



Medica AccessAbility Solution® Enhanced (HMO D-SNP)

2024 Provider & Pharmacy Directory Insert

Fairview Pharmacies

Minnesota Counties:

Aitkin, Anoka, Becker, Carlton, Carver, Chisago, Cook, Crow Wing, Dakota, Fillmore, Freeborn, Hennepin, Isanti, Kanabec, Kandiyohi, Kittson, Koochiching, Lake, Le Sueur, Mahnomen, Mille Lacs, Morrison, Murray, Nicollet, Norman, Olmsted, Ramsey, Red Lake, Rice, Rock, Scott, Sherburne, St. Louis, Todd, Wadena, Washington, Wilkin, and Wright

For accessible formats of this publication or assistance with additional equal access to our services, write to **Medica.com/Medica-Contact-Form**, call toll-free at **1 (888) 347-3630** or use your preferred relay service.

MULTI-LANGUAGE INSERT

Multi-Language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1 (888) 347-3630.** Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al **1 (888) 347-3630.** Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1 (888) 347-3630。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1 (888) 347-3630。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa **1 (888) 347-3630.** Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au **1 (888) 347-3630.** Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi **1 (888) 347-3630** sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheitsund Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter **1 (888) 347-3630.** Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1 (888) 347-3630 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Form CMS-10802 (Expires 12/31/25) H2458_H9952_1006219_C **Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону **1 (888) 347-3630.** Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم بمساعدتك. هذه خدمة مجانية فوري، ليس عليك سوى الاتصال بنا على 3630-347 (888) 1. سيقوم شخص ما يتحدث العربية

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1 (888) 347-3630 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero **1 (888) 347-3630.** Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número **1 (888) 347-3630.** Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1 (888) 347-3630. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer **1 (888) 347-3630.** Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1 (888) 347-3630 にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサービスです。

Medica Member Services

1 (888) 347-3630 (toll free) TTY: 711

Attention. If you need free help interpreting this document, call the above number.

ያስተውሉ፡ ካለምንም ክፍያ ይህንን ዶኩ*መ*ንት የሚተረጉምሎ አስተርጓሚ ከፈለጉ ከላይ ወደተጻፈው የስልክ ቁጥር ይደውሉ።

ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

သတိ။ ဤစာရက်စာတမ်းအားအခမဲ့ဘာသာပြန်ပေးခြင်း အကူအညီလိုအပ်ပါက၊ အထက်ပါဖုန်းနံပါတ်ကိုခေါ် ဆိုပါ။

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរសព្ទតាមលេខខាងលើ ។

請注意,如果您需要免費協助傳譯這份文件,請撥打上面的電話號碼。

Attention. Si vous avez besoin d'une aide gratuite pour interpréter le présent document, veuillex appeler au numéro ci-dessus.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntawv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ပာ်သူဉ်ပာ်သးဘဉ်တက္၊ ဖဲနမ္၊်လိဉ်ဘဉ်တ၊မႃၜၢၤကလီလ၊တ၊်ကကျိုးထံဝဲစဉ်လံ၁် တီလံ၁်မီတခါအံၤန္ဉ်,ကိုးဘဉ် လီတဲစိနီါဂ်ဴၤလ၊ထးအံၤန္ဉ်တက္၊်

알려드립니다. 이 문서에 대한 이해를 돕기 위해 무료로 제공되는 도움을 받으시려면 위의 전화번호로 연락하십시오.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ຟຣີ, ຈົ່ງ ໂທຣໄປທີ່ໝາຍເລກຂ້າງເທີງນີ້.

Hubachiisa. Dokumentiin kun tola akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bilbili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda (afcelinta) qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị c`ân được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB2 (10-20)

Civil Rights Notice

Discrimination is against the law. Medica does not discriminate on the basis of any of the following:

- race
- color
- national origin
- creed
- religion
- sexual orientation
- public assistance status
- age
- disability (including physical or mental impairment)
- sex (including sex stereotypes and genderidentity)
- marital status
- political beliefs
- medical condition
- health status
- receipt of health care services
- claims experience
- medical history
- geneticinformation

You have the right to file a discrimination complaint if you believe you were treated in a discriminatory way by Medica. You can file a complaint and ask for help filing a complaint in person or by mail, phone, fax, or email at:

Medica Civil Rights Coordinator

P.O. Box 9310, Mail Route CP250, Minneapolis, MN 55443-9310

Toll Free: 1 (888) 347-3630

TTY: 711

Fax: 952-992-3422

Email: civilrightscoordinator@medica.com

Auxiliary Aids and Services: Medica provides auxiliary aids and services, like qualified interpreters or information in accessible formats, free of charge and in a timely manner to ensure an equal opportunity to participate in our health care programs. **Contact** Medica at 1 (888) 347-3630 (toll free), TTY: 711 or at medica.com/contactmedicaid.

Language Assistance Services: Medica provides translated documents and spoken language interpreting, free of charge and in a timely manner, when language assistance services are necessary to ensure limited English speakers have meaningful access to our information and services. Contact Medica at 1 (888) 347-3630 (toll free), TTY:711 or at medica.com/contactmedicaid.

