



**DEPARTMENT OF HEALTH**  
**MANAGED CARE SYSTEMS**  
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## Request for Waiver (ECP)

**Plan Year: 2024**

**1. Name and Title of Person Submitting this Document:**

Carrier	Name Network	Network ID
Medica Insurance Company	Medica Symphony, Solo, Encore, Direct	MNN020
Name	Title	Date
Jennifer Alm	Vice President, Provider Partnerships & Solutions	11/7/2023

**2. By submitting this form, the above-referenced confirms:**

- A. That person submitting this request has personal knowledge of the network contracting process involved in this submission, and
- B. That access cannot be met for the following ECP categories. Include the county and reason(s) for not meeting the requirements.  
**It is not necessary to request a waiver in situations where there is no ECP of a required category available in the county:**

ECP Category	County	Reason Code	Notes
<i>ECP Primary Care</i>	<i>Rice</i>	2	HealthFinders Collaborative, Faribault (223 Central Ave, Faribault, MN and 710 Division St, Northfield) - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. HealthFinders Collaborative was sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.
<i>ECP Family Planning</i>	<i>Rice</i>	2	HealthFinders Collaborative, Faribault (223 Central Ave, Faribault, MN and 710 Division St, Northfield) - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. HealthFinders Collaborative was sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica has and will to review the network quarterly offering a contract to providers that meet the criteria.
<i>ECP Family Planning</i>	<i>Steele</i>	2	The Center Clinic, Inc., Owatonna (134 Southview Street, Owatonna) - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. The Center Clinic, Inc. was sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica had and will to review the network quarterly offering a contract to providers that meet the criteria.
<i>ECP Mental Health</i>	<i>Carlton</i>	2	Human Development Center, Cloquet (40 11th St, Cloquet) - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. Human Development Center was sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica will and will continue to review the network quarterly offering a contract to providers that meet the criteria.
<i>ECP Mental Health</i>	<i>Chisago</i>	2	Canvas Health, North Branch (5842 Old Main Street, Suite 2, North Branch) - We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. Canvas Health was sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica will and will continue to review the network quarterly offering a contract to providers that meet the criteria.
<i>ECP Chemical Dependency</i>	<i>Blue Earth</i>	2	Counseling Center, Mankato (802 S Front St, Mankato). We have made multiple attempts to contract with no response. We reach out annually to offer a contract at same or similar rates and the provider has not responded. Counseling Center Mankato is sent a letter offering a contract at the same or similar rates as other in-network providers annually. No response was received from the provider. Medica has and will continue to review the network quarterly offering a contract to providers that meet the criteria.

Please use additional sheet if needed

**Reason Codes:**

1. Provider does not meet carrier's data requirements, utilization review, and quality assurance requirements; or
  2. Carrier has made a good faith effort to contract with provider(s). Please provide a statement of what was done to attempt to contract with the provider.
- C. That if new providers listed in (B) becomes available in the service area, carrier will make a good faith effort to contract with said providers.