Overview
Medica Focus is sold as a product offering throughout the state of Minnesota. Medica Focus members have access to providers in the Medica service area in Minnesota, North Dakota, Western Wisconsin, and South Dakota. For the most up-to-date list of providers in the Focus network, see the provider directory on medica.com.

2019 ID Card Example

Members – www.mymedica.com
- Claims: Medica PO Box 30990, Salt Lake City, UT 84130
- Customer Service: 952-945-8000 or 800-852-3455
- Hearing Impaired: 711
- Pharmacists: 800-364-6331
- Providers: 800-458-5512 or www.medica.com
- Medica Behavioral Health: 800-848-8327
- Medica CallLink Nurse Line: 800-962-0497

2020 ID Card Example

Members – www.mymedica.com
- Claims: Medica PO Box 30990, Salt Lake City, UT 84130
- Customer Service: 952-945-8000 or 800-852-3455
- Hearing Impaired: 711
- Pharmacists: 800-922-1557
- Providers: 800-458-5512 or www.medica.com
- Medica Behavioral Health: 800-848-8327
- Medica CallLink Nurse Line: 800-962-0497
- EAP: 800-925-7944

Highlights
- In-network preventive care (routine physicals, eye exams, immunizations) is covered at the standard benefit.
- The Medica travel benefit does apply outside the Medica service area (Minnesota, western Wisconsin, South Dakota, and North Dakota).
- Referrals are not required for Medica Focus.

Specialty Networks
- OptumHealth℠ Care Solutions, Physical Health (chiropractic network)
- OptumHealth℠ Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
Claim Submission
Claims should be submitted to:

Medica
PO Box 30990
Salt Lake City, UT 84130

Electronic payer ID: 94265