Civil Rights Complaints

You have the right to file a discrimination complaint if you believe you were treated in a discriminatory way by Medica. You may also contact any of the following agencies directly to file a discrimination complaint

U.S. Department of Health and Human Services Office for Civil Rights (OCR)

You have the right to file a complaint with the OCR, a federal agency, if you believe you have been discriminated against because of any of the following:

race

- national origin
- disability
- religion (in some

cases)

• color

age

sex

Contact the **OCR** directly to file a complaint:

Office for Civil Rights, U.S. Department of Health and Human Services Midwest Region

233 N. Michigan Avenue, Suite 240 Chicago, IL 60601

Customer Response Center: 800-368-1019, TTY: 800-537-7697

Email: ocrmail@hhs.gov

Minnesota Department of Human Rights (MDHR)

In Minnesota, you have the right to file a complaint with the MDHR if you have been discriminated against because of any of the following:

- race
- color
- national origin
- religion

- creed
- sex
- sexual orientation
- marital status

- public assistance status
- disability

Contact the **MDHR** directly to file a complaint:

Minnesota Department of Human Rights
540 Fairview Avenue North, Suite 201, St. Paul, MN 55104
651-539-1100 (voice), 800-657-3704 (toll-free), 711 or 800-627-3529 (MN Relay), 651-296-9042 (fax)
Info.MDHR@state.mn.us (email)

Minnesota Department of Human Services (DHS)

You have the right to file a complaint with DHS if you believe you have been discriminated against in our health care programs because of any of the following:

race

color

•

- religion (in some cases)
- national origin
- age

- disability (including physical or mental impairment)
- sex (including sex stereotypes and genderidentity)

Complaints must be in writing and filed within 180 days of the date you discovered the alleged discrimination. The complaint must contain your name and address and describe the discrimination you are complaining about. We will review it and notify you in writing about whether we have authority to investigate. If we do, we will investigate the complaint.

DHS will notify you in writing of the investigation's outcome. You have the right to appeal if you disagree with the decision. To appeal, you must send a written request to have DHS review the investigation outcome. Be brief and state why you disagree with the decision. Include additional information you think is important.

If you file a complaint in this way, the people who work for the agency named in the complaint cannot retaliate against you. This means they cannot punish you in any way for filing a complaint. Filing a complaint in this way does not stop you from seeking out other legal or administrative actions.

Contact **DHS** directly to file a discrimination complaint:

Civil Rights Coordinator
Minnesota Department of Human Services
Equal Opportunity and Access Division
P.O. Box 64997
St. Paul, MN 55164-0997
651-431-3040 (voice) or use your preferred relay service

American Indians can continue or begin to use tribal and Indian Health Services (IHS) clinics. We will not require prior approval or impose any conditions for you to get services at these clinics. For elders age 65 years and older this includes Elderly Waiver (EW) services accessed through the tribe. If a doctor or other provider in a tribal or IHS clinic refers you to a provider in our network, we will not require you to see your primary care provider prior to the referral.

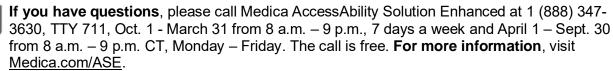
Medica AccessAbility Solution® Enhanced (HMO D-SNP) | 2024 Provider and Pharmacy Directory Insert

Introduction

This Provider and Pharmacy Directory includes information about the provider and pharmacy types in Medica AccessAbility Solution Enhanced and listings of all the plan's providers and pharmacies as of the date of this Directory. The listings contain address and contact information as well as other details such as days and hours of operations, specialties, and skills. Key terms and their definitions appear in alphabetical order in the last chapter of the *Member Handbook*.

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A. Disclaimers

- Medica AccessAbility Solution[®] Enhanced is an HMO D-SNP that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in Medica AccessAbility Solution Enhanced depends on contract renewal.
- ❖ This Directory lists health care professionals (such as doctors, nurse practitioners, and psychologists) and facilities (such as hospitals or clinics). We also list the pharmacies that you may use to get your prescription drugs.
- ❖ These are referred to as "network providers" in this Directory. These providers signed a contract with us to provide you services. This is a list of Medica AccessAbility Solution Enhanced network providers for the following counties in Minnesota: Aitkin, Anoka, Becker, Carlton, Carver, Chisago, Cook, Crow Wing, Dakota, Fillmore, Freeborn, Hennepin, Isanti, Kanabec, Kandiyohi, Kittson, Koochiching, Lake, Le Sueur, Mahnomen, Mille Lacs, Morrison, Murray, Nicollet, Norman, Olmsted, Ramsey, Red Lake, Rice, Rock, Scott, Sherburne, St. Louis, Todd, Wadena, Washington, Wilkin, and Wright.
- ❖ We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter just call us at 1 (888) 347-3630 (TTY 711). Someone that speaks your language can help you. This is a free service.
- ❖ You can get this document for free in other formats, such as large print, braille, or audio. Call Member Services at the numbers listed at the bottom of this page, Oct. 1-March 31 8 a.m. to 9 p.m. CT, 7 days a week, April 1-Sept. 30 8 a.m. to 9 p.m. CT, Monday-Friday. The call is free.
- ❖ To make or change a standing request to get this document, now and in the future, in a language other than English or in an alternate format, call Member Services at the number at the bottom of this page. Member Services representative will submit a form to start or stop a standing request. Member's preferred language and/or alternate format request will be recorded in the member's account.
- ❖ The list is up-to-date as of **9/12/2023**, but you need to know that:
 - Some Medica AccessAbility Solution Enhanced network providers may have been added or removed from our network after this Directory was published.
 - Some Medica AccessAbility Solution Enhanced providers in our network may no longer be accepting new members. If you are having trouble finding a provider who will accept new members, call Member Services at the numbers listed at the bottom of this page and we will help you.
- If you have questions, please call Medica AccessAbility Solution Enhanced at 1 (888) 347-3630, TTY 711, Oct. 1 March 31 from 8 a.m. 9 p.m., 7 days a week and April 1 Sept. 30 from 8 a.m. 9 p.m. CT, Monday Friday. The call is free. For more information, visit Medica.com/ASE.

