

 **EMPLOYER UPDATE**

News for employers

[FORMS](#) | [eSERVICES](#) | [WORKSITE WELLNESS RESOURCES](#) | [MEMBER MATERIALS](#)

## Medica's committed response to COVID-19

Within days of the declaration of a public health emergency surrounding the COVID-19, an initial wave of response at Medica was already in motion. Since then, Medica has continued to respond to the needs of our members, customers, communities and care partners. We also remain committed to supporting our employees – the people who help make us the trusted health plan of choice.

**[Learn about Medica's response activities.](#)**

## Help members learn about the advantages of using virtual care

Virtual care, also known as online care or e-visit, is a quick, cost-effective and easy way for members to get care for non-urgent matters, including common medical conditions such as cold, flu, bladder infection and pink eye. Members can connect with a provider from their computer or mobile device and get a diagnosis, treatment plan and prescription (if needed). Visits are typically \$59\* or less, depending on the member's plan.

Although confirmation and testing of COVID-19 cannot be done via virtual care, members experiencing symptoms can get help assessing risk and receive recommendations on next steps.

How members can access virtual care:

- Check with their clinic to see if virtual care is available and learn how to connect with their provider online.
- Access virtual care through **Amwell**, a 24/7 online clinic available in all states.
- Check other virtual care options that may be available through their plan's network, such as virtuwell. Go to the **[Find Care page](#)** and select their plan, then click on *Virtual Care Providers*.

**[View virtual care flier.](#)**

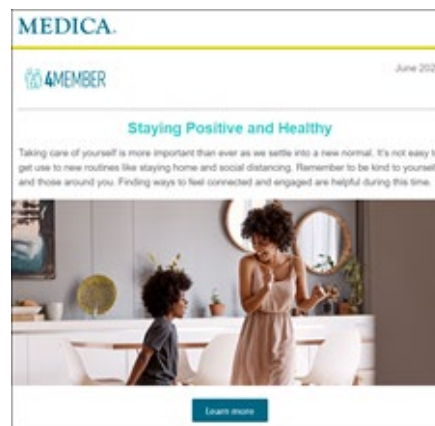
\* Effective June 1, 2020, pricing for virtuwell services increased from \$49 or less per visit to \$59 or less per visit, depending on a member's virtual care coverage.

## 4members June email newsletter

The *4members* email newsletter will be distributed this week. Active commercial members who have registered on [mymedica.com](https://www.mymedica.com) will receive these emails.

*4members* is available via PDF for employers and brokers who would like to distribute the content. Encourage your employees to register on [mymedica.com](https://www.mymedica.com) to receive this member publication.

[View the 4members June 2020 issue.](#)



## Member topic of the month: Medica CallLink®

Every month we feature ready-made promotional materials for one of our member programs or services. Print the flier or email it to your employees, whichever you prefer!

The topic this month is Medica CallLink®, which offers members immediate phone access to experienced advisors and nurses who can answer health questions and provide support 24 hours a day, 365 days a year.

[View the CallLink member flier.](#)

LET'S STAY CONNECTED! FOLLOW US ON SOCIAL MEDIA



©2020 Medica. Medica® is a registered service mark of Medica Health Plans. "Medica" refers to the family of health services companies that includes Medica Health Plans, Medica Community Health Plan, Medica Insurance Company, Medica Self-Insured, MMSI, Inc. d/b/a Medica Health Plan Solutions, Medica Health Management, LLC and the Medica Foundation.

This email was sent by: **Medica**  
401 Carlson Pkwy Minnetonka, MN, 55305, USA  
(The address above is not for mailing records or claims.)