PLAN DETAILS

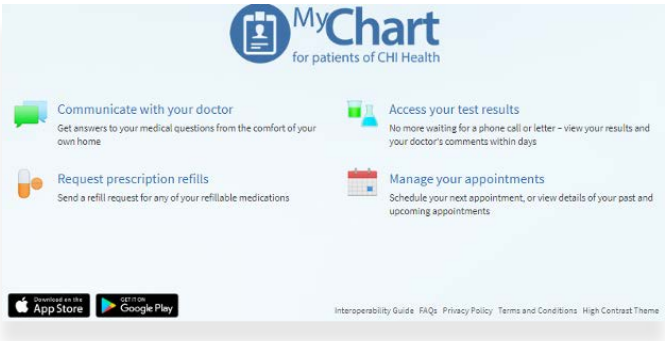
Medica with CHI Health℠

The doctor will see you now — more than 4,600 to choose from

Medica and CHI Health are working together to give you convenient, high-quality care — unique to you. Our partnership means an improved care experience so you get the right care, at the right place, and at the right time.

An experience you'll love

- **One phone number** for questions about care, coverage, and more: **1 (877) 335-9108**.
- **Access to primary or specialty care providers** in the Medica with CHI Health network. Need help finding a provider? Visit **CHIHealthPartners.org** to find one that works best for you.
- **Priority Care** gives you quick and easy access to providers who treat non-life threatening illnesses and injuries, for all ages. Extended hours available, and no appointment needed.
- **Health coaches** to improve your health and navigate chronic conditions like diabetes and high blood pressure.*
- **MyChart, a secure online portal** so you can schedule appointments, pay bills, see test results, request prescription refills, and more. Access MyChart here: **Medica.com/CHIhealth.**



Check with your primary care clinic to see if health coaches are available.

Medica | CHI Health

Get the care you need — when and where you need it

- **Direct access** to more than 4,600 physicians, specialists and advanced practice clinicians, 585 clinics in Nebraska and southwest Iowa, and nearly 40 hospitals.
- **Virtual Quick Care** available via phone or video chat 7 a.m. - 10 p.m. Visit with a provider, to get a diagnosis and treatment — and a prescription for minor illnesses.
- **A Travel Program Network** you can use when outside of Nebraska and western Iowa. The program's network is one of the largest in the country. And if you're a parent, even better: It covers your children when they're away at school. Emergency care services for students seeking care outside the ACO service area but within Medica's service area are covered at the in-network benefit level. For other health care services, they'll need to access care from a Medica with CHI Health network provider for in-network benefits to apply.

Accountability to deliver better health + better care

Medica with CHI Health is an Accountable Care Organization (ACO). What that means is simple: We partner with a network or team of providers (like clinics, hospitals, doctors, and specialists) to give you coordinated, high-quality care at a lower cost. When you get care from your ACO, you can feel better knowing that your provider team is dedicated to getting you the care you need, at the right place, and at the right time.

Get the most value by staying in-network

Remember to see providers in the Medica with CHI Health network. If you get care outside the network, your costs will be much higher. You can find network providers here: **Medica.com/CHIhealth.**

Scan the code above with your phone's camera to find care options in your network.

Have questions? We're here to help.

Want to know more about your benefits? Have another question? Call **1 (877) 335-9108** (TTY: **711**). You can reach us Monday - Friday, 7 a.m. - 8 p.m. CT (closed 8 a.m. - 9 a.m., Thursdays), and Saturday, 9 a.m. - 3 p.m. CT. You can also check out **Medica.com/CHIhealth.**

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