

## Overpayment Adjustment Guidelines

Type of Overpayment	Time Frame Overpayment Can Be Recovered	Does this Time Frame Apply for:		
		Network Providers	Out-of-Network Providers	OptumInsight™ (formerly AIM Healthcare) (Medica Credit Balance Vendor)
Medica paid as primary and should be secondary	12 months from paid date	Yes - applies	Yes - applies	Yes - applies
Duplicate payments	18 months from paid date	Yes - applies	Yes - applies	Yes - applies
Medicare Paid in Error-70000 Groups	Unlimited time frame	Yes - applies	Yes - applies	<i>Not applicable</i>
Medica initiated adjustment	12 months from paid date	Yes - applies	<i>No adjustment. Letter will be sent requesting the overpaid amount back.</i>	Yes - applies
Medica and provider initiated adjustment and goes into negative payee status	12 months from paid date for Medica.  Unlimited time frame for provider	Yes - applies	Yes - applies	Yes - applies
Provider initiated adjustments for any amount.	Unlimited time frame	Yes - applies	Yes - applies	Yes - applies
Retro member terminations	12 months from paid date	Yes - applies	Yes - applies	Yes - applies
Subrogation	Unlimited time frame	Yes - applies	Yes - applies	Yes - applies
Fraud and abuse	Unlimited time frame	Yes - applies	Yes - applies	Yes - applies

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