Medica Quest Fact Sheet

Overview
Medica Quest℠ has a broad open-access network and service area for individual and family business (IFB) products. No referral is needed to see in-network specialists. Members can also access out-of-network providers but may have higher deductibles and co-insurances than for in-network providers. To verify which providers are included in this product’s network, see the provider directory on medica.com.

Identification Card Example

Availability
- For Individual and Family Business (IFB)

Specialty Networks
- OptumHealth℠ Complex Care Solution (for transplants)
- CVS Caremark (pharmacy network)

Benefits
- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Mayo Clinic Centers of Excellence program allows patients to receive care at Mayo Clinic while Medica provides a travel, lodging and meal stipend for the patient and a companion during significant health care issues
- Travel benefit: Members access the First Health network

Claim Submission
Claims should be submitted to:

Medica
PO Box 981647
El Paso, TX 79998-1647

Electronic payer ID: 12422

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