Medica Connect Fact Sheet

Overview
Medica ConnectSM provides access to providers in Kansas for Medica’s individual and family business (IFB) members through the ProviDRs Care Network and Medica direct contracts. Members do not have benefits for out-of-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

Identification Card Example

Availability
- For Individual and Family Business (IFB)
- Available to residents of Kansas in all counties except Douglas, Jackson, Jefferson, Johnson, Leavenworth, Miami, Shawnee, and Wyandotte

Specialty Networks
- OptumHealthSM Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network)

Network Changes
- Preferred Health Providers (PHP) are no longer in the network including the University of Kansas
- Out of network benefits are no longer offered

Benefits
- Open-access product
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- This product is a tiered provider product with Preferred Tier (Tier 1) and a Standard Tier (Tier 2) providers
- Mayo Clinic Centers of Excellence program allows patients to receive care at Mayo Clinic while Medica provides a travel, lodging and meal stipend for the patient and a companion during significant health care issues
- Travel benefit: Members access Private Healthcare Systems (PHCS) network, part of MultiPlan
**Claim Submission**
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422

**Claim Payment**
Providers who have a contract with Medica and who provide care to a Medica Connect member will be reimbursed at their Medica Choice® rates.