, in-home care options, virtual care services, and/or telemedicine services?
 - i. If telemedicine is used to provide access:
 1. These services must meet the definition of "telemedicine" in Minnesota Statutes [62A.671, subdivision 9](#)
 2. Carrier must describe the extent to which telemedicine services are available
 - a. How many network providers of the impacted provider type have contracts to conduct/provide telemedicine services?
6. For Primary Care, Pediatric Services (Primary Care), General Hospital and Mental Health provider types,
 - a. State the total number and percentage of estimated enrollees affected in the county not meeting the geographic standard as of the submission date of waiver. Select only one county per line.
 - b. State the estimated percentage of area in that county that is not covered

Allowable Waiver Reason Codes and Guidelines for Subsequent Approval (Renewals)

In accordance with 62K.10 Subd. 5 (d), waivers will automatically expire after one year.

Carriers seeking identical, subsequent waivers for plan year 2022 will be required to show steps taken to address network inadequacies in plan year 2021 (see below).

Reason Code 1:

Carrier has conducted a search for providers and determined that, for each county in the plan service area, there are no providers physically present of the type requested in the waiver.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the previous approval year
3. Show evidence of quarterly efforts to assess provider availability throughout the last calendar year. Did new providers become available in affected areas? If so, describe any efforts to pursue contracts. If new providers became available and new contracts were not pursued, explain why.

Reason Code 2:

Provider does not meet carrier's credentialing requirements.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 3:

Carrier has made a good faith effort to contract with provider and provider has refused to accept a contract.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Reason Code 4:

Network is an Accountable Care Organization (ACO) or Narrow Network.

Carriers must:

1. Meet all of the requirements set forth for initial approval
2. Provide a description of how access was provided for affected enrollees in the last approval year

Attestation for the Request for Waiver

The undersigned attests that he/she is a representative of the carrier with personal knowledge of the network and reasons for the above waiver requests, and that the waiver requests meet the requirements for the waiver, as outlined above. The undersigned also attests that good faith efforts have been made to locate and contract with providers, as outlined above, and that if providers become available in the service area, carrier will make a good faith effort to contract with said providers.

Lori Nelson
SVP Provider Strategy and Network Management
Name, Company, Title

Date Attestation Signed

8/2/2021