

Altru Prime by Medica Fact Sheet

Overview

Altru Prime by MedicaSM is a large care system-based network that provides access to Altru Health System doctors plus others in northeastern North Dakota and northwestern Minnesota. Members do not have benefits for out-of-network providers. It is available to Medica individual and family business (IFB) members.

To verify which providers are included in this product's network, [see the provider directory on medica.com](http://medica.com).




2021 ID Card Example (MN)

  <p>Payer ID: 12422 ID: 1234567891 Group/Policy: IFB</p> <p>Name: John IFB/IFBMN8/ 00</p> <p>Dependents:</p> <table border="0"> <tr><td>Jane Samplemember</td><td>01</td></tr> <tr><td>Joe Samplemember</td><td>02</td></tr> <tr><td>Julie Samplemember</td><td>03</td></tr> <tr><td>Jake Samplemember</td><td>04</td></tr> <tr><td>Joshua Samplemember</td><td>05</td></tr> </table> <p>Care Type: [Care Type Text From data] SVC Type: Medical</p> <p style="text-align: center;">With complex specialty care at Mayo Clinic</p> <div style="border: 1px solid black; padding: 2px; width: fit-content; margin-left: auto;"> <p>Rx BIN: 003858 Rx PCN: A4 Rx GROUP: 6MEDICA</p> </div>	Jane Samplemember	01	Joe Samplemember	02	Julie Samplemember	03	Jake Samplemember	04	Joshua Samplemember	05	<p>Members - MedicaMember.com</p> <p>Medical Claims: Medica Individual and Family Business PO Box 21051, Eagan, MN 55121-0051</p> <p>Medica Behavioral Health Claims: Payer ID: 87726 PO Box 30757, Salt Lake City, UT 84130 Medica Behavioral Health Services: (800) 848-8327</p> <p>Medica Customer Service: (800) 918-6474 TTY: 711 Pharmacists: (800) 922-1557 Providers: (800) 458-5512 or medica.com Health Advocate NurseLine: (866) 668-6548</p> <div style="text-align: right;">  <small>For emergency and other authorized services</small> </div> <p>Minnesota Department of Commerce Appeals (651) 539-1600 or (800) 657-3602</p>
Jane Samplemember	01										
Joe Samplemember	02										
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2021 ID Card Example (ND)

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2020 ID Card Example (MN)

 		Members - medica.com/IndividualLogin Benefits Effective: 01/01/20
Payer ID: 12422 ID: 1234567891 Group/Policy: IFB		Claims: Medica P.O. Box 981647 El Paso, TX 79998-1647
Name: John IFB/IFBMN8/ 00		Medica Customer Service: 800.918-6474 TTY: 711
Dependents:		Pharmacists: 800.922-1557 Providers: 800-458-5512 or medica.com
Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05		Health Advocate NurseLine: 866-668-6548
CareType: [Care Type Text From data] SVC Type: Medical		
With complex specialty care at Mayo Clinic		Minnesota Department of Commerce Appeals 651-539-1600 or 800-657-3602

2020 ID Card Example (ND)

 		Members - medica.com/IndividualLogin Benefits Effective: 01/01/20
Payer ID: 12422 ID: 1234567891 Group/Policy: IFB		Claims: Medica P.O. Box 981647 El Paso, TX 79998-1647
Name: John IFB/IFBND3/ 00		Medica Customer Service: 800.918-6474 TTY: 711
Dependents:		Pharmacists: 800.922-1557 Providers: 800-458-5512 or medica.com
Jane Samplemember 01 Joe Samplemember 02 Julie Samplemember 03 Jake Samplemember 04 Joshua Samplemember 05		Health Advocate NurseLine: 866-668-6548
CareType: [Care Type Text From data] SVC Type: Medical		
With complex specialty care at Mayo Clinic		

Availability

- For individual and family business (IFB) members
- Service area includes 6 counties in Minnesota (Kittson, Marshall, Pennington, Polk, Red Lake, and Roseau) and 8 counties in North Dakota (Benson, Eddy, Grand Forks, Griggs, Nelson, Ramsey, Steele, and Walsh)

Network

- Altru Health System
- Cavalier County Memorial Hospital
- CHI St. Alexius Health
- Cooperstown Medical Center
- First Care Health Center
- Heart of America Medical Center
- Kittson Memorial Healthcare Center
- LifeCare Medical Center
- Nelson County Health System Hospital
- North Valley Health Center
- Northwood Deaconess Health Center
- Pembina County Memorial Hospital Association
- Riverview HealthCare Association

- Towner County Medical Center
- Unity Medical Center

Specialty Networks

- Chiropractic: Optum SelectCare
- Behavioral Health: Optum
- Transplants: Optum
- Pharmacy: Express Scripts
- Specialty Pharmacy: Accredo

Member Benefits

- Comprehensive coverage for preventive and other care needs
- All essential health benefits covered
- Complex Specialty Care program allows patients to receive care at Mayo Clinic for transplants, certain rare cancers and complex medical conditions
- This product no longer has a national travel network beginning 1/1/2021

Claim Submission

Medical claims:

- Payer ID: 12422

Medica behavioral health claims:

- Payer ID: 12422 (plan year 2020)
- Payer ID: 87726 (plan year 2021)

[See details on claim submission and product guidelines](#)