Essentia Choice Care with Medica Fact Sheet
(Accountable Care System Product)

Overview
Essentia Health and Medica have created a unique network that delivers quality care, patient satisfaction and lower costs. Essentia Choice Care with Medica provides access to 26 hospitals, 69 clinics and more than 1,800 physicians and advanced practitioners in northern Minnesota, southeastern North Dakota and northern Wisconsin.

If members travel out of the plan’s service area (Minnesota, North Dakota, South Dakota and western Wisconsin), and need care, they have access to more than 715,000 physicians and care professionals and more than 5,400 hospitals in Medica’s nationwide Travel Program network.

Members may see any provider in the Essentia Choice Care with Medica network without a referral. Members can also access non-network providers but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product’s network, see the online provider search tool on medica.com.

Beginning in 2020, MyPlan members will not have separate ID cards/cardstock.

2019 ID Card Example (MN)

Members – www.my.medica.com
Claims: Medica PO Box 30990, Salt Lake City, UT 84130
Essentia & Medica Customer Service: 966-426-7427
Hearing Impaired: 711
Pharmacists: 800-364-6331
Providers: 800-458-5512 or www.medica.com
Medica Behavioral Health: 966-848-8327
Nurse Care Line: 966-426-7427

UnitedHealthcare®

2019 ID Card Example (MN- MyPlan)

Members – www.my.medica.com
Claims: Medica PO Box 30990, Salt Lake City, UT 84130
Essentia & Medica Customer Service: 966-426-7427
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Nurse Care Line: 966-426-7427

UnitedHealthcare®
### 2020 ID Card Example (MN)

**MEDICA®**

- **Payer ID:** 94265
- **ID:** 999999901
- **Group:** DFLT

**Essentia Health**

**Name:**
- JOHN Q 01332/01573XXX
- JANE R DOE
- DAUGHTER R DOE
- SON T DOE
- BABY1 U DOE
- BABY2 V DOE

**CareType:** Essentia ChoiceCare with Medica

**SVC Type:** MEDICAL

**OVC/CNV/UR/GR/ER:** [Details]

**Rx BIN:** 003859
**Rx PCN:** A4
**Rx Group:** 1MEDICA

**For best benefits, use the Essentia ChoiceCare with Medica Network**

**Members – www.mymedica.com**
- Claims: Medica PO Box 30990, Salt Lake City, UT 84130
- Essentia & Medica Customer Service: 888-428-7427
- Hearing Impaired: 711
- Pharmacists: 800-822-1557
- Providers: 800-458-5512 or www.medica.com
- Medica Behavioral Health: 800-848-8227
- Nurse Care Line: 866-428-7427
- EAP: 800-626-7044

**UnitedHealthcare**

**Minnesota Department of Commerce Appeals:** 651-559-1600 or 651-657-3602

### 2019 ID Card Example (WI)

**MEDICA®**

- **Payer ID:** 94265
- **ID:** 999999999

**Essentia Health**

**Name:**
- JOHN Q DOE
- JANE R DOE
- DAUGHTER R DOE
- SON T DOE
- BABY1 U DOE
- BABY2 V DOE

**CareType:** Essentia Choice Care with Medica

**SVC Type:** MEDICAL

**OVC/CNV/UR/GR/ER:** [Details]

**Rx BIN:** 004336
**Rx PCN:** AC1
**Rx Group:** RX0281

**For best benefits, use the Essentia ChoiceCare with Medica Network**

**Members – www.mymedica.com**
- Claims: Medica PO Box 30990, Salt Lake City, UT 84130
- Essentia & Medica Customer Service: 888-428-7427
- Hearing Impaired: 711
- Pharmacists: 800-364-3331
- Providers: 800-458-5512 or www.medica.com
- Medica Behavioral Health: 800-848-8227
- Nurse Care Line: 866-428-7427
- EAP: 800-626-7044

