Overview
Medica began administering medical benefits for Mayo Clinic employees through Medica Health Plan Solutions, a division of Medica, in 2019. Mayo Clinic employees enroll in the “Mayo Medical Plan,” which has a tiered network as outlined below. To verify network providers for Mayo Medical Plan, see the provider directory on medica.com.

2019 ID Card Example (MN/WI)

Mayo Medical Plan
Payer ID: 71990
ID: 1234567891
Group #: A0021
Name: John A0021/ACOMMN5E03/
Jane Sampelmember
Joe Sampelmember
Julie Sampelmember
Jade Sampelmember
Joshua Sampelmember
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL

Medica.com/MemberSite
Claims: Medica, PO Box 211455, Eagan, MN 55121
Chiropractic Claims: Magellan Healthcare, 7805 Hudson Rd, Ste 190,
Woodbury, MN 55125. EDIN 41150
Customer Service: 1-866-839-4619
TTY Users: 711
Pharmacy Contact: 1-844-284-0169
Provider Service: 1-800-458-5512 or Medica.com/Providers
Affiliated: 1-833-876-0169 or 1-507-242-4477
NurseLine: 1-900-226-1144

Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. For benefit questions, visit Medica.com or call Customer Service or Provider Service.

2020 ID Card Example (MN/WI)

Mayo Medical Plan
Payer ID: 71990
ID: 1234567891
Group #: A0021
Name: John A0021/ACOMMN5E03/
Jane Sampelmember
Joe Sampelmember
Julie Sampelmember
Jade Sampelmember
Joshua Sampelmember
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL

Medica.com/MemberSite
Claims: Medica, PO Box 211455, Eagan, MN 55121
Chiropractic Claims: Magellan Healthcare, 7805 Hudson Rd, Ste 160,
Woodbury, MN 55125. EDIN 41150
Customer Service: 1-866-839-4619
TTY Users: 711
Pharmacy Contact: 1-844-284-0169
Provider Service: 1-800-458-5512 or Medica.com/Providers
Affiliated: 1-833-876-0169 or 1-507-242-4477
NurseLine: 1-900-226-1144

Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. For benefit questions, visit Medica.com or call Customer Service or Provider Service.

2019 ID Card Example (AZ)

Mayo Medical Plan
AZ Payer ID: 53589
AZ Group ID: MAY001
Payer ID: 71990
ID: 1234567891
Group #: A0021
Name: John A0021/ACOMMN5E03/
Jane Sampelmember
Joe Sampelmember
Julie Sampelmember
Jade Sampelmember
Joshua Sampelmember
Care Type: Mayo Medical Plan
Benefit Plan: [Care Type Text From data]
SVC Type: MEDICAL

Medica.com/MemberSite
Claims: Medica, PO Box 214155, Eagan, MN 55121
Chiropractic Claims: Magellan Healthcare, 7805 Hudson Rd, Ste 190,
Woodbury, MN 55125. EDIN 41150
Customer Service: 1-866-839-4619
TTY Users: 711
Pharmacy Contact: 1-844-284-0169
Provider Service: 1-800-458-5512 or Medica.com/Providers
Affiliated: 1-833-876-0169 or 1-507-242-4477
NurseLine: 1-900-226-1144

Utilization Management: Prior authorization is required for certain services. Possession of this card or obtaining prior authorization does not guarantee coverage or payment of the services or procedures reviewed. For benefit questions, visit Medica.com or call Customer Service or Provider Service.

Mayo Medical Plan Fact Sheet
Rev 12/27/19
Network

Minnesota/Wisconsin:
- Tier 1 (In-network): Mayo Medical Plan Network
- Tier 2 (Expanded in-network): Mayo Medical Plan Network; First Health Network
- Tier 3 (Out-of-network): MultiPlan

Arizona:
- Tier 1 (In-network): Mayo Medical Plan Network; Blue Cross Blue Shield of Arizona (except for certain specialty services)
- Tier 2 (Expanded in-network): Mayo Medical Plan Network; First Health Network (outside Arizona)
- Tier 3 (Out-of-network): MultiPlan

Florida:
- Tier 1 (In-network): Mayo Medical Plan Network; PHCS Florida Network
- Tier 2 (Expanded in-network): Mayo Medical Plan Network; PHCS Florida Network; Zelis/PHX Networks (outside Florida)
- Tier 3 (Out-of-network): Zelis/PHX Networks
All Other States:
- Tier 1 (In-network): Mayo Medical Plan Network; First Health Network
- Tier 2 (Expanded in-network): Mayo Medical Plan Network
- Tier 3 (Out-of-network): MultiPlan

Member Benefits
- Pharmacy: Prescription drug benefits administered by Mayo Clinic Pharmacy Benefit Solutions (2019) or Alluma (2020)
- Medica NurseLine: Access to a nurse by phone available 24 hours a day, seven days a week
- AirMed: Air ambulance available when travelling more than 150 miles from home, providing transportation to a Mayo Clinic facility at no cost when approved by the plan
- Transplant: Call Medica’s Provider Service Center toll-free at 1-800-458-5512 for details

Claim Submission
Claims should be submitted as indicated on the back of the member ID cards, since it depends on the location. Payer IDs also vary. The following table summarizes this information.

<table>
<thead>
<tr>
<th>Employee residence</th>
<th>Payer ID</th>
<th>Claims address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minnesota/Wisconsin</td>
<td>71890</td>
<td>Medica</td>
</tr>
<tr>
<td></td>
<td></td>
<td>PO Box 211435</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Eagan, MN 55121</td>
</tr>
<tr>
<td>Arizona</td>
<td>53589 (BCBSAZ);</td>
<td>Medica</td>
</tr>
<tr>
<td></td>
<td>71890 (Medica)</td>
<td>PO Box 211435</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Eagan, MN 55121</td>
</tr>
<tr>
<td></td>
<td>(BCBSAZ providers in AZ submit to EDI #53589)</td>
<td></td>
</tr>
<tr>
<td>Florida</td>
<td>88090 (PHX)</td>
<td>Zelis/Medica PMB 404</td>
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<td>15560 N. Frank Lloyd Wright Blvd.</td>
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<tr>
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<td></td>
<td>Scottsdale, AZ 85260</td>
</tr>
<tr>
<td>Other states</td>
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<td>Medica</td>
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<td>PO Box 211435</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Eagan, MN 55121</td>
</tr>
</tbody>
</table>