

Prescription drugs + Medica's list of covered drugs

Individual + family plans



Your plan covers medications on our list of covered drugs

Our List of Covered Drugs (also known as the formulary) includes drugs that are designed to meet your medical needs and have been proven safe and effective. Your drugs will be covered under different price categories (called tiers) that are arranged according to drug costs. Your cost may vary depending on how your drug is categorized.

Drug Tiers:

- Preventive drugs are 100% covered¹
- Retail drugs are divided into four tiers: preferred generic, generic, preferred brand, and non-preferred brand
- Specialty Drugs are covered under the Specialty tier
- Standardized plans may assess a single generic benefit. You should refer to your benefit plan document for further information.

In most cases, your plan only covers drugs on the List of Covered Drugs. However, there are some cases when you can request an exception to prior authorization, step therapy, or formulary requirements.

How to request an exception

- 1. Complete a General Drug Coverage and Exception Request form.** Your provider can download this form on [Medica.com](https://www.Medica.com) or call our Pharmacist Help Desk at **1 (800) 922-1557** to request a paper copy.
- 2. Fax completed form.** For non-specialty drugs, fax forms to **1 (877) 251-5896**. For specialty drugs, fax forms to **1 (888) 302-1028**. Please provide all requested information including:
 - Which medications have been tried and didn't work
 - Dosages used
 - Reason for failure (e.g., side effects, not effective, contraindicated, etc.)
 - Why an exception to formulary requirements, including step therapy, is necessary



Price a medication tool

Log into your secure member site on [MedicaMember.com](https://www.MedicaMember.com) and use the Price a Medication tool to see if:

- Your medication is covered and an estimate of what it will cost
- There are lower-cost options available
- Your medication requires prior authorization, step therapy or has quantity limits
- A 90-day refill option is available at your pharmacy
- Mail order fulfillment is available

¹Medications displayed as "Tier 6" in the Drug Tier column are defined as preventive health services under the Affordable Care Act (ACA) and are provided without member cost sharing.

² If your plan is based in Missouri, we will let you know our decision within 36 hours upon receipt of complete information.

When we receive your drug exception request

We'll review it as soon as possible and will let you know our decision within 72 hours upon receipt of complete information.² If you have a health condition that may seriously risk your life or health, or you're currently undergoing treatment with a drug not included on the List of Covered Drugs, you may request an expedited review. If you request an expedited review we'll make a decision within 24 hours upon receipt of complete information. If you'd like to request a copy of our drug list exception process or more information regarding the expedited review process, please call Member Services.



If the request is approved

We'll cover the drug at network-level benefits for the duration of the prescription, including refills. The exception is effective for one year, then a new exception is needed.



If the request is denied

If we deny, you can appeal. You or your provider may request an independent review of our decision. To request an appeal:

- Call Member Services at the number on the back of your ID card
- Send a letter to:
Medica Member Service
Route CP595IFB, PO Box 9310
Minneapolis, MN 55440-9310



Have questions? We can help.

Call Member Services at the number on the back of your Medica ID card.

Medica complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

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