



updated: 6/1/16

## Medica Service Authorization Process: Nursing Facility Services Minnesota Senior Health Options (MSHO) & Minnesota Senior Care Plus (MSC+)

Check MN-ITS to determine Medicaid/Medical Assistance (MA) eligibility and managed care enrollment. MSHO and MSC+ program plans may be responsible for up to 180 days of nursing facility days for enrollees. Contact the MCO to determine MCO liability for recipient.

<b>Service Authorization Process: MSHO and MSC+</b>				
<b>Admission</b>	<b>In Community With or without Home Care Services</b>	<b>In Community With Elderly Waiver service</b>	<b>In Community With CAC, CADI, BI</b>	<b>In Community With DD</b>
<b>Contact for PAS/Telephone Screening</b>	<u><a href="#">DHS bulletin # 14-25-11</a></u> All PAS referrals must be made online at <a href="http://www.mnaging.org">www.mnaging.org</a> Senior LinkAge Line will retrieve the referral information and forward to the MCO responsible for determination of need LOC and OBRA Level 1	<u><a href="#">DHS bulletin # 14-25-11</a></u> All PAS referrals must be made online at <a href="http://www.mnaging.org">www.mnaging.org</a> Senior LinkAge Line will retrieve the referral information and forward to the MCO responsible for determination of need LOC and OBRA Level 1	<u><a href="#">DHS bulletin # 14-25-11</a></u> All PAS referrals must be made online at <a href="http://www.mnaging.org">www.mnaging.org</a> Senior LinkAge Line will retrieve the referral information and forward to the MCO and CFR responsible for determination of need LOC and OBRA Level 1	<u><a href="#">DHS bulletin # 14-25-11</a></u> All PAS referrals must be made online at <a href="http://www.mnaging.org">www.mnaging.org</a> Senior LinkAge Line will retrieve the referral information and forward to the MCO and CFR. DHS approval required. The lead agency must obtain approval on the DD Screening Document Full Team Screening through MMIS.
<b>Does the NF need to be in the MCO network?</b>	No	No	No	No
<b>Where to call to determine MCO liability?</b>	Medica Provider Service Center 1-800-458-5512	Medica Provider Service Center 1-800-458-5512	Medica Provider Service Center 1-800-458-5512	Medica Provider Service Center 1-800-458-5512



### Service Authorization Process: MSHO and MSC+

Admission	In Community With or without Home Care Services	In Community With Elderly Waiver service	In Community With CAC, CADI, BI	In Community With DD
<b>MSHO only:</b> Is Service Prior Authorization required for qualified SNF Medicare stay?	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>
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<b>MSC+ only:</b> Is Service Prior Authorization required for qualified SNF Medicare stay?	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>	No prior authorization required, but notification upon nursing home admission is required. <a href="#">Nursing Facility Reference Guide</a>
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<b>Who does OBRA Level II for MI?</b>	<a href="#">DHS bulletin # 13-53-01</a> COL	<a href="#">DHS bulletin # 13-53-01</a> COL	<a href="#">DHS bulletin # 13-53-01</a> COL	<a href="#">DHS bulletin # 13-53-01</a> COL



**Service Authorization Process: MSHO and MSC+**

<b>Admission</b>	<b>In Community With or without Home Care Services</b>	<b>In Community With Elderly Waiver service</b>	<b>In Community With CAC, CADI, BI</b>	<b>In Community With DD</b>
<b>Who does OBRA Level II for DD?</b>	CFR	CFR	CFR	CFR
<b>MSHO only: Where to bill for Medicare covered days or appeal Medicare decision?</b>	Bill Medicare covered days: MCO. Appeals/Denials: Follow instructions on denial letter regarding contacting QIO/MCO for requests.	Bill Medicare covered days: MCO. Appeals/Denials: Follow instructions on denial letter regarding contacting QIO/MCO for requests.	Bill Medicare covered days: MCO. Appeals/Denials: Follow instructions on denial letter regarding contacting QIO/MCO for requests.	Bill Medicare covered days: MCO. Appeals/Denials: Follow instructions on denial letter regarding contacting QIO/MCO for requests.
<b>MSC+ only: Where to bill for Original Medicare covered days or appeal Original Medicare decision?</b>	Medicare	Medicare	Medicare	Medicare
<b>What is impact on waiver service agreement?</b>	N/A	N/A	CFR case manager will close service line item agreement upon admission	CFR case manager will close service agreement upon admission
<b>When does waiver program end?</b>	N/A	MCO care coordinator will enter exit screening document after 30 days	CFR case manager will enter exit screening document after 30 days	CFR case manager will enter exit DD screening document upon admission



