

EMPLOYER UPDATE

News for employers

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Medica's 2019 annual report

We recently published the 2019 edition of our online annual report, *The Power of Community*. It highlights our advocacy and community impact as a nonprofit health plan that covered nearly one million people across the heartland of America last year. Read it to learn more about our:

- Leadership in addressing the insulin crisis
- New approach to supporting members through mental health challenges
- Partnerships with health care systems our members know and trust
- Efforts to protect access to affordable coverage for Nebraska farmers and ranchers
- Program to help members avoid being readmitted after a hospitalization
- \$1.8 million in charitable giving to improve community health and provide disaster relief

The report also describes a few of the innovative nonprofit organizations that addressed critical community health needs during 2019 with grant support from the Medica Foundation.

[Review our 2019 annual report.](#)



Change to how drug manufacturer savings cards apply to group plans

Group plan members who use a manufacturer savings card to help pay for their specialty drugs will experience a change in the way the savings applies to their plan. (This savings card is sometimes referred to as a drug copay coupon, discount card or drug rebate card.)

What's Changing?

Starting Jan. 1, 2021, when members use a savings card, only the amount they *actually pay* for their specialty drug will apply to their plan's deductible and/or out-of-pocket maximum. Previously, the *value of the savings card* was also applied to these amounts, but that will no longer be the case in 2021.

Example: How It Works	Specialty Drug Cost	Amount Saved Using Savings Card	Amount Member Paid for Drug	Amount Applied to Member Plan Limit
Through Dec. 31, 2020	\$1,000	\$995	\$5	\$1,000
Starting Jan. 1, 2021	\$1,000	\$995	\$5	\$5

Note: Members may continue using a savings cards to help them pay for their drug.

Communication Plan

Impacted members (those who used a savings card as of Jan. 1, 2020) will receive a letter by October informing them of this change.

[View sample letter.](#)

Questions?

For answers to frequently asked questions about these changes, please review our FAQ.

[Read FAQ.](#)

Acceptable methods for sending enrollment forms to Medica

As a reminder, Medica does not accept enrollment forms with protected health information (PHI) by email, in order to ensure member privacy. Please use one of the following secure methods for sending completed enrollment forms.

Upload enrollment forms securely on medica.com

Enrollment documents can be securely uploaded on medica.com [here](#).

Please note: Only Medica's Group [Enrollment/Change/Cancellation Form](#) and Medica approved enrollment spreadsheets (which can be requested through your Medica representative) are accepted through this method.

Employer eServices

[Our online administration tool](#) is quick, easy to use and tracks all enrollment activity. To register for Employer eServices, please contact your Medica representative or the Medica Service Center at **1 (952) 992-2200**.

Fax

Our fax line is secure and goes directly to our enrollment center. Always keep a copy of your fax confirmation. Fax enrollment forms to: **1 (248) 733-6064**

Electronic enrollment

Medica can accept a standard electronic file format through a secure file transfer for groups with 75 or more enrolled employees. If you are interested in this option, please contact your Medica representative.

Mail

Paper enrollment forms can be mailed directly to our enrollment center.

Mail enrollment forms to:
 Medica
 P.O. Box 20986
 Salt Lake City, UT 84103-0986

Start planning for fall worksite flu vaccine clinics

Supporting the health and well-being of you, your employees and their families continues to be a top priority for Medica. While COVID-19 continues to impact all of us, we also need to prepare for the upcoming flu season. Getting a flu vaccine this fall will be more important than ever, not only to help protect against the spread of flu illness but also to help prevent further strain on the health care system.

As part of our commitment to help keep your employees healthy and productive, Medica is supporting worksite flu vaccine programs this fall if you would like to provide the option. An email about program participation will be sent to you in August to highlight the importance of flu vaccines, provide information on how employees can find flu clinics and feature participating providers who are following guidance to safely offer worksite flu vaccine clinics.

To participate, a coordinator should be designated to handle scheduling, promotion, pre-registration and same-day registration for the clinic. The coordinator should contact one of the participating vendors to schedule a worksite clinic.

If you have questions, email the Medica Service Center at MedicaServiceCenter@Medica.com or call **1 (952) 992-2200** or **1 (800) 936-6880**.

Recorded group administrator training for fully insured employers

Part 1: Group administrator overview

Account management staff walks you through plan administration, from how to get started to adding new employees, where to get your questions answered, and more. You'll also get an overview of how to administer your benefits online with Employer eServices.

[View the recorded presentation.](#)

Part 2: Health and wellness overview

A health and wellness expert shares strategies and tools to engage your employees in healthier lifestyles and help them make the most of their Medica plan.

[View the recorded presentation.](#)

Medica 10-year rural health report

The Medica Foundation has a long history of supporting the unique needs facing rural communities across our footprint. Over the past ten years, \$5.5 million dollars has been granted to organizations that address local health challenges. We are proud to invest in community-led initiatives that advance health equity, and to partner with dedicated rural nonprofits who help us achieve our mission.

Visit the [Medica Foundation](#) website for more information.

Member topic of the month: Medica Premium Designation Program

Every month we feature ready-made promotional materials for one of our member programs or resources. Print the materials or email them to your employees, whichever you prefer!

The topic this month is the Medica Premium Designation Program. This program evaluates physicians in 26 categories of primary care and specialty care and is available to Medica members at no additional charge. Members can see which physicians meet the Premium Designation criteria on our online provider search tool.

[View Medica Premium Designation flier.](#)

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