ACCOUNTABLE CARE ORGANIZATION PLAN DETAILS

Medica with CHI Health℠

Medica | CHI Health

About Medica with CHI Health

Medica and CHI Health have partnered to create an Accountable Care Organization (ACO) option, Medica with CHI Health. This ACO plan offers you and your employees: unique quality care options, convenient locations, and lower costs compared to an open-access (national network) plan. This ACO network includes nearly 40 hospitals and 585 clinics in Nebraska and southwest Iowa. Members have access to an integrated network with more than 4,600 physicians, specialists, and advanced practice clinicians that provide life-changing, coordinated care.

What is an Accountable Care Organization?

An Accountable Care Organization (ACO) is a network or team of providers (such as clinics, hospitals, doctors, and specialists) — that partner with Medica to make health care more efficient and improve the member experience.

ACO advantages:

Cost savings — Save up to 20% on care compared to an open access network (also known as a national network)

Custom care — higher rates of satisfaction with care that focuses on quality and prevention resulting in healthier habits and better health

Consumer experience — 97% of members renew into an ACO product* because they like the coordinated, and less complicated care experience

*Results based on 2023 enrollment

ACO members also experience less emergency room visits, fewer hospital readmissions, and greater use of affordable drug options.

The Medica with CHI Health experience

To deliver high quality care at a lower case. And to help members get the right care, at the right time, and at the right place.

Direct access to specialists

See any primary or specialty care providers in the Medica with CHI Health network — without a referral. Visit **CHIHealthPartners.org** to find the best option.

One phone number

A single phone number making it easier for members to ask about benefits, billing, care, coverage, and to make appointments with a CHI Health provider.

Priority Care

Gives quick and easy access to providers who treat non-life threatening illnesses and injuries — for all ages. Extended hours available, and no appointment needed.

Improving care outcomes

Health coaches available to help members improve their health and manage chronic conditions like diabetes and high blood pressure. Members need to check with their primary care clinic to see if this option is available.

Virtual Quick Care

Available for members via phone or video chat 7 a.m. - 10 p.m. Visit with a provider to get a diagnosis and treatment — and a prescription for minor illnesses.

Secure online portal

Schedule appointments, pay bills, see test results, request prescription refills, and more — online, anytime with MyChart.

Travel Program Network

Members can use this network when traveling outside of Nebraska and western Iowa. If members have children attending college outside of this area, they can use the network, too. Emergency care services for students seeking care outside the ACO service area but within Medica's service area are covered at the in-network benefit level. For other health care services, they'll need to access care from a Medica with CHI Health network provider for in-network benefits to apply.

Choose Medica with CHI Health

Medica with CHI Health Hospitals

Grand Island

- CHI Health St. Francis

Kearney

- CHI Health Good Samaritan
- CHI Health Richard Young Behavioral Health

Lincoln

- CHI Health Nebraska Heart
- CHI Health St. Elizabeth

Omaha metro

- Boys Town National Research Hospital
- CHI Health Creighton University Medical Center - Bergan Mercy
- CHI Health Immanuel
- CHI Health Lakeside
- CHI Health Lasting Hope Recovery Center
- CHI Health Mercy Council Bluffs
- CHI Health Midlands
- Children's Hospital
- Nebraska Spine Hospital

Critical Access Hospitals

- Broadstone Memorial Hospital
- Callaway District Hospital
- Chase County Community Hospital
- CHI Health Mercy Corning
- CHI Health Missouri Valley
- CHI Health Plainview
- CHI Health Schuyler
- CHI Health St. Mary's
- Cozad Community Hospital
- Dundy County Hospital
- Fillmore County Hospital
- Franciscan Healthcare
- Franklin County Memorial Hospital
- Friend Community Healthcare System
- Genoa Community Hospital
- Gothenburg Health
- Harlan County Health
- Howard County Health System
- Johnson County Hospital
- Kearney County Health Services
- Memorial Community Health – Aurora
- Memorial Community Health – Blair
- Myrtue Medical Center
- Pawnee County Memorial Hospital
- Perkins County Health Services
- Phelps Memorial Health Center
- Saunders Medical Center
- Thayer County Health
- Tri Valley Health System
- Valley County Health
- West Holt Memorial Hospital

Visit **Medica.com/CHIhealthForEmployers** to view a current and complete listing of providers and hospitals.

Have questions? We're here to help.

Call your broker or Medica Sales at **1 (800) 371-1613** (TTY: **711**).

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