

## EMPLOYER UPDATES

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### Introducing John Piatkowski, M.D., MBA, senior medical director, physician engagement

On May 22, John Piatkowski, M.D., MBA, joined Medica as senior medical director, physician engagement. In his role, Dr. Piatkowski is responsible for establishing working relationships with key physician partners in the community and working to improve the quality and cost of care our members receive from physician partners.

Dr. Piatkowski, a pediatrician, has more than 15 years of operational and clinical leadership experience in non-profit hospitals, physician group practices, accountable care organizations (ACOs) and start-ups. Most recently, he served as senior vice president of WakeMed Physician Practices, overseeing 400+ clinicians in 20 specialties. Dr. Piatkowski has a B.S. in aeronautics/astronautics from the Massachusetts Institute of Technology (MIT), an M.D. from Albany Medical College and an MBA from the University of Michigan.



### Ensure member information is complete on enrollment forms/files

Before sending enrollment forms or files to Medica, please ensure that all member information is complete, including members' home or cell phone numbers, personal email addresses and Social Security Numbers (SSNs). For fully insured business, Medica is required to ask for SSNs for subscribers and all dependents, regardless of age. By including this information on your forms and enrollment files, Medica is able to do the necessary CMS reporting and won't have to contact you and your employees to gather the additional data.

Phone numbers and email addresses are also important for outreach for a variety of programs that help support our members. Every member has the ability to opt out of non-required communications if they wish, and can do so by working with Customer Service. Please contact your Medica representative if you have any questions.

### Member topic of the month: Medica Premium Designation Program

Every month we feature ready-made promotional materials for one of our member programs or services. Print the flier or email it to your employees, whichever you prefer!

The topic this month is the Medica Premium Designation Program. This program evaluates primary care and specialty care physicians and is available to Medica members at no additional charge. Members can see which physicians meet the Premium Designation criteria on our online provider search tool.

[View Medica Premium Designation flier.](#)



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