




## Ridgeview Distinct by Medica

### Overview



Ridgeview Distinct by Medica<sup>SM</sup> is an accountable care system product being offered in the individual and family business (IFB) market in Minnesota. The network features Ridgeview Community network providers. No referral is needed to see in-network specialists. Members do not have benefits for out-of-network providers.

To verify which providers are included in this product's network, [see the provider directory on medica.com](http://medica.com).

### 2021 ID Card Example (MN)

 <p><b>Payer ID:</b> 12422 <b>ID:</b> 1234567891 <b>Group/Policy:</b> IFB</p> <p><b>Name:</b> John IFB/IFBMN10/ 00</p> <p><b>Dependents:</b></p> <table border="0"> <tr><td>Jane Samplemember</td><td>01</td></tr> <tr><td>Joe Samplemember</td><td>02</td></tr> <tr><td>Julie Samplemember</td><td>03</td></tr> <tr><td>Jake Samplemember</td><td>04</td></tr> <tr><td>Joshua Samplemember</td><td>05</td></tr> </table> <p><b>Care Type:</b> [Care Type Text From data] <b>SVC Type:</b> Medical</p> <p>For benefits, use a Ridgeview Community network provider</p>	Jane Samplemember	01	Joe Samplemember	02	Julie Samplemember	03	Jake Samplemember	04	Joshua Samplemember	05	 <p><b>Members - MedicaMember.com</b></p> <p><b>Medical Claims:</b> Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p><b>Medica Behavioral Health Claims:</b> Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130</p> <p><b>Medica Behavioral Health Services:</b> (800) 848-8327</p> <p><b>Medica Customer Service:</b> (866) 810-5296 TTY: 711</p> <p><b>Pharmacists:</b> (800) 922-1557</p> <p><b>Providers:</b> (800) 458-5512 or medica.com</p> <p><b>Health Advocate NurseLine:</b> (866) 668-6548</p> <p style="text-align: right;"> For emergency and other authorized services</p> <p>Minnesota Department of Commerce Appeals (651) 539-1600 or (800) 657-3602</p>
Jane Samplemember	01										
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### 2020 ID Card Example (MN)

 <p><b>Payer ID:</b> 12422 <b>ID:</b> 1234567891 <b>Group/Policy:</b> IFB</p> <p><b>Name:</b> John IFB/IFBMN10/ 00</p> <p><b>Dependents:</b></p> <table border="0"> <tr><td>Jane Samplemember</td><td>01</td></tr> <tr><td>Joe Samplemember</td><td>02</td></tr> <tr><td>Julie Samplemember</td><td>03</td></tr> <tr><td>Jake Samplemember</td><td>04</td></tr> <tr><td>Joshua Samplemember</td><td>05</td></tr> </table> <p><b>CareType:</b> [Care Type Text From data] <b>SVC Type:</b> Medical</p> <p>For benefits, use a Ridgeview Community network provider</p>	Jane Samplemember	01	Joe Samplemember	02	Julie Samplemember	03	Jake Samplemember	04	Joshua Samplemember	05	 <p><b>Members - medica.com/IndividualLogin</b> <b>Benefits Effective: 01/01/20</b></p> <p><b>Claims:</b> Medica P.O. Box 981647 El Paso, TX 79998-1647</p> <p><b>Medica Customer Service:</b> 866-810-5296 TTY: 711</p> <p><b>Pharmacists:</b> 800-922-1557</p> <p><b>Providers:</b> 800-458-5512 or medica.com</p> <p><b>Health Advocate NurseLine:</b> 866-668-6548</p> <p style="text-align: right;"></p> <p>Minnesota Department of Commerce Appeals 651-539-1600 or 800-657-3602</p>
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### Availability

- For Individual and Family Business (IFB) members
- Service area includes counties in the Minnesota Twin Cities metro (Carver, Hennepin, Le Sueur, McLeod, Scott, Sibley, and Wright)

## Network

- Ridgeview
- Abbott Northwestern (hospital only)
- Children's Minnesota
- Hennepin County Medical Center (hospital only)

## Specialty Networks

- Chiropractic: Optum SelectCare
- Behavioral Health: Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

## Member Benefits

- Exclusive Provider Network (EPO) product with no out of network benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions.
- This product no longer has a national travel network beginning 1/1/2021

## Claim Submission

Medical claims:

- Payer ID: 12422

Medica behavioral health claims:

- Payer ID: 87726

[See details on claim submission and product guidelines](#)