Harmony by MedicaSM Fact Sheet

Overview
Harmony by MedicaSM is an accountable care system product being offered in the individual and family business (IFB) market in Oklahoma. The network features St. John Health System in Tulsa, INTEGRIS Health System in Oklahoma City, and 8 partner health providers throughout Oklahoma. No referral is needed to see in-network specialists. Members can also access out-of-network providers but may have higher deductibles and co-insurances than for in-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

Identification Card Example

<table>
<thead>
<tr>
<th>Name: John Doe</th>
<th>Rx BIN: 004336</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dependents:</td>
<td>Rx PCN: ADV</td>
</tr>
<tr>
<td>Joe Doe</td>
<td>RX GROUP: RX0297</td>
</tr>
<tr>
<td>Julie Doe</td>
<td>St. John</td>
</tr>
<tr>
<td>Jake Doe</td>
<td>Health System</td>
</tr>
<tr>
<td>Joshua Doe</td>
<td></td>
</tr>
</tbody>
</table>

Availability
- For Individual and Family Business (IFB)
- Oklahoma service area counties: Adair, Atoka, Beckham, Canadian, Cherokee, Cleveland, Comanche, Cotton, Creek, Delaware, Garfield, Grady, Greer, Jackson, Jefferson, Logan, McClain, Nowata, Oklahoma, Ottawa, Pittsburg, Rogers, Stephens, Tulsa, Wagoner and Washington

Specialty Networks
- OptumHealthSM Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network)

Network
- INTEGRIS Health System
- St. John Health System
- Atoka County Medical Center
- Comanche County Memorial Hospital
- Duncan Regional Hospital
- Grady Memorial Hospital
- Great Plains Regional Medical Center
- Jackson County Memorial Hospital
- McAlester Regional Health Center
- Norman Regional Health System
- Northeastern Health System
- OU Medicine (Medical Center and Children’s Hospital)
Benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Mayo Clinic Centers of Excellence program allows patients to receive care at Mayo Clinic while Medica provides a travel, lodging and meal stipend for the patient and a companion during significant health care issues
- Travel benefit. Members access Private Healthcare Systems (PHCS) network, part of MultiPlan

Claim Submission
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647
Electronic payer ID: 12422

Claim Payment
Providers who have a contract with Medica and who provide care to a Harmony by Medica member will be reimbursed at their Harmony by Medica® rates.