

# Statement of Claims

For medical claims, please complete this form and the Health Insurance Claim Form. If you have questions, please contact Medica Customer Service at 952-945-8000 or toll free outside the Twin Cities metro area at 1-800-952-3455. TTY users, call 711.

*Throughout this form, all self-insured enrollees will be referred to as "members" rather than their formal title of "self-insured enrollees."*

**Note: For pharmacy claims, please use the Prescription Claim Form, available at [medica.com/memberforms](http://medica.com/memberforms). For foreign claims, please contact Customer Service at the phone number on the back of your ID card for special instructions.**

**MEDICA®**

Medica  
P.O. Box 30990  
Salt Lake City, UT 84130

## TO BE COMPLETED BY MEMBER

Member Information	
1. Member's name	2. Employer's name
3. Member ID Number (9 digits)	4. Group/Policy number (5 or 6 digits; not the Payer ID)
5. Residence street address	City State ZIP
Patient Information	
6. Patient's name	7. Patient's date of birth
8. Describe illness or injury	9. Give date it began
10. Check appropriate box below if claim was due to one of the following <input type="checkbox"/> Auto accident <input type="checkbox"/> Dental injury <input type="checkbox"/> Emergency <input type="checkbox"/> Mental health or substance abuse	
11. If injury, was it job related? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, please explain:	
12. Do you or does any member of your immediate family have any other group insurance which may cover all or part of this claim? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes, give insurance company name, address and group/policy number:	

A person who submits an application or files a claim with intent to defraud or helps commit fraud against an insurer is guilty of a crime.

**Authorization:** On behalf of myself and any patient named on this claim form ("Us"), I authorize any health care professional or entity, employer, union, insurance company, health maintenance organization, other health plan company or prepayment organization to give Medica Health Plans, Medica Insurance Company, Medica Health Plans of Wisconsin, or Medica Self-Insured and my employer, or any of their designees, any and all records or information pertaining to medical history or services rendered to Us for evaluation of this claim, and for any analytical or research purposes. This authorization will automatically expire one year following the date of signature without my express revocation.

Member's signature	Date
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*Please ensure that this entire claim form has been properly completed and signed prior to submitting to Medica. Payment will be made to you, unless you sign #13 on the Health Insurance Claim Form, or specifically direct otherwise.*

**Mail these forms and/or itemized bills to:**

Medica  
P.O. Box 30990  
Salt Lake City, UT 84130

# Instructions for Health Insurance Claim Form

The following fields must be completed on the Health Insurance Claim Form in order for your claim to be processed. This is just a guide.

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1. Check the "Group Health Plan" box
  - 1a. Insured's I.D. Number
  2. Patient's Name
  3. Patient's Birth Date and Sex
  4. Insured's Name
  5. Patient's Address
  6. Patient Relationship to Insured
  10. Is Patient's Condition Related To
  11. Insured's Policy, Group or FECA Number
  12. Patient's or Authorized Person's Signature
  - 24.A Date(s) of Service
  - 24.B Place of Service Code

Please Note:  
This is just a guide. Please fill in your  
information on the Health Insurance  
Claim Form

- If you are unsure what the Place of Service Code for your situation is, please see some of the most common codes below. If none of the codes listed apply to you, you may need to ask your provider for the information needed to complete this field.

11. **Office.** Location where the health professional routinely provides health examinations, diagnosis, and treatment of illness or injury.
20. **Urgent Care Facility.** Location, distinct from a hospital emergency room, an office, or a clinic, whose purpose is to diagnose and treat illness or injury for unscheduled, ambulatory patients seeking immediate medical attention.
21. **Inpatient Hospital.** A facility, other than psychiatric, which primarily provides care, and rehabilitation services by, or under, the supervision of physicians to patients admitted for greater than 24 hours.
22. **Outpatient Hospital.** A facility, other than psychiatric, which primarily provides care, and rehabilitation services by, or under, the supervision of physicians to patients admitted for less than 24 hours.
23. **Emergency Room – Hospital.** A portion of a hospital where emergency diagnosis and treatment of illness or injury is provided.

- 24.C Type of Service\*
- 24.D Procedures, Services, or Supplies\*
- 24.E Diagnosis Code\*
- 24.F Charges
25. Federal Tax I.D. Number\*
28. Total Charge
33. Physician's or Supplier's Billing Name, Address, ZIP Code and Telephone Number

\*You will need to ask your provider for the information to complete this field.

