

 **EMPLOYER UPDATE**

News for employers

[FORMS](#) | [eSERVICES](#) | [WORKSITE WELLNESS RESOURCES](#) | [MEMBER MATERIALS](#)

Medica supports local communities through innovative program

Medica announced last month an innovative program designed to support local economies throughout Minnesota by depositing millions of dollars into local community banks.

Medica's President and Chief Executive Officer, John Naylor, stated: "We recognize that there are Minnesotans throughout the state that have significant financial needs. Many of them turn to their local community bank for loans in these times of need. By banking locally, Medica is giving community banks more resources to support families and small businesses in our communities."

Under this program, Medica will deposit \$20 million of its reserves in local community banks throughout the state. Medica will be supported in this effort by the Independent Community Bankers of Minnesota (ICBM). Medica anticipates about 80 banks will participate in the initial rollout of this program. The money deposited by Medica will be used, in turn, to invest in local economies through loans by the participating banks to businesses and individuals in the communities they serve. Medica will select participating banks based on the local economic needs of each community.

[View press release.](#)

Health plan survey mailing to members in February

Some Medica commercial members will receive a survey in the coming weeks. The survey is part of a national project by the National Committee for Quality Assurance (NCQA), a non-profit group that helps people learn more about health care plans.

To help us conduct the survey, we've hired Symphony Performance Health, Inc. (DSS Research), an independent research firm. No one but the staff at DSS Research and NCQA will see member responses. Answers will be pooled and will not include member information. Participation does not impact a member's plan coverage in any way.

Members will receive a letter with the survey, providing clear instructions for completion. Recipients will have the option to complete the survey online and it will take less than 20 minutes to complete.

Medica is listening, too. This survey gives members the chance to tell us what they think about the services we provide at Medica. With this feedback, Medica can improve member experiences.

Upcoming group administrator training opportunities

Medica has two upcoming group administrator trainings scheduled for fully insured small groups and large groups. These trainings will walk you through plan administration, from how to get started to adding new employees, where to get your questions answered, and more. We will also share health and wellness strategies and tools to engage your employees in healthier lifestyles and help them make the most of their Medica plan.

In addition, you'll get an overview of how to administer your benefits online with Employer eServices[®] and have the opportunity to spend extra time with account management staff getting your questions answered.

Topic	Date/Location	Register
Group Administrator Training	March 2 (1-3:30 p.m) Duluth, MN	Register now
Group Administrator Training	April 7 (9-11:30 a.m.) Minnetonka, MN	Register now

4members February email newsletter

The *4members* email newsletter will be distributed this week. Active commercial members who have registered on mymedica.com will receive these emails.

4members is available via PDF for employers who would like to distribute the content. Encourage your employees to register on mymedica.com to receive this member publication.

[View the 4members February 2020 issue.](#)



Member topic of the month: How to find a network provider

Every month we feature ready-made promotional materials for one of our member programs or resources. Print the flier or email it to your employees, whichever you prefer!

The topic this month is how to find a network provider. Members can take all the guesswork out of finding a network doctor or other health care provider by using the [online search tool on medica.com](#).

[View "How to find a network provider" member flier.](#)

LET'S STAY CONNECTED! FOLLOW US ON SOCIAL MEDIA



©2020 Medica. Medica[®] is a registered service mark of Medica Health Plans. "Medica" refers to the family of health services companies that includes Medica Health Plans, Medica Community Health Plan, Medica Insurance Company, Medica Self-Insured, MMSI, Inc. d/b/a Medica Health Plan Solutions, Medica Health Management, LLC and the Medica Foundation.

This email was sent by: **Medica**
401 Carlson Pkwy Minnetonka, MN, 55305, USA
(The address above is not for mailing records or claims.)