

UNDERSTANDING YOUR MEDICA ID CARD

TIPS FOR UNDERSTANDING YOUR PLAN



YOUR ID CARD INCLUDES IMPORTANT INFORMATION

Your Medica ID card is important. You'll need it when you receive health care services at clinics and hospitals, including emergency care, and when you pick up prescriptions. You'll also need it when you call Medica Customer Service.

SAMPLE ID CARDS – FRONT

MEDICA[®]


Payer ID: 71890
ID: 1234567891 Group: DFLT

Name:
John Samplemember
Dependents:
Jane Samplemember
Joe Samplemember
Julie Samplemember
Jake Samplemember
Joshua Samplemember

Care Type: Medica Choice National
SVC Type: Medical

Rx BIN: 003858
Rx PCN: A4
Rx GROUP: 1MEDICA

MEDICA[®]

 CHI Health

Payer ID: 71890
ID: 1234567891 Group: DFLT

Name:
John Samplemember
Dependents:
Jane Samplemember
Joe Samplemember
Julie Samplemember
Jake Samplemember
Joshua Samplemember

Care Type: Medica with CHI Health
SVC Type: Medical

Rx BIN: 003858
Rx PCN: A4
Rx GROUP: 1MEDICA

Note: Your actual ID card may look different than the card shown above.

- ID:** This number is unique to you (and your family members, if applicable). You and your dependents have the same 10-digit ID.
- Group/Policy #:** This number identifies your specific medical plan.
- Covered Members:** The subscriber is the person with primary responsibility for the coverage. Each dependent covered under the medical plan is listed under the subscriber's name. Each dependent age 16 years and older will receive their own ID card.
- Care Type:** The name of your medical plan and network where you receive the highest level of benefits. You can find a physician or facility by going to [Medica.com/MemberSite](https://www.Medica.com/MemberSite).
- Service (SVC) Type:** The type of coverage offered.
- Pharmacy Information:** Your pharmacy will use this information to submit your claims.

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SAMPLE ID CARDS – BACK

8 **Members - Medica.com/MemberSite**
9 **Medical Claims:** Medica, PO Box 211435, Eagan, MN 55121
10 **Optum Chiropractic Claims:**
Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212
11 **Medica Behavioral Health Claims:**
Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130
12 **Medica Behavioral Health Services:** (800) 848-8327
13 **Medica Customer Service:** (866) 209-4222 **TTY Users:** 711
14 **Pharmacists:** (800) 922-1557
15 **Providers:** (800) 458-5512 or Medica.com/Providers

16  **First Health**
Network
Travel Network
Nebraska Department of Insurance: (877) 564-7323

 **MidlandsChoice**
Choice National

8 **Members - Medica.com/MemberSite**
9 **Medical Claims:** Medica, PO Box 211435, Eagan, MN 55121
10 **Optum Chiropractic Claims:**
Payer ID: 41161 PO Box 212, Minneapolis, MN 55440-0212
11 **Medica Behavioral Health Claims:**
Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130
12 **Medica Behavioral Health Services:** (800) 848-8327
13 **Medica Customer Service:** (877) 335-9108 **TTY Users:** 711
14 **Pharmacists:** (800) 922-1557
15 **Providers:** (800) 458-5512 or Medica.com/Providers

16  **First Health**
Network
Travel Network
Nebraska Department of Insurance: (877) 564-7323

 **MidlandsChoice**
CHI ACO

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8. **Members:** Use this website to access member-specific information.
9. **Medical Claims:** Use this address if you need to mail a paper claim form.
10. **Optum Chiropractic Claims:** Use this address if you need to mail a chiropractic paper claim form.
11. **Medica Behavioral Health Claims:** Use this address if you need to mail a behavioral health paper claim form.
12. **Medica Behavioral Health Services:** Call this number when you need access to behavioral health services or have a question about a behavioral health claim.
13. **Medica Customer Service:** Call this number when you have questions about your medical plan, drug coverage and prescriptions.
14. **Pharmacists:** Your pharmacy can call this number for help with your prescriptions.
15. **Providers:** Your providers can call this number or go to this website if they need help with your medical plan or benefits.
16. **Network Logos:** These are additional networks included with your medical plan. To see if a provider is included in your network, log in to **Medica.com/MemberSite** or call Medica Customer Service.

KEEP IN MIND

Have your ID card available when you call Medica Customer Service.

If you need extra ID cards, log in to **Medica.com/MemberSite** where you can order additional cards or print a temporary ID card.

All dependents age 16 years and older will receive their own ID card.



Have a question?

Call Customer Service at the number on the back of your Medica ID card. (TTY: **711**).

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