

# YOUR SECURE MEMBER SITE

ENROLLED IN INDIVIDUAL & FAMILY PLANS



## MANAGE YOUR PLAN ONLINE

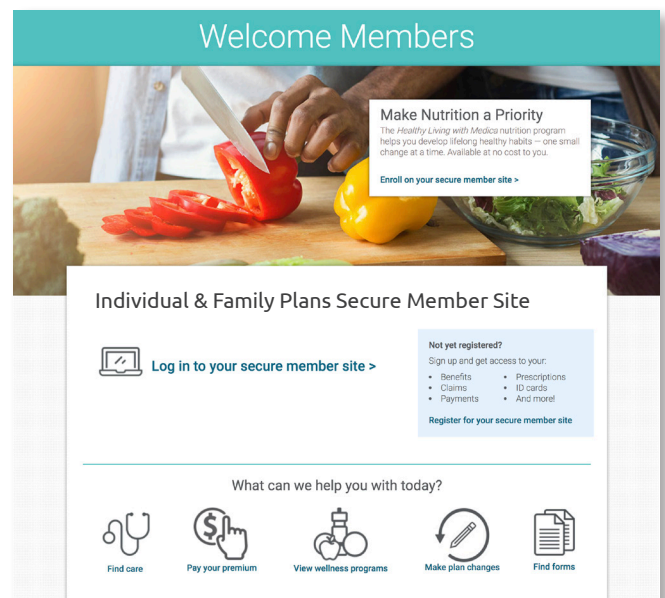
Your secure member site is a one-stop shop for all kinds of information to help you get answers and manage your benefits. Visit [medica.com/IndividualLogin](https://medica.com/IndividualLogin) to:

- » View your ID card
- » See what's covered by your plan, including important plan documents
- » Track your plan balances, such as your deductible and out-of-pocket maximum
- » Track your claims and explanations of benefits (EOBs)
- » Look up prices for prescriptions
- » Wellness tools and support
- » Check to see if a doctor or other health care provider is in your plan's network
- » Pay your premium

## Register for Your Secure Member Site

The first time you access your secure member site, you will need to register. You and each covered dependent over age 12 can create an account with the member ID number from your Medica ID card. To register:

- » Go to [medica.com/IndividualLogin](https://medica.com/IndividualLogin).
- » Select the name of your Medica plan.
- » Click on *Register for your secure member site*.
- » Enter your member information, create a username and password and select your security questions. Have your Medica ID card handy when you enter your information.
- » You'll receive an email with a link to log in to your account. Your registration will be complete when you click on the link.



## Find Information on the Site

When you sign in to your secure member site, you'll access the homepage that displays the information you can view on the site.

### 1. Coverage and Review Benefits

View your plan information and who is covered on your plan.

### 2. Claims and My Claims

View detailed information about your claims and view your EOBs.

### 3. Wellness

Access your plan's fitness deals, online health programs, advocacy services, NurseLine and more.

### 4. My Prescriptions

Access tools and information about your pharmacy benefits, including an online drug search, prescription history, network pharmacies, specialty drugs and mail order.

### 5. My Plan Balances

View the amount you've paid toward your annual deductible and out-of-pocket maximum (if applicable), along with any remaining balance.

### 6. Manage Premium

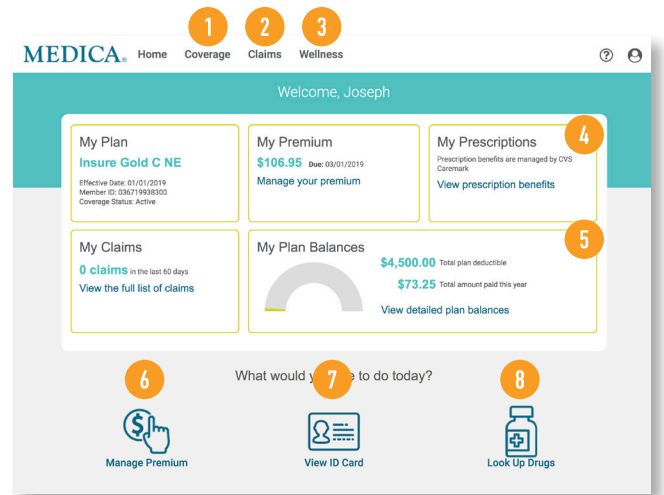
View your billing and payment history, make a one-time premium payment or set up and manage automatic payments.

### 7. View ID Card

View your ID card, order more cards or print a temporary card.

### 8. Look Up Drugs

Use the online directory to look up drugs.



## Have a question?

Call Customer Service at the number on the back of your Medica ID card.

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**If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.**

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

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