

MEDICA®

EMPLOYER UPDATE

March 2017



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Introducing VantagePlus with Medica – an accountable care organization

The Fairview, HealthEast and North Memorial care systems are partnering to provide broader geographic access, a greater focus on lowering health care costs and improvements in service experience through the introduction of **VantagePlus with Medica**.



As one of the largest ACOs in Minnesota, VantagePlus with Medica includes 3,500 primary and specialty care physicians, 650 clinics and 12 hospitals —health care providers you know and trust from Fairview, HealthEast, North Memorial and many popular independent clinics.

The current Fairview and North Memorial Vantage with Medica and Inspiration Health by HealthEast with Medica ACOs will no longer be available beyond the transition period identified below. VantagePlus with Medica will be rolled out in two phases.

- **Large Group**—Beginning April 1, 2017, the transition to VantagePlus will go into effect for existing customers upon renewal and for all new sales activity.
- **Small Group**—Beginning January 1, 2018, small group customers will transition to VantagePlus upon renewal and new small group sales activity will include VantagePlus.

As members transition from their current Fairview and North Memorial Vantage or Inspiration Health by HealthEast plan, you can use the below flier to make them aware of the change.

If you have any questions about VantagePlus with Medica, please contact your broker or Medica representative.

[View member open enrollment flier.](#)

[View employer flier.](#)

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New virtual care services with Amwell

Virtual care, also known as online care or an e-visit, is a quick and easy way to get care for common conditions including allergies, bladder infections, sinus infections and pink eye.

Starting in April 2017, employees will have a new option for virtual care through Amwell.

Amwell is a 24/7 online clinic available in all states (except Arkansas and Texas). Employees have a video visit with a board-certified doctor using the web or mobile app. The doctor will review employees' history, answer questions, diagnose, treat and prescribe medication (if needed). Each visit is \$39 or less, depending on the employee's plan's coverage for virtual care.

Employees can also get behavioral health care services* including therapy and psychiatry through Amwell.

In addition to Amwell, employees can access virtual care through other providers in their plan's network. Find options for virtual care at medica.com/FindaDoctor on or after April 1.

[View virtual care member flier.](#)





** Cost per visit varies by type of service. Eligible services are covered as a behavioral health office visit.*

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New icons for Premium Designation program

The Premium Designation program evaluates doctors in various specialties using evidence-based medicine and national standardized measures to help employees find quality and cost-efficient providers.

Beginning April 1, 2017, new Premium program heart icons will replace the current text-only designations in the online provider search tool. The new icons are:

Designation	Description
Premium Care Physician 	The physician meets the criteria for providing quality and cost-efficient care.
Quality Care Physician 	The physician meets the criteria for providing quality care and does not have enough claims data to be evaluated for cost-efficient care.
Quality Not Evaluated 	The physician's specialty is not evaluated or the physician's evaluation is in process.
Does Not Meet Quality 	The physician does not have enough claims data to be evaluated for quality, so the physician is not eligible for the cost-efficient care designation.

Also beginning in April, ophthalmology will no longer be included as a specialty in the program. There will be a total of 26 specialties included in the program.

To find doctors who have been rated for quality and cost-efficient care, employees can simply look for the blue hearts after doctors' names when they use the online provider search tool at medica.com/FindaDoctor.

[View the Premium Designation member flier.](#)

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Group administrator training in April

Group administrator training is scheduled for April 11 at Medica headquarters in Minnetonka, Minn., for fully insured employers. This training will walk you through plan administration, from how to get started to adding new employees, where to get your questions answered, and more.

A health and wellness expert will also share strategies and tools to engage your

employees in healthier lifestyles and help them make the most of their Medica plan. You'll also get an overview of how to administer your benefits online with Employer eServices®.

There is no cost to attend this training. For more information or to register, please visit medicatraining.com.

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Member topic of the month: When and where to get care

Every month we feature ready-made promotional materials for one of our member programs or services. Print the flier or email it to your employees, whichever you prefer!

The topic this month is "When and where to get care." When members need care, they have several different care options to choose from – a primary care clinic, convenience care, virtual care, urgent care or the emergency room. The flier linked below helps members gain a better understanding of their options so they can save both time and money when they need to seek care.

[View When and Where to Get Care flier.](#)

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