Please also include copies of any bills, receipts or itemized statements from all providers. **Please make sure your 5 or 6 digit Group or Policy number and your 9 digit ID number are listed on all pages of correspondence that are submitted.** Make copies of all correspondence (keep one copy for your own records) and send a legible copy of all documents, including the completed claim forms, to:

Medica  
P.O. Box 30990  
Salt Lake City, UT 84130

PLEASE  
DO NOT  
STAPLE  
IN THIS  
AREA



CARRIER

PATIENT AND INSURED INFORMATION

PHYSICIAN OR SUPPLIER INFORMATION

# HEALTH INSURANCE CLAIM FORM

PICA    PICA

1. MEDICARE <input type="checkbox"/> (Medicare #) <input type="checkbox"/> MEDICAID <input type="checkbox"/> (Medicaid #) <input type="checkbox"/> CHAMPUS <input type="checkbox"/> (Sponsor's SSN) <input type="checkbox"/> CHAMPVA <input type="checkbox"/> (VA File #) <input type="checkbox"/> GROUP HEALTH PLAN <input type="checkbox"/> (SSN or ID) <input type="checkbox"/> FECA BLK LUNG <input type="checkbox"/> (SSN) <input type="checkbox"/> OTHER <input type="checkbox"/> (ID) <input type="checkbox"/>		1a. INSURED'S I.D. NUMBER (FOR PROGRAM IN ITEM 1)	
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)		3. PATIENT'S BIRTH DATE MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
5. PATIENT'S ADDRESS (No., Street)		6. PATIENT RELATIONSHIP TO INSURED Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Other <input type="checkbox"/>	
CITY	STATE	CITY	STATE
ZIP CODE	TELEPHONE (Include Area Code) ( )	ZIP CODE	TELEPHONE (INCLUDE AREA CODE) ( )
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)		10. IS PATIENT'S CONDITION RELATED TO:	
a. OTHER INSURED'S POLICY OR GROUP NUMBER		a. EMPLOYMENT? (CURRENT OR PREVIOUS) <input type="checkbox"/> YES <input type="checkbox"/> NO	
b. OTHER INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>		b. AUTO ACCIDENT? PLACE (State) <input type="checkbox"/> YES <input type="checkbox"/> NO	
c. EMPLOYER'S NAME OR SCHOOL NAME		c. OTHER ACCIDENT? <input type="checkbox"/> YES <input type="checkbox"/> NO	
d. INSURANCE PLAN NAME OR PROGRAM NAME		10d. RESERVED FOR LOCAL USE	
11. INSURED'S POLICY GROUP OR FECA NUMBER		11. INSURED'S DATE OF BIRTH MM DD YY SEX M <input type="checkbox"/> F <input type="checkbox"/>	
12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment below.  SIGNED _____ DATE _____		13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for services described below.  SIGNED _____	
14. DATE OF CURRENT: <input type="checkbox"/> ILLNESS (First symptom) OR <input type="checkbox"/> INJURY (Accident) OR <input type="checkbox"/> PREGNANCY(LMP) MM DD YY		15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY	
17. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE		18. HOSPITALIZATION DATES RELATED TO CURRENT SERVICES FROM MM DD YY TO MM DD YY	
19. RESERVED FOR LOCAL USE		20. OUTSIDE LAB? \$ CHARGES <input type="checkbox"/> YES <input type="checkbox"/> NO	
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE)		22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.	
23. PRIOR AUTHORIZATION NUMBER			

**READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.**

14. DATE OF CURRENT: <input type="checkbox"/> ILLNESS (First symptom) OR <input type="checkbox"/> INJURY (Accident) OR <input type="checkbox"/> PREGNANCY(LMP) MM DD YY		15. IF PATIENT HAS HAD SAME OR SIMILAR ILLNESS. GIVE FIRST DATE MM DD YY	
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21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY. (RELATE ITEMS 1,2,3 OR 4 TO ITEM 24E BY LINE)		22. MEDICAID RESUBMISSION CODE ORIGINAL REF. NO.	
23. PRIOR AUTHORIZATION NUMBER			

24. A	DATE(S) OF SERVICE		B Place of Service	C Type of Service	D PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances) CPT/HCPCS MODIFIER	E DIAGNOSIS CODE	F \$ CHARGES	G DAYS OR UNITS	H EPSDT Family Plan	I EMG	J COB	K RESERVED FOR LOCAL USE
	From MM DD YY	To MM DD YY										
1												
2												
3												
4												
5												
6												

25. FEDERAL TAX I.D. NUMBER SSN EIN <input type="checkbox"/> <input type="checkbox"/>		26. PATIENT'S ACCOUNT NO.		27. ACCEPT ASSIGNMENT? (For govt. claims, see back) <input type="checkbox"/> YES <input type="checkbox"/> NO		28. TOTAL CHARGE \$		29. AMOUNT PAID \$		30. BALANCE DUE \$	
31. SIGNATURE OF PHYSICIAN OR SUPPLIER INCLUDING DEGREES OR CREDENTIALS (I certify that the statements on the reverse apply to this bill and are made a part thereof.)  SIGNED _____ DATE _____				32. NAME AND ADDRESS OF FACILITY WHERE SERVICES WERE RENDERED (If other than home or office)				33. PHYSICIAN'S, SUPPLIER'S BILLING NAME, ADDRESS, ZIP CODE & PHONE #  PIN# _____ GRP# _____			