 To get the most up-to-date information about Medica AccessAbility Solution Enhanced network providers in your area, visit Medica.com/ASE or call Member Services at the numbers listed at the bottom of this page, Oct. 1-March 31 8 a.m. to 9 p.m. CT, 7 days a week, April 1-Sept. 30 8 a.m. to 9 p.m. CT, Monday-Friday. The call is free.

Doctors and other health care professionals in Medica AccessAbility Solution Enhanced network are listed in Section C. Pharmacies in our network are listed in Section E.

B. Background Information about Medica AccessAbility Solution Enhanced Network Providers

B1. Key terms

All members are assigned a Care Coordinator upon enrollment with Medica. The Care Coordinator will reach out to the member to conduct a Health Risk Assessment. In addition, the Care Coordinator works with the member and the member's interdisciplinary care team to build an individualized, comprehensive care plan based on the member's assessed needs and preferences. The Care Coordinator ensures that the member's healthcare needs and preferences regarding their care is shared across the interdisciplinary care team. They also are a consistent point of contact through any transitions of care that may occur for a member (care transitions include admissions to a hospital or nursing home and return home from these settings).

This section explains key terms in our Directory.

- **Providers** are professionals such as doctors, nurses, pharmacists, therapists, and other people who provide care and services. **Services** include medical care, supplies, prescription drugs, equipment, and other services.
 - The term **providers** includes facilities such as hospitals, clinics, and other places that provide medical services and medical equipment.
 - Providers that are a part of our plan's network are called **network** providers.
- Network providers have contracted with us to deliver services to members of our plan. Network providers participate in our plan. That means they accept members of our plan and provide services our plan covers. When you use a network provider, you usually pay nothing for covered services.
- A Primary Care Provider (PCP) is a provider who gives you routine health care.
 Your PCP will keep your medical records and get to know your health needs over time.
- If you have questions, please call Medica AccessAbility Solution Enhanced at 1 (888) 347-3630, TTY 711, Oct. 1 March 31 from 8 a.m. 9 p.m., 7 days a week and April 1 Sept. 30 from 8 a.m. 9 p.m. CT, Monday Friday. The call is free. For more information, visit Medica.com/ASE.

- Specialists are doctors who provide health care services for a specific disease or part of the body. There are many kinds of specialists. Here are a few examples:
 - Oncologists care for patients with cancer.
 - Cardiologists care for patients with heart conditions.
 - Orthopedists care for patients with certain bone, joint, or muscle conditions.
- You may need a referral or prior authorization to see a specialist or someone that is not your PCP. A referral means that your network PCP must give you approval before you can use the other provider. A prior authorization is different than a referral. It means that Medica AccessAbility Solution Enhanced (not your network PCP) must give you approval before we will cover a specific service, item, or drug or an out-of-network provider. If you don't get a referral or prior authorization, Medica AccessAbility Solution Enhanced may not cover the service, item, or drug.
 - Referrals or prior authorization are **not** needed for:
 - emergency care;
 - urgently needed care;
 - kidney dialysis services that you get at a Medicare-certified dialysis facility when you are outside the plan's service area; or
 - services from a women's health specialist.
 - Additionally, if you are eligible to get services from Indian health providers, you may use these providers without a referral. We must pay the Indian health provider for those services even if they are out of our plan's network.
 - More information on referrals and prior authorization is available in Chapter 3
 of the Member Handbook.
- You will also be assigned a care coordinator. A care team helps you manage your medical providers and services. Everyone on the care team works together to make sure your care is coordinated. This means that they make sure that you get all of the tests, labs, and other care that you need, and the results are shared with the appropriate providers. It also means that your PCP should know all medicines you take so that they can reduce any negative effects. Your PCP will always get your permission before sharing your medical information with other providers. Members of your care team may include:
- If you have questions, please call Medica AccessAbility Solution Enhanced at 1 (888) 347-3630, TTY 711, Oct. 1 March 31 from 8 a.m. 9 p.m., 7 days a week and April 1 Sept. 30 from 8 a.m. 9 p.m. CT, Monday Friday. The call is free. For more information, visit Medica.com/ASE.

