



ACCOUNTABLE CARE ORGANIZATION PLAN DETAILS

Medica with CHI HealthSM

About Medica with CHI Health

CHI Health and Medica have created an exceptional network that delivers a unique level of quality care and member satisfaction. This network includes nearly 40 hospitals and 585 clinics in Nebraska and southwest Iowa. Members have access to an integrated network with more than 4,400 physicians, specialists, and advanced practice clinicians that provide life-changing, coordinated care.



What is an Accountable Care Organization?

Accountable care organizations (ACOs) are networks or teams of health care providers (such as clinics, hospitals, doctors, and specialists) that partner with us to make health care more efficient and improve the member experience. The network may be smaller than our other open access networks, but the benefits are bigger and better.

ACOs deliver results

Costs – up to 20% cost savings compared to open-access products

Clinical quality – better member engagement and care coordination

Care – higher rates of satisfaction with care that focuses on quality and prevention resulting in healthier habits and better health

Consumer experience – 97% of members renew into an ACO product*

*Results based on 2022 enrollment

ACO members also experience reduced number of emergency room visits, fewer hospital readmissions, and greater use of affordable drug options.

Travel Program Network

Members can use this network when traveling outside of Nebraska and western Iowa. If members have children attending college outside of this area, they can use the network, too. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from a Medica with CHI Health network provider for in-network benefits to apply.

The Medica with CHI Health experience

Our goal is simple: To deliver high-quality health care and help our members get the right care at the right place.

Direct access to specialists

See any primary or specialty care provider in the Medica with CHI Health network. Need help finding a provider? Members can visit [CHIHealthPartners.org](https://www.chihealthpartners.org) to find one that best suits their needs and interests.

One phone number

A single phone number to make it easy for members to ask about benefits, billing, care, coverage, and to make appointments with a CHI Health provider.

Priority Care

Members can see providers that treat non-life threatening illnesses and injuries. Extended hours available, and no appointment needed.

Improving health care outcomes

Health coaches can help members improve their health and manage chronic conditions like diabetes and high blood pressure. Members need to check in with their primary care clinics to see if this option is available.

Virtual Quick Care

Available for members via phone or video chat 7 a.m. - 10 p.m. Visit with a provider, receive a consultation, and get a prescription for minor illnesses.

Online Portal

Schedule appointments, view medical records, pay bills and more – online, anytime through MyChart.



When it comes to health care, everyone wants choices

If Medica with CHI Health is not the right fit for an employee, they have the option to choose Medica Choice® National, which is an open access plan that offers a large network of providers nationwide. Regardless of their choice, employees have access to quality care, and they can pick a plan that gives them the care, ease of use, and cost savings that they want.



Choose Medica with CHI Health

Medica with CHI Health Hospitals

Grand Island

- CHI Health St. Francis

Kearney

- CHI Health Good Samaritan
- CHI Health Richard Young Behavioral Health

Lincoln

- CHI Health Nebraska Heart
- CHI Health St. Elizabeth

Omaha metro

- Boys Town National Research Hospital
- CHI Health Creighton University Medical Center - Bergan Mercy
- CHI Health Immanuel
- CHI Health Lakeside
- CHI Health Lasting Hope Recovery Center

- CHI Health Mercy Council Bluffs
- CHI Health Midlands
- Children's Hospital
- Nebraska Spine Hospital

Critical Access Hospitals

- Broadstone Memorial Hospital
- Callaway District Hospital
- Chase County Community Hospital
- CHI Health Mercy Corning
- CHI Health Missouri Valley
- CHI Health Plainview
- CHI Health Schuyler
- CHI Health St. Mary's
- Cozad Community Hospital
- Dundy County Hospital
- Fillmore County Hospital
- Franciscan Healthcare
- Franklin County Memorial Hospital

- Friend Community Healthcare System
- Genoa Community Hospital
- Gothenburg Health
- Harlan County Health
- Howard County Health System
- Johnson County Hospital
- Kearney County Health Services
- Memorial Community Health - Aurora
- Memorial Community Health - Blair
- Myrtue Medical Center
- Pawnee County Memorial Hospital
- Perkins County Health Services
- Phelps Memorial Health Center
- Saunders Medical Center
- Thayer County Health
- Tri Valley Health System
- Valley County Health
- West Holt Memorial Hospital

Visit [Medica.com/CHIhealthForEmployers](https://www.Medica.com/CHIhealthForEmployers) to view a current and complete listing of providers and hospitals.



Have questions? We're here to help.

To learn more, contact your broker or Medica Sales at **1 (800) 371-1613** (TTY: 711).