Medica Choice Care - Minnesota Senior Care Plus (MSC+) Fact Sheet

Overview
Medica Choice Care MSC+ is offered to Minnesota Health Care Programs (MCHP) enrollees in the Minnesota Senior Care Plus (MSC+) program. This product is for members who are enrolled in Medical Assistance and are 65 years of age or older. Each member is assigned a Care Coordinator, typically a registered nurse or independently licensed social worker, who conducts a person-centered assessment upon enrollment and again at least annually, arranges for services (to include Elderly Waiver), and assists the member navigate the healthcare system.

ID Card Example (2019)

![ID Card Example (2019)](image1)

ID Card Example (2020)

![ID Card Example (2020)](image2)

Group Numbers
- 59XXX

Provider Networks
- Medica Choice Care MSC+ recipients use the Medica Choice® provider network
- Members are encouraged to select a primary care clinic during enrollment and are able to change their primary care clinic on a monthly basis
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
- Delta Dental of Minnesota CivicSmiles (Dental Network)
- Medica Behavioral Health (Behavioral Health Network)
- Access to inpatient services and certain outpatient services is restricted to facilities that participate with these products. Services (unless emergency/urgent care) outside the network require prior notification, except if the member has primary insurance coverage through a commercial plan or Medicare. Medica would not require prior notification if the primary insurance deemed the service as covered.

**Care Coordinators**
- Medica Care System (MCS)
  - Contracted Partners; for a current list see the "County, Care System, and Agency Contact Information" document on medica.com

**Elderly Waiver Services**
- Medica requires authorization in order to pay for some services; Care Coordinators complete a Referral Request Form to initiate a service authorization for any of the following covered services:
  - Visits by a homemaker
  - Personal Care Assistance (PCA)
  - Home delivered meals
  - Adult day care
  - Home modifications
  - Customized living
  - Foster care

**Claim Submission**
Claims should be submitted to:
Medica
PO Box 30990
Salt Lake City, UT 84130

Electronic payer ID: 94265