- A Care Coordinator that helps you manage your medical providers and services.
- Your Primary Care Provider

B2. Wait times for primary care and behavioral health

We must provide you with access to primary care and behavioral health services within the following timeframes:

- immediately for urgently needed services or an emergency;
- within 7 days for services that are not an emergency or urgently needed, but you require medical attention;
- within 30 days for routine and preventative care.

B3. How to choose a Primary Care Provider (PCP)

First, you should choose a Primary Care Provider (PCP). You can choose any PCP in our network who is accepting new members.

To choose a PCP, refer to the list of providers in Section C and choose a provider:

- that you use now, or
- who has been recommended by someone you trust, or
- whose offices are easy for you to get to.
- If you do not choose a PCP in our network, Medica AccessAbility Solution Enhanced will choose one for you.
- If you want help in choosing a PCP, please call Member Services at the numbers listed at the bottom of this page, Oct. 1-March 31 8 a.m. to 9 p.m. CT, 7 days a week, April 1-Sept. 30 8 a.m. to 9 p.m. CT, Monday-Friday. The call is free. Or, visit Medica.com/ASE.
- If you have questions about whether any service or care that you want or need is covered, talk to your Care Team or call Member Services at the numbers listed at the bottom of this page and ask **before** you get the service or care.

B4. How to access Medica AccessAbility Solution Enhanced network providers

You may need a referral for someone who is not a PCP. There is more information about referrals in Section B1 of this Directory.

If you have questions, please call Medica AccessAbility Solution Enhanced at 1 (888) 347-3630, TTY 711, Oct. 1 - March 31 from 8 a.m. – 9 p.m., 7 days a week and April 1 – Sept. 30 from 8 a.m. – 9 p.m. CT, Monday – Friday. The call is free. For more information, visit Medica.com/ASE.

You must get all of your covered services from providers within our network. If you use providers who are not in the Medica AccessAbility Solution Enhanced network (without prior authorization), you may have to pay the bill.

A **prior authorization** is an approval from Medica AccessAbility Solution Enhanced to seek services outside of our network or to get services not routinely covered by our network **before** you get the services.

The only exceptions to this rule are when you need urgent or emergency care or dialysis and cannot get to a provider in the plan, such as when you are away from home. You can also go outside the plan for other non-emergency services if Medica AccessAbility Solution Enhanced gives you permission first.

- You may change providers within the network at any time during the year. If you
 have been using one network provider, you do not have to keep using that same
 provider. For some providers, you may need a referral from your PCP.
- Medica AccessAbility Solution Enhanced works with all the providers in our network to accommodate the needs of people with disabilities. As applicable, the list of network providers in this Directory includes information about the accommodations they provide.
- If you need a provider and are not sure if they offer the accommodations you need, Medica AccessAbility Solution Enhanced can help you. Talk to your care coordinator for assistance.

C. Medica AccessAbility Solution Enhanced List of Network Providers

This part of the Directory includes a list of Medica AccessAbility Solution Enhanced network providers who participate in and accept Medica AccessAbility Solution Enhanced. It contains:

- Health care professionals including primary care providers, specialists, behavioral health providers, dental service providers, and vision service providers;
- Facilities including hospitals, nursing facilities, and behavioral health facilities;
 and
- **Support providers** including community support services (for example, peer supports).

Cultural competence training is additional instruction for our health care providers that helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs.

The providers in this Directory are organized alphabetically by medical group. You may get services from any of the providers on this list. For some services, you may need a referral from your PCP or prior authorization from Medica AccessAbility Solution Enhanced.

As of the directory's date of publication, a clinic in our network may or may not accept new patients. We show this with text as:

- Accepting New Patients: Yes
- Accepting New Patients: No
- If Accepting New Patients is blank it is unknown

Sometimes a clinic in our network will only accept new patients if you live in the area that the clinic is located. We show this in our listings with text as:

 Accepting New Patients: Yes, only if patient lives in county the clinic is located

The Americans with Disabilities Act (ADA) requires that people with disabilities have equal access to services. We show this in our listings with text as:

- ADA Compliant Office: Yes or No or blank if unknown
- ADA Compliant Exam Room: Yes or No or blank if unknown
- ADA Compliant Equipment: Yes or No or blank if unknown

Cultural Competency Training, as defined by the Centers for Medicare and Medicaid Services (CMS): Cultural competency training is additional instructions for our health care providers that

If you have questions, please call Medica AccessAbility Solution Enhanced at 1 (888) 347-3630, TTY 711, Oct. 1 - March 31 from 8 a.m. – 9 p.m., 7 days a week and April 1 – Sept. 30 from 8 a.m. – 9 p.m. CT, Monday – Friday. The call is free. For more information, visit Medica.com/ASE.

helps them better understand your background, values, and beliefs to adapt services to meet your social, cultural, and language needs. We show this in our listings with text as:

