



Medica Dual Solution[®] (HMO D-SNP)/
Medica AccessAbility Solution[®] Enhanced (HMO D-SNP)
Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a member services representative at 1 (888) 347-3630 (TTY: 711), 8 a.m.-8 p.m. CT, 7 days a week. Access to a representative is limited on the weekends/holidays during certain times of the year. Calls to this number are free.

Understanding the Benefits

- Review the full list of benefits found in the Member Handbook/Evidence of Coverage, especially for those services for which you routinely see a doctor. Visit [Medica.com](https://www.Medica.com) or call 1 (888) 347-3630 (TTY: 711) to view a copy of the Member Handbook/Evidence of Coverage.
- Review the provider and pharmacy directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the provider and pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules

- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).
- This plan is a dual eligible special needs plan (D-SNP). Your ability to enroll will be based on verification that you are entitled to both Medicare and medical assistance from a state plan under Medicaid.

SPP56923-101021A
Y0088_55970_C
H2458_55970 Accepted

© 2021 Medica. Medica DUAL Solution[®] and Medica AccessAbility Solution[®] Enhanced are health plans that contract with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in Medica DUAL Solution and Medica AccessAbility Solution Enhanced depends on contract renewal.