

 EMPLOYER UPDATE

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2020 Medica pharmacy program change details shared with members this month

Efforts to ensure a successful pharmacy benefit manager (PBM) transition from CVS Caremark™ to Express Scripts® continue this month.

We know how important pharmacy benefits are to our members and the overall impact of this change is minimal. **Ninety-five percent of fully insured and self-funded members will experience no change in their prescription benefit coverage.**

In late October, members with prescriptions impacted by this transition will receive information by mail. To assist members and prescribers during this transition, we have set up a special website to give easy access to 2020 resources. Visitors will be able to view the 2020 drug lists, use the drug search and pharmacy locator tools, and receive answers to frequently asked questions. You can visit this website at medica.com/RxChanges.

Important information about the pharmacy transition

- There are no changes to the current insulin products and blood glucose test strips.
- Some members may experience changes in quantity limits, drug tiers or step therapy requirements.
- Members will have access to more than 68,000 network pharmacies across the country, including major chain pharmacies and thousands of independent pharmacies.
- A new website and mobile app will make it easy to find a pharmacy, check the cost of a medication, view claims history, enroll in automatic refills, submit mail order prescriptions and even receive medication-related alerts.

[View Frequently Asked Questions.](#)

[View sample member letter.](#)

[View pharmacy open enrollment flier.](#)

New My Health Rewards by Medica® Invest product effective Jan. 1, 2020

Invest in the health of your employees with My Health Rewards by Medica® *Invest*, a new buy-up option for employers with 51+ employees (fully and self-insured). Effective Jan. 1, 2020 for employees enrolled in a health savings account (HSA), *Invest* encourages participants to track activity, sleep and nutrition and earn financial incentives when they reach monthly wellness targets. Employees that meet the three monthly wellness goals will earn up to \$75 per month (up to \$900 per calendar year).

View the [Invest employer flier](#) to learn more.

Key dates for January 2020 renewals

Many of our customers renew their health plan each Jan. 1, making fall a very busy time. Following the simple steps below can make the renewal process go more smoothly for both you and your employees.

Step 1: Review your renewal information promptly, and contact your broker or Medica sales executive if you have any questions.

Step 2: Work with your account manager to determine if an enrollment presentation would benefit your employees. We recommend hosting a presentation when you're making a substantial change in benefits. Your account manager can consult with you on what type of presentation is appropriate. Options may include meetings, webinars or ready-made materials. The more notice you can provide, the better our account managers will be able to accommodate your needs. Please schedule meetings before Mon., Nov. 4, if possible.

Step 3: Be sure to order enrollment materials early. Materials are available in electronic or print formats. If you have questions, please call your broker or Medica representative.

Please note: Medica account managers are frequently away from the office during this busy time of the year. The Medica Service Center is an excellent resource when you have day-to-day questions about benefits, enrollment, claims and more. Call the Medica Service Center at **952-992-2200** or **800-936-6880**.

	Large and Small Group
Deadline to notify Medica of renewal decisions for My Plan by Medica SM large groups	Oct. 31
Deadline to notify Medica of renewal decisions for groups other than My Plan by Medica SM large groups	Nov. 15 (Fully insured small group Dec. 20)
Medica offices closed for holiday	Nov. 28-29
Last day to send Medica enrollment to ensure that benefit information is received by Jan. 1, 2020	Dec. 2
Medica offices closed for holiday	Dec. 25
Medica offices closed for holiday	Jan. 1

Reminder for ordering member open enrollment materials

As a reminder, fulfillment of open enrollment material orders takes 5-7 business days*. Please send Medica open enrollment material requests as soon as possible in order to have them ready for open enrollment meetings.

Please contact your Medica representative if you have any questions or need assistance with requesting materials.

**Materials such as open enrollment kits may take longer than 5-7 business days.*

4members October email newsletter

The *4members* email newsletter will be distributed next week. Active commercial members who have registered on [mymedica.com](https://www.mymedica.com) will receive these emails.

4members is available via PDF for employers and brokers who would like to distribute the content. Encourage your employees to register on [mymedica.com](https://www.mymedica.com) to receive this member publication.

[View the 4members October 2019 issue.](#)



Member topic of the month: Medica ID card tip sheet

Every month we feature ready-made promotional materials for one of our member programs or services. Print the flier or email it to your employees, whichever you prefer!

The topic this month is the Medica ID card tip sheet. Members can use this tip sheet as a resource for what health plan information is on their card and important tips for using their ID card.

[View Medica ID card tip sheet.](#)

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