- Cultural Competency Training: Yes or No or blank if unknown
- Cultural Capabilities/Specialties: Cultural Awareness/Cultural Safety/Cultural Competence/or blank if unknown

A provider in our network may have non-English languages spoken at their location listed. We show this with text as:

• Languages: Languages available or blank if unknown

E. MEDICA ACCESSABILITY SOLUTION ENHANCED LIST OF NETWORK PHARMACIES

This part of the Directory includes a list of Medica AccessAbility Solution Enhanced network pharmacies that participate in and accept Medica AccessAbility Solution Enhanced. You can go to any of the pharmacies in our network. Use this directory to find a pharmacy that is conveniently located for you and can meet your needs. Inside, pharmacies are arranged: (1) by type of pharmacy; (2) then by state, county and city; (3) and, by pharmacy in alphabetical order.

E1. Retail and chain pharmacies

This pharmacy listing is specific to Minnesota and surrounding counties. For a comprehensive listing of all national pharmacies, please visit our website at www.medica.com or call Member Services at 1 (888) 347-3630 (TTY: 711). The call is free.

MINNESOTA

ANOKA COUNTY

ANDOVER

FAIRVIEW ANDOVER PHARMACY

13819 HANSON BLVD NW
ANDOVER, MN 55304
(763) 862-4445
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

BLAINE

FAIRVIEW PHARMACY BLAINE

10961 CLUB WEST PKWY
BLAINE, MN 55449
(763) 528-2975
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

FRIDLEY

FAIRVIEW PHARMACY FRIDLEY

6341 UNIVERSITY AVE NE
FRIDLEY, MN 55432
(763) 586-5981
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

If you have questions, please call Medica Member Services at 1 (888) 347-3630 (TTY: 711), Oct. 1 - March 31 from 8 a.m. - 9 p.m. CT, 7 days a week and April 1 - Sept. 30 from 8 a.m. - 9 p.m. CT, Monday - Friday. The call is free. For more information, visit Medica.com/Members.

MINNESOTA (CONT.)

CHISAGO COUNTY

CHISAGO CITY

FAIRVIEW PHARMACY

11725 STINSON AVE BLDG

CHISAGO CITY, MN 55013 (651) 213-8080

Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

NORTH BRANCH

FAIRVIEW NORTH BRANCH

5366 386TH ST NE NORTH BRANCH, MN 55056 (651) 674-6800 Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training: Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

WYOMING

FAIRVIEW LK PHARMACY-WYOMING

5200 FAIRVIEW BLVD WYOMING, MN 55092 (651) 982-7500

Accepting New Patients: ADA Accessible Office: Yes

ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

DAKOTA COUNTY

APPLE VALLEY

FAIRVIEW CEDAR RIDGE PHCY

15650 CEDAR AVE APPLE VALLEY, MN 55124 (952) 997-4155

Accepting New Patients: ADA Accessible Office: Yes

Yes

ADA Accessible Equipment:

ADA Accessible Exam Room:

Yes

Cultural Competency Training:

Cultural Capabilities/ Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

MINNESOTA (CONT.)

DAKOTA COUNTY (CONT.)

BURNSVILLE

FAIRVIEW PHARMACY 14101 FAIRVIEW DR STE

100

BURNSVILLE, MN 55337

(952) 405-5630

Accepting New Patients:

ADA Accessible Office: Yes

ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

EAGAN

FAIRVIEW EAGAN PHARMACY

3305 CENTRAL PARK VILLAGE DR

EAGAN, MN 55121

(651) 406-8980

Accepting New Patients:

ADA Accessible Office: Yes

ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

ROSEMOUNT

FAIRVIEW ROSEMOUNT

15075 CIMARRON AVE ROSEMOUNT, MN 55068

(651) 322-8855

Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

HENNEPIN COUNTY

BLOOMINGTON

FAIRVIEW OXBORO PHARMACY

600 W 98TH ST

BLOOMINGTON, MN 55420

(952) 885-6166

Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

MINNESOTA (CONT.)

HENNEPIN COUNTY (CONT.)

EDINA

FAIRVIEW EDINA PHARMACY

6363 FRANCE AVE S
EDINA, MN 55435
(952) 924-1400
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

MAPLE GROVE

FAIRVIEW PHARMACY MAPLE GROVE

Language(s):

14500 99TH AVE N STE A029 MAPLE GROVE, MN 55369 (763) 898-1800 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Yes Cultural Competency Training: Cultural Capabilities/ Specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

MINNEAPOLIS

FAIRVIEW COMPOUNDING PHARMACY

711C KASOTA AVE SE
MINNEAPOLIS, MN 55414
(612) 672-5737
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:

Language(s):

Yes

FAIRVIEW HOME INFUSION

711 KASOTA AVE SE STE B
MINNEAPOLIS, MN 55414
(612) 672-2233
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Yes
Cultural Capabilities/
Specialties: Cultural
Competence
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, FARSI

MINNESOTA (CONT.)

HENNEPIN COUNTY (CONT.)

