

Electronic Billing Resources for Smaller Provider Organizations — Change Healthcare and MN E-Connect

Change Healthcare ON24/7 available for Medica payer ID #12422

Smaller providers not currently using their own electronic data interchange (EDI) vendors or clearinghouses to process their claims are able to sign up to use a new vendor specifically for Medica payer ID #12422. This payer ID is specifically for providers to submit individual and family business (IFB) claims for the administrative platform that supports Medica IFB products (called the “Medica2” platform). There is no fee for providers to use Change Healthcare to submit claims. Providers can sign up to use this vendor by doing the following:

- Providers can call Emdeon toll-free at 866-742-4355, Option 6 to register for ON24/7
- Once registered, providers can sign in [here](#)

MN E-Connect available for Medica payer ID #94265

Medica and other Minnesota health plans offer a web-based tool for providers to electronically submit claims, check eligibility and verify payment for Medica payer ID #94265. The tool, called MN E-Connect (furnished by the vendor IGI), is a health information exchange for electronic transactions between Minnesota health plans and providers. There is no fee for providers to use MN E-Connect to submit claims.

MN E-Connect is available to *all* providers, although it was intended for *smaller* providers who provide direct care or other services to patients. Examples of providers who could benefit from MN E-Connect include:

- Special transport providers
- Licensed psychologists
- Chiropractors
- Home care providers
- Medicaid-only providers
- Dentists
- Personal care attendants
- Taxi drivers
- Carpenters
- Care coordinators
- Language interpreters and translators

Providers can use MN E-Connect *or* use their own electronic data interchange (EDI) vendor to meet requirements of Minnesota law regarding use of electronic transactions, as outlined by the Minnesota Administrative Uniformity Committee (AUC). Health plans began offering MN E-Connect as an option because of concerns by small providers that they don’t have the resources to comply with the law. The MN E-Connect tool is not only available to Minnesota-based providers, as out-of-state providers who bill Minnesota health plans can also use it.

Providers can submit three types of claims online using MN E-Connect. The free claim types are physician claims (HIPAA 837P transactions), hospital/facility claims (HIPAA 837I transactions), and dental claims (HIPAA 837D transactions). HIPAA is the Health Insurance Portability and Accountability Act of 1996. MN E-Connect also allows providers to verify patient eligibility in real-time.

Registration at MNeConnect only takes a few minutes. Then, approval takes 3-5 business days. Once approved, providers will be able to log in and set up an account. It’s simple to register and the site offers training materials to assist providers.

- [Refer to the MN E-Connect website for more details.](#)
- Questions? E-mail mneconnect.support@igiusa.com.

EW provider numbers

Elderly waiver (EW) providers do *not* need a Medica provider number or national provider identifier (NPI) number to bill Medica, but instead need to use their Social Security number or complete a W-9 form.

EW providers can [refer to the IRS website for a W-9 form](#).

More on the AUC

The Minnesota Administrative Uniformity Committee (AUC) brings together Minnesota payers and providers to achieve standardized administrative processes to reduce administrative costs. For Minnesota-based providers, healthcare claims need to be submitted electronically to payers. This applies for all medical claims. Claims submitted on paper can be rejected. [See the AUC website](#).