Medica Quest℠ Fact Sheet

Overview
Medica Quest℠ has a broad open-access network and service area for individual and family business (IFB) products. No referral is needed to see in-network specialists. Members can also access out-of-network providers but may have higher deductibles and co-insurances than for in-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

2019 ID Card Example

<table>
<thead>
<tr>
<th>MEDICA®</th>
<th>First Health Network</th>
</tr>
</thead>
<tbody>
<tr>
<td>Payer ID: 12422</td>
<td>Group/Policy: IFB</td>
</tr>
<tr>
<td>ID: 1234567891</td>
<td>Name: John IFB/Quest OK/</td>
</tr>
<tr>
<td></td>
<td>Rx BIN: 0004338</td>
</tr>
<tr>
<td></td>
<td>Rx PCN: ADV</td>
</tr>
<tr>
<td></td>
<td>Rx GROUP: RX0297</td>
</tr>
</tbody>
</table>

For your best benefits, use a Quest network provider

2020 ID Card Example

Availability

- For individual and family business (IFB) members

Specialty Networks

- First Health Leased Network (behavioral health and chiropractic)
- OptumHealth℠ Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network) through 12/31/19; Express Scripts® effective 1/1/20
- Accredo (specialty pharmacy network)
Member Benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions.
- Travel benefit: Members access the First Health network

Claim Submission
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422