Overview:

Medica with CHI Health is an innovative collaboration between CHI Health and Medica that is pioneering new ways of delivering care that will provide better experiences for members. By delivering high quality care with a coordinated approach between insurance coverage and patient care delivery, the health care process is simplified and lowers costs for consumers.

Medica with CHI Health

Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see participating CHI Health providers. Members can also access non-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

Identification Card Example

CHI Employer group (effective starting with 1/1/20 dates of service)
Available to:
This plan is available to CHI Employees effective 1/1/20, and other Commercial large and small group customers effective 1/1/21 in the following areas:

Medica with CHI Health
Iowa
• Harrison
• Pottawattamie
• Mills

Nebraska
• Buffalo
• Burt
• Butler
• Cass
• Colfax
• Cuming
• Dodge
• Douglas
• Fillmore
• Hall
• Johnson
• Lancaster
• Nemaha
• Nuckolls
• Otoe
• Pawnee
• Saline
• Sarpy
• Saunders
• Seward
• Thayer
• Washington
Network Hospitals:
- CHI Health Lakeside (Omaha, NE)
- CHI Health Immanuel (Omaha, NE)
- CHI Health Creighton University Medical Center- Bergan Mercy (Omaha, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Children’s Hospital & Medical Center (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Boys Town National Research Hospital East (Omaha, NE)
- Memorial Community Hospital (Blair, NE)
- CHI Health Midlands (Papillion, NE)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)
- CHI Health Missouri Valley (Missouri Valley IA)
- Saunders Medical Center (Wahoo, NE)
- St Elizabeth Regional Medical Center (Lincoln, NE)
- St Francis Memorial Hospital (West Point, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- CHI Health Nebraska Heart (Lincoln, NE)
- St Mary’s Community Hospital (Nebraska City, NE)
- CHI Health Mercy Corning (Corning, IA)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Fillmore County Hospital (Geneva, NE)
- Good Samaritan Hospital (Kearney, NE)
- St Francis Medical Center (Grand Island, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)
- Gothenburg Memorial Hospital (Gothenburg, NE)
- Callaway District Hospital (Callaway, NE)
- Memorial Hospital (Aurora, NE)
- Valley County Health System (Ord, NE)
- Brodstone Memorial Hospital (Superior, NE)
- Thayer County Memorial Hospital (Hebron, NE)

Specialty Network:
- OptumHealth<sup>SM</sup> Care Solutions, Physical Health (chiropractic network)
- Medica Behavioral Health<sup>SM</sup>
- OptumHealth<sup>SM</sup> Complex Care Solution (for transplants)
- Optum RX (pharmacy network) CHI Employees
Medica with CHI Health Benefits:

- **Direct access to specialists.** See any primary or specialty care provider in the Medica with CHI Health network without a referral.

- **Single phone number.** This one-stop approach makes it easy to ask questions about your health plan benefits, billing, care and coverage, and more. Call 877-398-7411.

- **24/7 access to a nurse or advisor.** Call the nurse and advisor line any time, day or night, for answers to your health-related questions, including symptoms and treatment options. See phone number listed on the back of your Medica ID card.

- **Priority Care option.** Access to providers that treat non-life threatening illnesses and injuries for all ages. No appointment needed.

- **Quick Care option.** Visit a Quick Care location (inside area Hy-Vee stores) when you need minor medical care in a walk-in setting with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.

- **Online care available.** Connect with a network provider via online, phone or video chat.

Claim Submission:

Claims should be submitted to:

Medica
PO Box 211435
Eagan, MN 55121

Electronic payer ID: 71890

Chiropractic Claims should be submitted to:

Medica
PO Box 212
Minneapolis, MN 55440-0212

Electronic payer ID: 41161

Behavioral Health claims should be submitted to:

Medica
PO Box 30757
Salt Lake City, UT 84130

Electronic payer ID: 87726