FAIRVIEW PHARMACY CBCD

2512 S 7TH ST STE 105 MINNEAPOLIS, MN 55454 (612) 273-5006 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Ves

Cultural Capabilities/ Specialties: Cultural Competence

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, FARSI

FAIRVIEW PHCY SMILEY'S CLINIC

2020 E 28TH ST
MINNEAPOLIS, MN 55407
(612) 672-4020
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

FAIRVIEW PHRMCY UNIV VILLAGE

2545 UNIVERSITY AVE SE MINNEAPOLIS, MN 55414 (612) 672-1430 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

FAIRVIEW RIVERSIDE PHARMACY

606 24TH AVE S MINNEAPOLIS, MN 55454 (612) 672-7500 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Yes Cultural Competency Training:

Cultural Competency Training: Cultural Capabilities/ Specialties:

E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

FAIRVIEW SPECIALTY SVCS PHCY

711 KASOTA AVE SE MINNEAPOLIS, MN 55414 (612) 672-5260 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Yes
Cultural Competency Trainin

Cultural Competency Training: Yes

Cultural Capabilities/ Specialties: Cultural Competence E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, FARSI

MINNESOTA (CONT.)

HENNEPIN COUNTY (CONT.)

FAIRVIEW UNIV DISCHARGE PHCY

516 DELAWARE ST SE

MINNEAPOLIS, MN 55455 (612) 273-2121 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/ Specialties:

E-Prescribing: Yes Extended Supply Pharmacy:

Yes Language(s):

FAIRVIEW UNIVERSITY CLINIC

909 FULTON ST SE FL 1
MINNEAPOLIS, MN 55455
(612) 676-4100
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Yes
Cultural Capabilities/
Specialties: Cultural
Competence

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, FARSI

MILLE LACS COUNTY

PRINCETON

FAIRVIEW NORTHLAND PHCY PRNCTN

919 NORTHLAND DR
PRINCETON, MN 55371
(763) 389-6622
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/

Specialties: E-Prescribing: Yes Extended Supply Pharmacy:

Language(s):

Yes

FAIRVIEW PHARMACY PRINCETON

911 NORTHLAND DR PRINCETON, MN 55371 (763) 389-6625 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/ Specialties:

E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

RAMSEY COUNTY

MAPLEWOOD

FAIRVIEW MAPLEWOOD

2945 HAZELWOOD ST STE 105

MAPLEWOOD, MN 55109 (651) 471-9500 Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room:

Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

MINNESOTA (CONT.)

RAMSEY COUNTY (CONT.)

NEW BRIGHTON

FAIRVIEW NEW BRIGHTON PHARMACY

1151 SILVER LAKE RD NW NEW BRIGHTON, MN 55112 (651) 746-2580

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

SAINT PAUL

FAIRVIEW HIGHLAND PK PHARMACY

2270 FORD PARKWAY SUITE 130 SAINT PAUL, MN 55116 (651) 696-5020 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Cultural Competency Training:

Cultural Capabilities/

Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Language(s):

SAINT LOUIS COUNTY

DULUTH

FAIRVIEW HOME INFUSION DULUTH

1527 LONDON RD DULUTH, MN 55812 (218) 730-2200 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Yes

Cultural Competency Training: Cultural Capabilities/ Specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

SCOTT COUNTY

PRIOR LAKE

FAIRVIEW PRIOR LAKE

4151 WILLOWWOOD ST SE PRIOR LAKE, MN 55372 (952) 447-9570

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural Capabilities/ Specialties:

E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

MINNESOTA (CONT.)

SHERBURNE COUNTY

ELK RIVER

FAIRVIEW NORTHLAND PHCY ELK RV

290 MAIN ST NW
ELK RIVER, MN 55330
(763) 241-5890
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

WASHINGTON COUNTY

HUGO

FAIRVIEW HUGO PHARMACY

Yes

14712 VICTOR HUGO BLVD N HUGO, MN 55038 (651) 466-1970 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Cultural Competency Training:

Cultural Capabilities/
Specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:

Language(s):

Yes

E2. Mail-order pharmacies

You can get prescription drugs shipped to your home through our network mail-order delivery program. Pharmacies are to obtain consent before shipping or delivering any prescriptions you do not personally initiate.

Typically, you should expect to get your prescription drugs within 10 days from the time that the mail-order pharmacy gets the order. If you do not get your prescription drug(s) within this time or if you need to ask for a refund for prescriptions you got that you did not want or need, please contact us at 1 (800) 290-7924. TTY 711. To learn more about mail-order pharmacies, refer to Chapter 5 of the *Member Handbook*.

E3. Home infusion pharmacies

This pharmacy listing is specific to Minnesota and surrounding counties. For a comprehensive listing of all national pharmacies, please visit our website at www.medica.com or call Member Services at 1 (888) 347-3630 (TTY: 711). The call is free.

