Overview
Medica Solo℠, Medica Encore℠, Medica Symphony®, Medica Symphony® for HSA, Medica Direct HSA℠ and Medica Direct Value℠ are open-access products that utilize the Medica Applause provider network. No referral is needed to see network specialists. Members can also access out-of-network providers that have higher deductibles than in-network providers. To verify which providers are included in a product’s network, enter the product name to see the corresponding provider directory on medica.com.

Specialty Network
- OptumHealth℠ Care Solutions, Physical Health (chiropractic network)
- Optum SelectCare network (behavioral health)
- OptumHealth℠ Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20

Member Benefits
- Comprehensive coverage for preventive and other care needs.
- All essential health benefits covered
Claim Submission
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422