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<b>Uncompensated transfer penalty</b>	LTC not covered by MCO, individual pays. MCO pays state plan service , including HHA Services. Call care coordinator for transition services.	N/A	N/A	N/A
<b>Nursing Facility LOC not met</b>	See below under discharge for state plan transition services or Essential Community Supports (ECS)	See below under discharge for state plan transition services or Essential Community Supports (ECS)	See below under discharge for state plan transition services or Essential Community Supports (ECS)	Person will return to DD waiver services if the person still meets DD waiver eligibility criteria.
<b>Discharge</b>	<b>In Community With or without Home Care Services</b>	<b>In Community With Elderly Waiver service</b>	<b>In Community With CAC, CADI, BI</b>	<b>In Community With DD</b>
<b>Where to get Relocation Services?</b>	MCO	MCO	CFR – depending upon length of stay	CFR
<b>Who does waiver assessment?</b>	MCO	MCO	COR prior to MnChoices COL after MnChoices CFR determines who gets waiver slot and does case management.	CFR
<b>Who does PCA assessment</b>	MCO	MCO	MCO	MCO



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<b>Who does Home Health service, such as SNV, HHA?</b>	MCO in network providers. MCO/Care Coordinator must approve	MCO in network providers. MCO/Care Coordinator must approve	MCO in network providers. MCO/Care Coordinator must approve	MCO in network providers. MCO/Care Coordinator must approve
<b>Who does HCN assessment?</b>	MCO	MCO	MCO	MCO
<b>Moving HomeMN Available after 90 days</b>	DHS determines program eligibility MCO processes	DHS determines program eligibility MCO processes	DHS determines program eligibility CFR processes dependent on length of stay	DHS determines program eligibility CFR processes



**Appendix A**

**Minnesota Senior Health Options (MSHO)**

**Minnesota Senior Care + (MSC+)**

<b>MCO</b>	<b>MSHO product</b>	<b>MSC+ product</b>
<b>Blue Plus</b>	Secure Blue	Minnesota Senior Care+
<b>HealthPartners</b>	HealthPartners MSHO	HealthPartners Care MSC+
<b>IMCare</b>	IMCare Classic	IMCare MSC+
<b>Medica</b>	Medica Dual Solutions	Medica Choice Care
<b>PrimeWest Health</b>	PrimeWest Senior Health Complete	Minnesota Senior Care Plus
<b>South Country Health Alliance</b>	Senior Care Complete	Minnesota Senior Care Plus
<b>UCare Minnesota</b>	Minnesota Senior Health Options	Minnesota Senior Care Plus

**Appendix B**

**Defintions**

- BI** Brain Injury Waiver – a Medical Assistance program for people with a traumatic, acquired or degenerative brain injury who require the level of care provided in a nursing facility that provides specialized services for persons with brain injury, or who require the level of care provided in a neurobehavioral hospital.
- CAC** Community Alternative Care Waiver – a Medical Assistance program for chronically ill and medically fragile people who require the level of care provided in a hospital.
- CADI** Community Alternatives for Disabled Individuals Waiver – a Medical Assistance program for people with disabilities who require the level of care provided in a nursing facility.
- CFR** County of Financial Responsibility: The county responsible for payment of a person’s social services
- COL** County of Location: The county where the person served is located
- COR** County of Residence: The county where the person served is currently living



<b>DD</b>	Developmental Disability Waiver – a Medical Assistance program for persons with developmental disabilities or a related condition who require the level of care provided in an Intermediate Care Facility for Persons with Developmental Disabilities (ICF/DD).
<b>DHS</b>	Minnesota Department of Human Services
<b>ECS</b>	Essential Community Supports
<b>EW</b>	Elderly Waiver for people over the age of 65 years who require the level of care provided in a nursing facility and choose to reside in the community
<b>HCN</b>	Home Care Nursing, formerly know as Private Duty Nursing (PDN)
<b>HHA Services</b>	Home Health Agency Services include the following home care services: skilled nurse visit (SNV), home health aide (HHA), physical therapy (PT), speech therapy (SP), occupational therapy (OT), respiratory therapy (RT).
<b>Home Care Services</b>	Includes all home health agency services plus Home Care Nursing (HCN) and Personal Care Assistance (PCA) services.
<b>LOC</b>	Level of Care: Care and services associated with a particular facility type.
<b>LTC</b>	Long Term Care
<b>MCO</b>	Managed Care Organization
<b>MHM</b>	Moving Home Minnesota
<b>MSC+</b>	Minnesota Senior Care Plus
<b>MSHO</b>	Minnesota Senior Health Options
<b>NF</b>	Nursing Facility
<b>OBRA</b>	Omnibus Budget Reconciliation Act (OBRA) 1987: Federal law that mandates the screening and review of all persons with a diagnosis or suspected diagnosis of developmental disability who seek admission to a nursing facility regardless of the source of payment for the NF services
<b>PAS</b>	Preadmission Screening
<b>PASRR</b>	Preadmission Screening for person with mental illness
<b>PCA</b>	Personal Care Assistance: services to help a person with day-to-day activities in their home and community.
<b>PDN</b>	Private Duty Nursing, currently known as Home Care Nursing (HCN)