

Chapter 5

Fraud and Abuse

Investigating fraud and abuse, and how to report fraud and abuse.

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SelectCare/LaborCare payers establish their own processes and procedures for detecting and investigating fraud and abuse. For more information on policies related to fraud and abuse, please contact the applicable payer.

Reporting fraud or abuse

To report suspected fraud or abuse committed against SelectCare/LaborCare, contact the payer or call the Medica Special Investigations Unit (SIU) at 952-992-8478 or our confidential hotline at 952-992-2237 or 1-866-821-1331.

All information in this manual applies to both SelectCareSM and LaborCare[®], the preferred provider organization (PPO) options in Medica's product portfolio.