**UnitedHealthcare**

**Office of the Commissioner of Insurance:** 608-266-3565 or 800-236-8517

### 2020 ID Card Example (WI)

**MEDICA®**

- **Payer ID:** 94265
- **ID:** 999999901

**Essentia Health**

**Name:**
- JOHN Q 00367/01573XXX
- JANE R DOE
- DAUGHTER R DOE
- SON T DOE
- BABY1 U DOE
- BABY2 V DOE

**CareType:** Essentia ChoiceCare with Medica

**SVC Type:** MEDICAL

**OVC/CNV/UR/GR/ER:** [Details]

**Rx BIN:** 003858
**Rx PCN:** A4
**Rx Group:** 1MEDICA

**For best benefits, use the Essentia ChoiceCare with Medica Network**

**Members – www.mymedica.com**
- Claims: Medica PO Box 30990, Salt Lake City, UT 84130
- Essentia & Medica Customer Service: 888-428-7427
- Hearing Impaired: 711
- Pharmacists: 800-822-1557
- Providers: 800-458-5512 or www.medica.com
- Medica Behavioral Health: 800-848-8227
- Nurse Care Line: 866-428-7427
- EAP: 800-626-7044

**UnitedHealthcare**

**Office of the Commissioner of Insurance:** 608-266-3565 or 800-236-8517
Available to:
Essentia Choice Care with Medica will be available to commercial groups beginning November 1, 2016, in the following counties:

MN counties:
- Becker
- Carlton
- Cass
- Clay
- Crow Wing
- Hubbard
- Itasca
- Mahnomen
- Norman
- Pine
- St. Louis
- Wilkin
ND counties:
- Cass
- Ransom
- Richland
- Sargent

WI counties:
- Bayfield
- Burnett
- Douglas
- Washburn
- Ashland*
- Sawyer*

*partial county

Network Hospitals:
- Essentia Health – Ada, MN
- Essentia Health Northern Pines – Aurora, MN
- Essentia Health St. Joseph’s Medical Center – Brainerd, MN
- Essentia Deer River – Deer River, MN
- Essentia Health St. Mary’s Hospital – Detroit Lakes, MN
- St. Mary’s Medical Center – Duluth, MN
- SMDC Medical Center – Duluth, MN
- Essentia Health – Fosston, MN
- Essentia Health Holy Trinity Hospital – Graceville, MN
- Essentia Health Sandstone – Sandstone, MN
- Essentia Health Virginia – Virginia, MN
- Essentia Health Fargo – Fargo, ND
- St. Mary’s Hospital of Superior – Superior, WI
- Bigfork Valley Hospital – Bigfork, MN
- St. Francis Medical Center – Breckenridge, MN
- Community Memorial Hospital – Cloquet, MN
- Cook Hospital – Cook, MN
- Ely Bloomenson Hospital – Ely, MN
- University Medical Center Mesabi – Hibbing, MN
- Rainy Lake Medica Center – International Falls, MN
- Mercy Hospital – Moose Lake, MN
- St. Joseph’s Area Health Services – Park Rapids, MN
- Lisbon Area Health Services – Lisbon ND
- Hayward Area Memorial Hospital – Hayward, WI
- Memorial Medical Center – Ashland, WI
- Spooner Health System – Spooner, WI
Specialty Networks
- OptumHealthSM Care Solutions, Physical Health (chiropractic network)
- OptumHealthSM Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
- Medica Behavioral HealthSM providers

Member Benefits
- Direct access to specialists. Members can see any primary or specialty care provider in the Essentia Choice Care network without a referral.
- Same-day access to a care team member.
- Single phone number. This one-stop approach makes it easy to ask questions about health plan benefits, billing, care and coverage and more.
- MyHealth online patient portal. A secure tool to connect with providers and access health information.
- Patient navigator. A 24/7 service dedicated to helping members with treatment options and care, including nurse triage and appointment scheduling.
- 20% discount on products and services at Essentia Health Skin Renewal Centers in Duluth and Fargo.
- The Medica travel benefit does apply outside the Medica service area (i.e., outside MN, WI, SD, ND).

Claim Submission
Claims should be submitted to:

Medica
PO Box 30990
Salt Lake City, UT 84130

Electronic payer ID: 94265