Medica with CHI Health Fact Sheet
(Accountable Care System Product)

Overview
Medica with CHI Health is an innovative collaboration between CHI Health and Medica that is pioneering new ways of delivering care that will provide better experiences for members. Delivering high-quality care with a coordinated approach between insurance coverage and patient care delivery simplifies the health care process and lowers costs for consumers. This product will be effective beginning with January 1, 2020, dates of service.

Medica with CHI Health is an open-access product that utilizes the CHI Health Partners network. No referral is needed to see participating CHI Health providers. Members can also access non-network providers, but may have higher deductibles and out-of-pocket expenses than for in-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

ID Card Example (CHI employer group)

Availability
This product is available to CHI employees effective January 1, 2020, and will be available to other commercial large and small group customers effective January 1, 2021, in the following areas:

Iowa
- Harrison
- Pottawattamie
- Mills

Nebraska
- Buffalo
- Burt
- Butler
- Cass
- Colfax
- Cuming
- Dodge
- Douglas
- Fillmore
- Hall
• Johnson
• Lancaster
• Nemaha
• Nuckolls
• Otoe
• Pawnee
• Saline
• Sarpy
• Saunders
• Seward
• Thayer
• Washington

**Network Hospitals**

- CHI Health Lakeside (Omaha, NE)
- CHI Health Immanuel (Omaha, NE)
- Nebraska Spine Hospital (Omaha, NE)
- Children’s Hospital & Medical Center (Omaha, NE)
- Boys Town National Research Hospital West (Boys Town, NE)
- Boys Town National Research Hospital East (Omaha, NE)
- Memorial Community Hospital (Blair, NE)
- CHI Health Midlands (Papillion, NE)
- CHI Health Mercy Council Bluffs (Council Bluffs, IA)
- CHI Health Missouri Valley (Missouri Valley IA)
- Saunders Medical Center (Wahoo, NE)
- St Elizabeth Regional Medical Center (Lincoln, NE)
- St Francis Memorial Hospital (West Point, NE)
- Lincoln Surgical Hospital (Lincoln, NE)
- CHI Health Schuyler (Schuyler, NE)
- CHI Health Nebraska Heart (Lincoln, NE)
- St Mary’s Community Hospital (Nebraska City, NE)
- CHI Health Mercy Corning (Corning, IA)
- Pawnee County Memorial Hospital (Pawnee City, NE)
- Fillmore County Hospital (Geneva, NE)
- Good Samaritan Hospital (Kearney, NE)
- St Francis Medical Center (Grand Island, NE)
- Franklin County Memorial Hospital (Franklin, NE)
- Harlan County Health System (Alma, NE)
- Howard County Medical Center (St Paul, NE)
- Gothenburg Memorial Hospital (Gothenburg, NE)
- Callaway District Hospital (Callaway, NE)
- Memorial Hospital (Aurora, NE)
- Valley County Health System (Ord, NE)
- Brodstone Memorial Hospital (Superior, NE)
- Thayer County Memorial Hospital (Hebron, NE)
Specialty Networks
- OptumHealthSM Care Solutions, Physical Health (chiropractic network)
- Medica Behavioral HealthSM
- OptumHealthSM Complex Care Solution (for transplants)
- OptumRx® (pharmacy network)

Member Benefits
- **Direct access to specialists.** Members can see any primary or specialty care provider in the Medica with CHI Health network without a referral.

- **Single phone number.** This one-stop approach makes it easy for members to ask questions about health plan benefits, billing, care and coverage. Call 877-398-7411.

- **24/7 access to a nurse or advisor.** Members can call the nurse and advisor line any time, day or night, for answers to health-related questions, including symptoms and treatment options. This phone number is on the back of the Medica ID card.

- **Priority Care option.** Members have access to providers that treat non-life threatening illnesses and injuries for all ages. No appointment needed.

- **Quick Care option.** Members can visit a Quick Care location (inside area Hy-Vee stores) for minor medical care in a walk-in setting with no appointment needed. Services focus on diagnosis and treatment of simple, common conditions.

- **Online care available.** Members connect with a network provider online, by phone or using video chat.

Claim Submission
Medical claims should be submitted to:

Medica
PO Box 211435
Eagan, MN 55121

Electronic payer ID: 71890

Chiropractic claims should be submitted to:

Medica
PO Box 212
Minneapolis, MN 55440-0212

Electronic payer ID: 41161

Behavioral health claims should be submitted to:

Medica
PO Box 30757
Salt Lake City, UT 84130

Electronic payer ID: 87726

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