MINNESOTA

HENNEPIN COUNTY

MINNEAPOLIS

FAIRVIEW HOME INFUSION

711 KASOTA AVE SE STE B MINNEAPOLIS, MN 55414 (612) 672-2233

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: ADA Accessible Equipment:

Yes

Cultural Competency Training:

Yes

Cultural Capabilities/ Specialties: Cultural

Competence

E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

ARABIC,ARMENIAN,CAM BODIAN,CHINESE,FARSI

Residents of a long-term care facility, such as a nursing home, may access their prescription drugs covered under Medica AccessAbility Solution Enhanced through the facility's pharmacy or another network pharmacy. To learn more about drug coverage in special cases, go to Chapter 5 of the Evidence of Coverage. You can get updated information about providers in this list by contacting Member Services at 1 (888) 347-3630 (TTY: 711). The call is free.

MINNESOTA

ANOKA COUNTY

ANDOVER

FAIRVIEW ANDOVER PHARMACY

13819 HANSON BLVD NW
ANDOVER, MN 55304
(763) 862-4445
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural capabilities/specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:

Language(s):

Yes

BLAINE

FAIRVIEW PHARMACY BLAINE

10961 CLUB WEST PKWY
BLAINE, MN 55449
(763) 528-2975
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural capabilities/specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes
Language(s):

FRIDLEY

FAIRVIEW PHARMACY FRIDLEY

6341 UNIVERSITY AVE NE

FRIDLEY, MN 55432
(763) 586-5981
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural capabilities/specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes
Language(s):

CHISAGO COUNTY

CHISAGO CITY

FAIRVIEW PHARMACY

11725 STINSON AVE BLDG B

CHISAGO CITY, MN 55013 (651) 213-8080

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room:

ADA Accessible Equipment:

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

NORTH BRANCH

FAIRVIEW NORTH BRANCH

5366 386TH ST NE NORTH BRANCH, MN 55056 (651) 674-6800 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Yes Cultural Competency Training:

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

MINNESOTA (CONT.)

CHISAGO COUNTY (CONT.)

WYOMING

FAIRVIEW LK PHARMACY-WYOMING

5200 FAIRVIEW BLVD

WYOMING, MN 55092 (651) 982-7500 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room:

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy:

Language(s):

Yes

DAKOTA COUNTY

APPLE VALLEY

FAIRVIEW CEDAR RIDGE PHCY

15650 CEDAR AVE
APPLE VALLEY, MN 55124
(952) 997-4155
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:

Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

BURNSVILLE

FAIRVIEW PHARMACY

 $\begin{array}{c} 14101 \; \text{FAIRVIEW DR STE} \\ 100 \end{array}$

BURNSVILLE, MN 55337 (952) 405-5630

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

EAGAN

FAIRVIEW EAGAN PHARMACY

3305 CENTRAL PARK VILLAGE DR EAGAN, MN 55121 (651) 406-8980 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

ROSEMOUNT

FAIRVIEW ROSEMOUNT

15075 CIMARRON AVE ROSEMOUNT, MN 55068 (651) 322-8855

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

HENNEPIN COUNTY

BLOOMINGTON

FAIRVIEW OXBORO PHARMACY

600 W 98TH ST BLOOMINGTON, MN 55420 (952) 885-6166 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes Cultural Competency Training:

Cultural competency Training:
Cultural capabilities/specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

Language(s):

MINNESOTA (CONT.)

HENNEPIN COUNTY (CONT.)

EDINA

FAIRVIEW EDINA **PHARMACY**

6363 FRANCE AVE S EDINA, MN 55435 (952) 924-1400 **Accepting New Patients:** ADA Accessible Office: Yes ADA Accessible Exam Room: ADA Accessible Equipment: Yes Cultural Competency Training: Cultural capabilities/specialties:

E-Prescribing: Yes Extended Supply Pharmacy:

Yes Language(s):

MAPLE GROVE

FAIRVIEW PHARMACY MAPLE GROVE

14500 99TH AVE N STE A029 MAPLE GROVE, MN 55369 (763) 898-1800 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Cultural Competency Training: Cultural capabilities/specialties:

Extended Supply Pharmacy:

Language(s):

E-Prescribing: Yes

MINNEAPOLIS

FAIRVIEW COMPOUNDING PHARMACY

711C KASOTA AVE SE MINNEAPOLIS, MN 55414 (612) 672-5737 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

FAIRVIEW HOME INFUSION

711 KASOTA AVE SE STE B MINNEAPOLIS, MN 55414 (612) 672-2233 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Cultural Competency Training: Cultural capabilities/specialties: Cultural Competence E-Prescribing: Yes Extended Supply Pharmacy: Yes Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, **FARSI**

FAIRVIEW PHARMACY **CBCD**

2512 S 7TH ST STE 105 MINNEAPOLIS, MN 55454 (612) 273-5006 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training:

Cultural capabilities/specialties: Cultural Competence E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, **FARSI**

FAIRVIEW PHCY **SMILEY'S CLINIC**

2020 E 28TH ST MINNEAPOLIS, MN 55407 (612) 672-4020 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Yes Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

If you have questions, please call Medica Member Services at 1 (888) 347-3630 (TTY: 711), Oct. 1 - March 31 from 8 a.m. - 9 p.m. CT, 7 days a week and April 1 - Sept. 30 from 8 a.m. - 9 p.m. CT, Monday - Friday. The call is free. For more information, visit Medica.com/Members.

