



EMPLOYER UPDATE

August 2017



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Online provider search tool gets a refresh

We've updated our online provider search tool to make it more user-friendly. The update has simplified the search process by redesigning the home page, results list and provider details. Members will have an easier time selecting specialties and filtering results. And if they're on a mobile device, they'll get a mobile-friendly version of the tool.



Members can access the tool in the same way, either through mymedica.com or medica.com.

We've also updated the search tool's user guide, which you can share with your employees.

[See the updated online provider search tool pages.](#)
[View the online provider search tool guide.](#)

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Medica EAP Member Mailing in August

Many Medica commercial members will be receiving a Medica EAP awareness mailer in mid-August. The mailer is intended to remind members of some of the valuable resources the EAP offers, especially concerning sleep. A list of sample offerings is included on the mailer including covered counseling sessions and financial advice.



In an effort to better promote EAP services, Medica is testing mailer design formats. Half of our EAP customers will receive the standard member mailing, and the other half will receive an alternative design format. Recipients of each format will be randomly selected. We aim to serve our members using materials that best communicate services available.

The mailers can be viewed below.

[View Medica EAP member mailer \(version 1\).](#)

[View Medica EAP member mailer \(version 2\).](#)

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Medicare Part D mailing coming in September

Medica will soon mail annual Medicare Part D creditable coverage (or non-creditable coverage) notices to all fully insured employers and their subscribers and to self-insured customers who have purchased this service. The notices are required by law and are designed to help Medicare-eligible individuals decide whether to retain their current prescription drug coverage, or to enroll in Medicare prescription drug coverage. Employers must file their notices directly with the Centers for Medicare and Medicaid Services (CMS).

[Visit the CMS website for filing guidelines.](#)

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4members August email newsletter

The *4members* email newsletter will be distributed next week. Active commercial members who have registered on mymedica.com will receive these emails.

4members is available via PDF for employers who would

like to distribute the content. Encourage your employees to register on mymedica.com to receive this member publication.

[View the 4members August 2017 issue.](#)



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Member topic of the month: Hearing aid discount

Every month we feature ready-made promotional materials for one of our member programs or resources. Print the materials or email them to your employees, whichever you prefer!

The topic this month is a discount on hearing aids offered to Medica commercial members through Amplifon Hearing Health Care. Amplifon offers an average savings of 25% on hearing aids from the industry's leading manufacturers.

[View Amplifon member flier.](#)

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