



# Clear Value with Medica<sup>SM</sup>

**WORLD-CLASS CARE. CLOSE TO HOME — AND WHEREVER YOU GO.**

Clear Value with Medica provides you with care you need when — and where — you need it. Thanks to the combined strength of Medica and Hennepin Healthcare, you'll get easy access to that care.

## Features you'll love

- **One phone number** for help finding care, making appointments, and asking questions about your network: **1 (877) 329-8263** (TTY: **711**).
- **Pops<sup>®</sup> Diabetes Care** is an easy-to-use diabetes management system, complete with a personal virtual coach, integrated glucose meter, access to real-time data, trends, and guidance. Call **1 (877) 329-8263** to enroll at no cost to you.
- **Convenient access** to your prescriptions with onsite pharmacies at seven locations, including free medication delivery.
- **A specially trained pharmacist** who'll make sure your medications are right for your conditions, lifestyle, and budget. This is called Medication Therapy Management.
- **MyChart, a secure online portal** that lets you message your provider, schedule a video visit, request an e-visit, see most test results, ask for prescription refills, and more. Sign up at **HennepinHealthcare.org/MyChart**.
- **Free parking at all neighborhood** clinic locations and discounted parking at the Clinic & Specialty Center at the downtown Minneapolis campus: **HennepinHealthcare.org/Patients-Visitors/Directions-Parking**.
- **Easy public transit** access to Hennepin Healthcare's downtown Minneapolis campus.

# Get the care you need — when and where you need it

- **A care system with** eight primary care clinics across Hennepin County — with access to 60 adult and 25+ pediatric specialties — and a nationally recognized Level I Adult and Pediatric Trauma Center.
- **Quick, convenient access to** acute care, same and next-day appointments, and emergency care.
- **Specialty care** for 25+ child specialties and 60 adult specialties, including allergy, brain injury, burn, cancer, dermatology, diabetes, heart, integrative health, kidney, neurology, orthopedics, psychiatry, sleep, and surgery.
- **An integrative, holistic approach** that includes acupuncture, chiropractic care, physical therapy, and primary care.
- **Time-saving e-visits** with Hennepin Healthcare providers, seven days a week. Use video visits to get care from your provider from the comfort of your home.
- **A Travel Program Network** you can use when outside the service area (Minnesota, North Dakota, South Dakota, and western Wisconsin). The program's network is one of the largest in the country. And if you're a parent, even better: It covers your children when they're away at school. If your student is seeking care outside the Clear Value service area but within Medica's service area of Minnesota, North Dakota, South Dakota, and western Wisconsin, emergency care services will be covered at the in-network benefit level. For other health care services, they will need to access care from a Clear Value network provider for in-network benefits to apply.

## Built-in accountability

Clear Value with Medica is an accountable care organization (ACO). What that means is simple: We partner with a group of doctors, hospitals, and other health care providers to give you high-quality care at a lower cost.

## In-network vs. out-of-network

To get the most out of your benefits, remember to see providers in the Clear Value with Medica network. If you get care outside the network, your costs will be much higher. To look up network providers, go to [Medica.com/FindCare](https://www.Medica.com/FindCare) and select *Clear Value with Medica*.



### Need help? We're here.

Want to know more about your benefits? Have another question? **Call 1 (877) 329-8263** (TTY: **711**). You can reach us Monday-Friday, 7 a.m. - 8 p.m. CT (closed 8 a.m. - 9 a.m. Thursdays), and Saturday 9 a.m. - 3 p.m. CT. You can also check out [Medica.com/FindCare](https://www.Medica.com/FindCare) and select *Clear Value with Medica*.