MINNESOTA (CONT.)

HENNEPIN COUNTY (CONT.)

FAIRVIEW PHRMCY UNIV VILLAGE

2545 UNIVERSITY AVE SE MINNEAPOLIS, MN 55414 (612) 672-1430

Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

FAIRVIEW RIVERSIDE PHARMACY

606 24TH AVE S MINNEAPOLIS, MN 55454 (612) 672-7500 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Yes Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy:

Language(s):

Yes

FAIRVIEW SPECIALTY SVCS PHCY

711 KASOTA AVE SE MINNEAPOLIS, MN 55414 (612) 672-5260 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: **Cultural Competency Training:** Cultural capabilities/specialties: Cultural Competence E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, **FARSI**

FAIRVIEW UNIV DISCHARGE PHCY

516 DELAWARE ST SE MINNEAPOLIS, MN 55455 (612) 273-2121 **Accepting New Patients:** ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment: Yes Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

FAIRVIEW UNIVERSITY CLINIC

909 FULTON ST SE FL 1 MINNEAPOLIS, MN 55455 (612) 676-4100 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training:

Cultural capabilities/specialties: Cultural Competence E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

ARABIC, ARMENIAN, CAMBODIAN, CHINESE, **FARSI**

MILLE LACS COUNTY

PRINCETON

FAIRVIEW NORTHLAND **PHCY PRNCTN**

919 NORTHLAND DR PRINCETON, MN 55371 (763) 389-6622 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes ADA Accessible Equipment:

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy:

Yes

Language(s):

MINNESOTA (CONT.)

MILLE LACS COUNTY (CONT.)

FAIRVIEW PHARMACY PRINCETON

911 NORTHLAND DR

PRINCETON, MN 55371 (763) 389-6625 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room:

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

RAMSEY COUNTY

MAPLEWOOD

FAIRVIEW MAPLEWOOD

2945 HAZELWOOD ST STE 105 MAPLEWOOD, MN 55109

(651) 471-9500 Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy:

Yes

Language(s):

NEW BRIGHTON

FAIRVIEW NEW BRIGHTON PHARMACY

1151 SILVER LAKE RD NW NEW BRIGHTON, MN 55112 (651) 746-2580 Accepting New Patients:

ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

SAINT PAUL

FAIRVIEW HIGHLAND PK PHARMACY

2270 FORD PARKWAY SUITE 130 SAINT PAUL, MN 55116 (651) 696-5020 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes

Extended Supply Pharmacy: Yes

Language(s):

SAINT LOUIS COUNTY

DULUTH

FAIRVIEW HOME INFUSION DULUTH

1527 LONDON RD
DULUTH, MN 55812
(218) 730-2200
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

SCOTT COUNTY

PRIOR LAKE

FAIRVIEW PRIOR LAKE

4151 WILLOWWOOD ST SE PRIOR LAKE, MN 55372 (952) 447-9570 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment: Yes

Cultural Competency Training: Cultural capabilities/specialties: E-Prescribing: Yes Extended Supply Pharmacy: Yes

Language(s):

MINNESOTA (CONT.)

Yes Language(s):

SHERBURNE COUNTY

ELK RIVER

FAIRVIEW NORTHLAND PHCY ELK RV

290 MAIN ST NW
ELK RIVER, MN 55330
(763) 241-5890
Accepting New Patients:
ADA Accessible Office: Yes
ADA Accessible Exam Room:
Yes
ADA Accessible Equipment:
Yes
Cultural Competency Training:
Cultural capabilities/specialties:
E-Prescribing: Yes
Extended Supply Pharmacy:
Yes

WASHINGTON COUNTY

HUGO

FAIRVIEW HUGO PHARMACY

Language(s):

14712 VICTOR HUGO BLVD N HUGO, MN 55038

(651) 466-1970 Accepting New Patients: ADA Accessible Office: Yes ADA Accessible Exam Room: Yes

ADA Accessible Equipment:

Yes

Cultural Competency Training: Cultural capabilities/specialties:

E-Prescribing: Yes

Extended Supply Pharmacy:

Medica Member Services

For Information or questions about your plan benefits or prescription drug coverage, please contact Medica Member Services. You will speak to a live representative if you call during our business hours unless we are closed for a holiday. If you call when we are not open for business, you can leave a voicemail message and we will return your call within one business day.

Toll-free: 1 (888) 347-3630 (TTY: 711)

Oct. 1-March 31

8 a.m. to 9 p.m. CT, 7 days a week

April 1-Sept. 30

8 a.m. to 9 p.m. CT, Monday-Friday

Visit Medica.com/ASE.

Access the Online Directory

Visit Medica.com/ASE to search for a Medica AccessAbility Solution Enhanced (HMO D-SNP) plan network provider or facility. You can also print or download a listing of network providers, or call Medica Member Services for a printed copy.



This provider directory was updated on 9/12/2023.

Medica AccessAbility Solution® Enhanced is an HMO D-SNP that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in Medica AccessAbility Solution Enhanced depends on contract renewal.