Medica Individual Choice℠ Fact Sheet

Overview
Medica Individual Choice℠ has a broad open-access network and service area for individual and family business (IFB) products. No referral is needed to see in-network specialists. Members do not have benefits for out-of-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

2019 ID Card Example (WI)

2020 ID Card Example (WI)

2019 ID Card Example (ND)
Availability
- For individual and family business (IFB) members
- Available to members who reside in western Wisconsin and eastern North Dakota
- Service area in Minnesota, North Dakota, South Dakota and western Wisconsin

Specialty Networks
- OptumHealthSM Care Solutions, Physical Health (chiropractic network)
- Optum SelectCare network (behavioral health)
- OptumHealthSM Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
- Accredo (specialty pharmacy network)

Member Benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care Program allows patients to receive care for transplants, certain rare cancers and other complex specialty care at Mayo Clinic.
- Travel benefit: Members access Private Healthcare Systems (PHCS) network, part of MultiPlan

Claim Submission
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422