Engage by Medica

Overview
Mayo Clinic and Medica are working together to make care more affordable and accessible in southern Minnesota. Engage by MedicaSM is a localized health insurance product featuring Mayo Clinic care in Rochester and throughout southern Minnesota as well as western Wisconsin. It is available to Medica individual and family business (IFB) members.

Members may see any provider in the network without a referral. All network providers have direct access to Mayo Clinic resources and expertise locally. If the provider determines that more specialized care is needed, they will make the appropriate arrangements for that care in the location most convenient for the patient. In-network providers should follow normal referral processes as a necessary component of care protocols, as well to ensure appropriate reimbursement. Lack of a referral (within the network) will not impact the member benefit.

Members do not have benefits for out-of-network providers. To verify which providers are included in the Engage by Medica provider network, see the provider directory on medica.com.

2019 ID Card Example (WI)

2019 ID Card Example (MN)
Availability
- For individual and family business (IFB) members
- Minnesota service area is 20 southeastern counties: Blue Earth, Brown, Dodge, Faribault, Fillmore, Freeborn, Goodhue, Houston, Le Sueur, Martin, Mower, Nicollet, Olmsted, Redwood, Rice, Steele, Wabasha, Waseca, Watonwan and Winona
- Wisconsin service area is 14 western counties: Barron, Buffalo, Chippewa, Crawford, Dunn, Eau Claire, Jackson, La Crosse, Monroe, Pepin, Pierce, Saint Croix, Trempealeau and Vernon

Network
- Mayo Clinic in Rochester (primary care locations + specialist and hospital services as necessary)
- Mayo Clinic Health System
- Winona Health
- Northfield Hospital & Clinics
- Winneshiek Medical Center

Specialty Networks
- OptumHealthSM Care Solutions, Physical Health (chiropractic network)
- Optum SelectCare network (behavioral health)
- OptumHealthSM Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
- Accredo (specialty pharmacy network)
**Member Benefits**

- Comprehensive coverage for preventive and other care needs
- All essential health benefits are covered
- Travel benefit: Members access Private Healthcare Systems (PHCS) network, part of MultiPlan outside of MN, WI, ND, and SD

**Claim Submission**

Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422