



## NEWS FOR EMPLOYERS

Forms | eServices | Worksite Wellness Resources | Member Materials

### A new and improved sign-in process for registered MyMedica members

Beginning Nov 18, 2021, we're making some security enhancements to our member website sign-in process. Members currently registered on [MyMedica.com](https://www.mymedica.com) will receive an email asking them to reset their password and answer a few security questions to access the site. This will allow members to more securely access their plan benefit information.

### COVID-19 vaccinations now covered for kids age 5+

The COVID-19 vaccine is now available to kids ages 5-11 at no cost to employer-sponsored members\*. It's approved as a safe and effective way for families to protect the health of their children. As of now, the Pfizer BioNTech mRNA vaccine is the only one available for kids ages 5-11 in the U.S. It has a lower dose than what's given to people ages 12+, and it requires two doses for full vaccination against the virus.

We're encouraging vaccine completion through various outreach efforts, including our member newsletter, email campaigns and social media channels. We'll also provide updates on our website's COVID section.

\*We will provide coverage with no member cost share for the administration of vaccines that have been issued as Emergency Use Authorization by the FDA.

### My Health Rewards by Medica<sup>®</sup> end-of-year reminder

An important My Health Rewards\* deadline is coming up at the end of the month. My Health Rewards Standard and Results members should earn their points before December 31. Points will reset to 0 on Jan. 1, 2022. Any earned PulseCash rewards will roll over into 2022.

New this year, Standard and Results members can earn 1,000 points for completing the health assessment a second time in the year. Encourage your employees to take the health assessment again to see how they've improved their health and learn what to work on.

*My Health Rewards is included with fully insured plans and is a standard offering for self-funded employers. My Health Rewards Results and Invest are buy-up options for employers with 51+ employees (fully and self-insured).*

## Deadline for submitting open enrollment changes

For new and renewing fully insured groups, all open enrollment changes need to be submitted to Medica by Wednesday, Dec. 1, 2021 in order to receive an accurate January invoice. Invoices for January are generated on Dec. 11, 2021.

If open enrollment changes are not submitted in time and your January invoice doesn't reflect any changes made, please pay your invoice as billed. Adjustments will appear on your February invoice.

## Ensure member information is complete on enrollment forms and files

Before sending enrollment forms or files to Medica, please ensure that all member information is complete, including members' home or cell phone numbers, personal email addresses, and Social Security Numbers (SSNs). For fully insured business, Medica is required to ask for SSNs for subscribers and all dependents, regardless of age. By including this information on your forms and enrollment files, Medica is able to do the necessary Centers for Medicare & Medicaid Services (CMS) reporting and won't have to contact your clients and their employees to gather the additional data.

Phone numbers and email addresses are also important for outreach for a variety of programs that help support our members. Every member has the ability to opt out of non-required communications if they wish, and can do so by working with Customer Service. Please contact your Medica representative if you have any questions.

## Reminder for ordering member open enrollment materials

As a reminder, fulfillment of open enrollment material orders takes 7-10 business days\*. Please send Medica open enrollment material requests as soon as possible in order to have them ready for open enrollment meetings.

Please contact your Medica representative if you have any questions or need assistance with requesting materials.

*\*Materials such as open enrollment kits may take longer than 7-10 business days.*

## Member topic of the month: How to find a network provider

Every month we feature ready-made promotional materials for one of our member programs or services. Print the flier or email it to your employees, whichever you prefer!

The topic this month is how to find a network provider. Members can take all the guesswork out of finding a network doctor or other health care provider by using the [online search tool on medica.com](#).

**View "How to find a network provider" member flier.**



© 2021 Medica.

This email was sent by: **Medica**  
401 Carlson Pkwy Minnetonka, MN, 55305, USA

The address above is not for mailing records or claims.