# Medica with CHI Health<sup>SM</sup>



### THE DOCTOR WILL SEE YOU NOW. MORE THAN 4,400 OF THEM.

Medica and CHI Health are working together to deliver the convenient high-quality health care you deserve, tailored to your unique needs. Our partnership helps to improve your care experience through better care coordination, and a higher quality of care helping you get the right care at the right time.

## An experience you'll love

- **One phone number** for questions about care, coverage, and more: **1 (877) 335-9108**.
- Access to any primary or specialty care provider in the Medica with CHI Health network. Need help finding a provider? Visit CHIHealthPartners.org to find one that best suits your needs and interests.
- Priority Care provides quick and easy access to providers that treat non-life threatening illnesses and injuries for all ages. Extended hours available, and no appointment needed.
- Health coaches to improve your health and navigate chronic conditions like diabetes and high blood pressure.\*
- MyChart, a secure online portal that lets you schedule appointments, pay bills, see test results, request prescription refills, and more. Access MyChart here: Medica.com/CHIhealth.



\*Check with your primary care clinic to see if health coaches are available.



## Get the care you need — when and where you need it

- **Direct access** to more than 4,400 physicians, specialists and advanced practice clinicians, 585 clinics in Nebraska and southwest lowa, and nearly 40 hospitals.
- Virtual Quick Care available via phone or video chat 7 a.m. - 10 p.m. Visit with a provider, receive a consultation, and get a prescription for minor illnesses.
- A Travel Program Network you can use when outside of Nebraska and western lowa. The program's network is one of the largest in the country. And if you're a parent, even better: It covers your children when they're away at school. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from a Medica with CHI Health network provider for in-network benefits to apply.

#### Built-in accountability to deliver better health + better care

Medica with CHI Health is an accountable care organization (ACO). What that means is simple: We partner with a group of doctors, hospitals, and other health care providers to give you high-quality care at a lower cost. When you receive services through your ACO, you can be confident that your team of providers will proactively help you get the care you need, at the right place, and at the right time.

#### Get the most value by staying in-network

Remember to see providers in the Medica with CHI Health network. If you get care outside the network, your costs will be much higher. You can find network providers here: **Medica.com/CHIhealth**.



Scan the code above with your phone's camera to find care options in your network.



## Have questions? We're here to help.

Want to know more about your benefits? Have another question? Call **1 (877) 335-9108** (TTY: **711**). You can reach us Monday - Friday, 7 a.m. - 8 p.m. CT (closed 8 a.m. - 9 a.m., Thursdays), and Saturday, 9 a.m. - 3 p.m. CT. You can also check out **Medica.com/CHIhealth**.

